



End-of-Sale and End-of-Life Announcement for the Cisco 3800 Series Integrated Services Router Licenses and Accessories

EOL10213 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 3800 Series Integrated Services Router Licenses and Accessories. The last day to order the affected product(s) is August 6, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco 3800 Series Integrated Services Router Licenses and Accessories

| Milestone | Definition | Date |
|--|---|------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | February 5, 2015 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | August 6, 2015 |
| Last Ship Date: HW, OS SW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | November 4, 2015 |
| End of SW Maintenance Releases Date: OS SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | August 5, 2016 |
| End of Routine Failure Analysis Date: HW | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | August 5, 2016 |
| End of New Service Attachment Date: HW, OS SW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | August 5, 2016 |
| End of Service Contract Renewal Date: HW, OS SW | The last date to extend or renew a service contract for the product. | November 1, 2019 |
| Last Date of Support: HW, OS SW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | August 31, 2020 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description |
|---------------------------------|--|
| 3825-SW-SPARECD | Cisco 3825 Series Software Spare CD |
| 3845-SW-SPARECD | Cisco 3845 Series Software Spare CD |
| ACS-3825-FANS= | 3825 Fan assembly |
| ACS-3825-FILTER= | Cisco 3825 Air Filter |
| ACS-3825-FILTRKIT= | Cisco 3825 Air Filter and 23 |
| ACS-3825RM-19= | 19 inch Rack Mount Kit for the Cisco 3825 |
| ACS-3825RM-23= | Cisco 3825 23 inch rack mount kit |
| ACS-3845RM-19= | 19 inch Rack Mount kit for the Cisco 3845 |
| ACS-3845RM-23= | Cisco 3845 23 inch rack mount kit |
| C3845-PS-BLANK | Cisco 3845 Power Supply blank panel |
| CAB-HSI1 | HSSI Cble, Male to Male Conn |
| CAB-HSI1= | HSSI Cable, Male-to-Male Connectors, 10 Feet |
| CD382-AESK9= | Cisco 3825 Ser IOS ADV ENT SERVICES Feature Pack |
| CD382-AISK9= | Cisco 3825 Ser IOS ADV IP SERVICES Feature Pack |
| CD382-ASK9= | Cisco 3825 Ser IOS ADV SECURITY Feature Pack |
| CD382-EB= | Cisco 3825 Ser IOS ENT BASE Feature Pack |
| CD382-ESK9= | Cisco 3825 Ser IOS ENT SERVICES Feature Pack |
| CD382-IPB= | Cisco 3825 Ser IOS IP BASE Feature Pack |
| CD382-IPV= | Cisco 3825 Ser IOS IP VOICE Feature Pack |
| CD382-SNAK9= | CISCO 3825 ADVANCED ENTERPRISE SERVICES Feature Pack |
| CD382-SPSK9= | Cisco 3825 Ser IOS SP SERVICES Feature Pack |
| CD384-AESK9= | Cisco 3845 Ser IOS ADV ENT SERVICES Feature Pack |
| CD384-AISK9= | Cisco 3845 Ser IOS ADV IP SERVICES Feature Pack |
| CD384-ASK9= | Cisco 3845 Ser IOS ADV SECURITY Feature Pack |
| CD384-EB= | Cisco 3845 Ser IOS ENT BASE Feature Pack |
| CD384-ESK9= | Cisco 3845 Ser IOS ENT SERVICES Feature Pack |
| CD384-IPB= | Cisco 3845 Ser IOS IP BASE Feature Pack |
| CD384-IPV= | Cisco 3845 Ser IOS IP VOICE Feature Pack |
| CD384-SNAK9= | CISCO 3845 ADV. ENT. SERVICES w/SNA SWITCHING |
| CD384-SPSK9= | Cisco 3845 Ser IOS SP SERVICES Feature Pack |
| CISCO3845FANASSY | Cisco 3845 Fan Assembly and Bezel |
| CISCO3845FANASSY= | Cisco 3845 Fan Assembly and Bezel |
| FL-INTVVSrv-3825 | Cisco 3825 Integrated VoiceVideo License: Gatekeeper IPIP GW |
| FL-INTVVSrv-3825= | Cisco 3825 Integrated VoiceVideo License: Gatekeeper IPIP GW |
| FL-INTVVSrv-3845 | Cisco 3845 Integrated VoiceVideo License: Gatekeeper IPIP GW |
| FL-INTVVSrv-3845= | Cisco 3845 Integrated VoiceVideo License: Gatekeeper IPIP GW |
| FL38-AISK9-AESK9= | Cisco 3800 Ser Adv IP Services to Adv Ent Services Upgrade |
| FL38-ASK9-AISK9= | CISCO 3800 SER ADV SECURITY TO ADV IP SERVICES UPGRADE |
| FL38-EB-ESK9= | Cisco 3800 Ser Ent Base to Ent Services Upgrade |
| FL38-ESK9-AESK9= | Cisco 3800 Ser Ent Services to Adv Ent Services Upgrade |
| FL38-IPB-ASK9= | Cisco 3800 Series IP Base to Advanced Security upgrade |
| FL38-IPB-EB= | Cisco 3800 Series IP Base to Enterprise Base upgrade |

| End-of-Sale Product Part Number | Product Description |
|---------------------------------|--|
| FL38-IPB-IPV= | Cisco 3800 Series IP Base to IP Voice upgrade |
| FL38-IPV-SPSK9= | Cisco 3800 Ser IP Voice to SP Services Upgrade |
| FL38-R1= | Adv Ent Serv to Adv Ent Serv +SNA switching upgrade lic |
| FL38-SPSK9-AISK9= | Cisco 3800 Ser SP Services to Adv IP Services Upgrade |
| FL38-SPSK9-ESK9= | Cisco 3800 Ser SP Services to Ent Services Upgrade |
| L-FL38-ASK9-AISK9= | CISCO 3800 E-Del. ADV SECURITY TO ADV IP SERVICES UPGRADE |
| L-FL38-IPB-ASK9= | Cisco 3800 E-Delivery IP Base to Advanced Security upgrade |
| L-FL38-IPB-IPV= | Cisco 3800 E-Delivery IP Base to IP Voice upgrade |
| L-FL38-IPV-SPSK9= | Cisco 3800 E-Delivery IP Voice to SP Services Upgrade |
| MEM3800-256CF= | 256MB CF for the Cisco 3800 Series |
| MEM3800-256D= | 256MB DIMM DDR DRAM for the Cisco 3800 Series |
| MEM3800-512D= | 512MB DIMM DDR DRAM for the Cisco 3800 Series |
| MISC-SHIP-FHK | Misc Shipping Item - Foxconn-Hong Kong-BV |
| NAL-FOC-3825 | NAL Certification labels for Cisco 3825 |
| NAL-FOC-3845 | NAL Certification labels for Cisco 3845 |
| NM-28/38BLNK-PANEL | Cisco 2800 and 3800 Series Blank network module panel |
| NM-BLANK-PANEL | Blank Network Module Panel |
| NM-BLANK-PANEL= | Blank Network Module Panel |
| SFP-PACKAGING | Packaging PID for SFP option orderability on 3800 |

Product Migration Options

There is no replacement available for the Cisco 3800 Series Integrated Services Router Licenses and Accessories at this time.

For migration options, refer to Cisco 4000, 3900, 2900, and 1900 Series Integrated Services Routers. More information about these products can be found at: <http://www.cisco.com/c/en/us/products/routers/branch-routers/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 3800 Series Integrated Services Router Licenses and Accessories through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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