

End-of-Sale and End-of-Life Announcement for the Cisco 24-Port Power over Ethernet EtherSwitch Service Module with Integrated Cisco StackWise Connector

EOL6757

Cisco® announces the end-of-sale and end-of life dates for the Cisco 24-Port Power over Ethernet EtherSwitch Service Module with Integrated Cisco StackWise Connector. The last day to order the affected product(s) is April 24, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco 24-Port Power over Ethernet EtherSwitch Service Module with Integrated Cisco StackWise Connector

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 24, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 24, 2010
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 23, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	April 24, 2011
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 24, 2011
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 22, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 22, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
NME-XD-24ES-1S-P	EtherSwitch Service Mod 24 10/100T POE + 1SFP+StackWise,SMI		See the Product Migration Options section below for detailed information on replacing this product.
NME-XD-24ES-1S-P=	EtherSwitch Service Mod 24 10/100T POE + 1SFP+StackWise,SMI		See the Product Migration Options section below for detailed information on replacing this product.

Product Migration Options

Customers are encouraged to migrate to the Cisco 23-Port 10/100 Plus 1 Port 10/100/100 Power over Ethernet EtherSwitch Service Module (product identification number NME-X-23ES-1G-P). Information about this product can be found at: http://www.cisco.com/en/US/prod/collateral/routers/ps5855/product_data_sheet0900aec8028d15f.html. The NME-X-23ES-1G-P does not have a StackWise connector to directly connect it to an external Cisco Catalyst 3750 or Catalyst 3750-E StackWise switch stack. There is no EtherSwitch product that can replace the StackWise port. The NME-X-23ES-1G-P is intended to replace only the 24 PoE ports, not the integrated Cisco StackWise Connector.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco 24-Port Power over Ethernet EtherSwitch Service Module with Integrated Cisco StackWise Connector through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco 23-Port 10/100 Plus 1 Port 10/100/100 Power over Ethernet EtherSwitch Service Module, visit http://www.cisco.com/en/US/prod/collateral/routers/ps5855/product_data_sheet0900aec8028d15f.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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