



END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO 510A, 565A, AND NETWORK MODULE-SCSI CONTENT ENGINES

Cisco Systems® announces the end-of-sale and end-of-life dates for the Cisco® 510A, 565A, and Network Module-SCSI content engines. The last day to order these Cisco products is July 21, 2005. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until July 21, 2010.

Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco 510A, 565A, and Network Module-SCSI content engines. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the new Cisco 511 and 566 content engines, which offer the latest in hardware component upgrades, performance, and flexibility. Information about the replacement products can be found at <http://www.cisco.com/en/US/products/sw/conntsw/ps491/index.html>. Table 3 provides relevant information for migrating from the end-of-life product to these replacement products.

Table 1. End-of-Life Milestones and Dates for the Cisco 510A, 565A, and Network Module-SCSI Content Engines

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 21, 2005
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 21, 2005
Last Shipment Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 21, 2005
End of Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 21, 2006
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	July 21, 2006
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 21, 2006
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	April 21, 2010
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 21, 2010

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CE-510A-80GB-K9	Cisco 510A Content Engine, (1) 80 G Integrated Drive Electronics (IDE) drive, AC Power, Cisco Application and Content Networking System (ACNS) Software
CE-510A-160GB-K9	Cisco 510A Content Engine, (2) 80 G IDE drives, AC Power, ACNS
CE-565A-72GB-K9	Cisco 565A Content Engine, (2) 36 G Small Computer System Interface (SCSI) drive, AC Power, ACNS
CE-565A-144GB-K9	Cisco 565A Content Engine, (2) 72 G SCSI drives, AC Power, ACNS
NM-CE-BP-SCSI-K9	Content Engine Network Module-Basic Performance-SCSI Adapter
EM-CE-SCSI=	Expansion Module for NM-CE-BP, SCSI Adapter
CE-510A-DISK-80GB	80 GB IDE Disk Drive for Cisco 510A Content Engine, option
CE-510A-DISK-80GB=	80 GB IDE Disk Drive for Cisco 565A Content Engine , spare
CE-565A-DISK-36GB	36 GB SCSI Disk Drive for Cisco 565A Content Engine
CE-565A-DISK-36GB=	36 GB SCSI Disk Drive for Cisco 565A Content Engine, spare
CE-565A-DISK-72GB	72 GB SCSI Disk Drive for Cisco 565A Content Engine
CE-565A-DISK-72GB=	72 GB SCSI Disk Drive for Cisco 565A Content Engine, spare
SF-CE510-RCPS	RealNetworks Helix Universal Gateway for Cisco 510A Content Engine
SF-CE510-RCPS=	RealSystem v9 combined proxy/server for Cisco 510A Content Engine
SF-CE565-RCPS	RealNetworks Helix Universal Gateway for Cisco 565A Content Engine
SF-CE565-RCPS=	RealSystem v9 combined proxy/server for Cisco 565A Content Engine
SF-CE-510-TL-5.0	Multicast Client for CE-510-K9, CE-507-K9, NM-CE-BP
SF-CE-510-TL-5.0=	Multicast Client for CE-510-K9, CE-507-K9, NM-CE-BP
SF-CE-565-TL-5.0	Multicast Client for ACNS 5 on CE-565-K9 or CE-560-K9
SF-CE-565-TL-5.0=	Multicast Client for ACNS 5 on CE-565-K9 or CE-560-K9

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco 510A, 565A, and Network Module-SCSI content engines are the Cisco 511 and 566 content engines (Table 3). The replacement products are built with the latest hardware components and use the latest release of the Cisco ACNS Software, version 5.2 or later. These content engines are already available for customer orders.

Table 3. Product Comparisons

Feature	Cisco 510A Content Engine	Cisco 511 Content Engine
Software Supported	Cisco ACNS 5.0+	Cisco ACNS 5.2+
Size	1 RU	1 RU
Capabilities	Content engine with optional decoder card or Fibre Channel HSB	Content engine with optional decoder card or Fibre Channel HSB
Storage	80 or 160 GB IDE	80 GB SATA or 160 GB SATA
Part Number	CE-510A-80GB-K9 CE-510A-160GB-K9	CE-511-K9
Feature	Cisco 565A Content Engine	Cisco 566 Content Engine
Software Supported	Cisco ACNS 5.0+	Cisco ACNS 5.2+
Size	1 RU	1 RU
Capabilities	Content engine with optional decoder card or Fibre Channel HSB, supports Content Distribution Manager (CDM), Content Router (CR), or IP/TV Program Manager (PM) device modes, supports Storage Array (SA) 7 for storage expansion	Content engine with optional decoder card or Fibre Channel HSB, supports CDM, CR, or IP/TV PM device modes, supports SA-7340 (7-drive default config) for storage expansion
Storage	72 or 144 GB SCSI	144 GB SCSI
Part Number	CE-565A-72GB-K9 CE-565A-144GB-K9	CE-566-144GB-K9
Feature	Cisco Network Module Content Engine—SCSI	Cisco Network Module Content Engine – 40 GB or 80 GB
Software Supported	Cisco ACNS 4.x and 5.x	Cisco ACNS 5.x
Size	Single network module slot	Single network module slot
Capabilities	Router-integrated content engine	Router-integrated content engine
Storage	SCSI adaptor for external storage	40 or 80 GB IDE
Part Number	NM-CE-BP-SCSI-K9	NM-CE-BP-40G-K9/NM-CE-BP-80G-K9

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.



FOR MORE INFORMATION

For more information about the Cisco Content Engine products, contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>

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