



End-of-Sale and End-of-Life Announcement for the Cisco 2900 and 3900 Series Integrated Services Router Modules

EOL11178 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 2900 and 3900 Series Integrated Services Router Modules. The last day to order the affected product(s) is December 9, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco 2900 and 3900 Series Integrated Services Router Modules

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 9, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 9, 2017
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 9, 2018
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 9, 2020
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 9, 2018
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 9, 2018
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	December 8, 2020
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 9, 2022
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EM-4BRI-NT/TE	4-port voice/fax expansion module - BRI (NT and TE)	NIM-4BRI-NT/TE=	4-port Network Interface Module - BRI (NT and TE)	-
EM-4BRI-NT/TE=	4-port voice/fax expansion module - BRI	NIM-4BRI-NT/TE=	4-port Network Interface Module - BRI (NT and TE)	-
EM-HDA-3FXS/4FXO	7-port voice/fax expansion module - 3FXS/4FXO	There is currently no replacement product available for this product.	-	-
EM-HDA-3FXS/4FXO=	7-port voice/fax expansion module - 3FXS/4FXO	There is currently no replacement product available for this product.	-	-
HWIC-1B-U	1-Port ISDN BRI U High-Speed WAN Interface Card	There is currently no replacement product available for this product.	-	-
HWIC-1B-U=	1-port ISDN BRI NT1 HWIC	There is currently no replacement product available for this product.	-	-
HWIC-2A/S	2-Port Async/Sync Serial WAN Interface Card	NIM-16A	16 Channel Async serial interface for ISR4000 series router	-
HWIC-2A/S	2-Port Async/Sync Serial WAN Interface Card	NIM-2T	2-Port Serial WAN Interface card	-
HWIC-2A/S=	2-Port Async/Sync Serial WAN Interface Card	NIM-16A=	16 Channel Async serial interface for ISR4000 series router	-
HWIC-2A/S=	2-Port Async/Sync Serial WAN Interface Card	NIM-2T=	2-Port Serial WAN Interface card	-
HWIC-4T	4-Port Serial HWIC	NIM-4T	4-Port Serial WAN Interface card	-
HWIC-4T1/E1	4 port clear channel T1/E1 HWIC	NIM-4MFT-T1/E1	4 port Multiflex Trunk Voice/Clear-channel Data T1/E1 Module	-
HWIC-4T1/E1=	4 port clear channel T1/E1 HWIC	NIM-4MFT-T1/E1=	4 port Multiflex Trunk Voice/Clear-channel Data T1/E1 Module	-
HWIC-4T=	4-Port Serial HWIC	NIM-4T=	4-Port Serial WAN Interface card	-
ISM-VPN-29	3DES/AES/SUITE-B VPN Encryption module	There is currently no replacement product available for this product.	-	-
ISM-VPN-29=	3DES/AES/SUITE-B VPN Encryption module	There is currently no replacement product available for this product.	-	-
ISM-VPN-39	3DES/AES/SUITE-B VPN Encryption module	There is currently no replacement product available for this product.	-	-
ISM-VPN-39=	3DES/AES/SUITE-B VPN Encryption module	There is currently no replacement product available for this product.	-	-
PVDM2-ADPTR	PVDM2 Adapter for PVDM Slot on Cisco 2900, 3900 Series ISR	There is currently no replacement product available for this product.	-	-
PVDM2-ADPTR=	PVDM2 Adapter for PVDM Slot on Cisco 2900, 3900 Series ISR	There is currently no replacement product available for this product.	-	-
PVDM3-128U192	PVDM3 128-channel to 192-channel factory upgrade	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PVDM3-16	16-channel high-density voice DSP module	PVDM4-32	32-channel DSP module	-
PVDM3-16=	16-channel high-density voice DSP module SPARE	PVDM4-32	32-channel DSP module	-
PVDM3-16U128	PVDM3 16-channel to 128-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-16U192	PVDM3 16-channel to 192-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-16U256	PVDM3 16-channel to 256-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-16U32	PVDM3 16-channel to 32-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-16U64	PVDM3 16-channel to 64-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-192	192-channel high-density voice DSP module	PVDM4-256	256-channel DSP module	-
PVDM3-192=	192-channel high-density voice DSP module SPARE	PVDM4-256	256-channel DSP module	-
PVDM3-32	32-channel high-density voice DSP module	PVDM4-32	32-channel DSP module	-
PVDM3-32=	32-channel high-density voice DSP module SPARE	PVDM4-32	32-channel DSP module	-
PVDM3-32U128	PVDM3 32-channel to 128-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-32U192	PVDM3 32-channel to 192-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-32U256	PVDM3 32-channel to 256-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-32U64	PVDM3 32-channel to 64-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-64U192	PVDM3 64-channel to 192-channel factory upgrade	There is currently no replacement product available for this product.	-	-
SCUE-ISE-8.5-K9	Cisco Unity Express Base Release - 8.5	There is currently no replacement product available for this product.	-	-
SCUE-ISE-8.6-K9	Cisco Unity Express Release 8.6	There is currently no replacement product available for this product.	-	-
SCUE-ISM-8.5-K9	Cisco Unity Express Base Release - 8.5	There is currently no replacement product available for this product.	-	-
SCUSP-SM-8.5-K9	Cisco Unified SIP Proxy Release 8.5	There is currently no replacement product available for this product.	-	-
SUMG-SM7-86-K9	Cisco Unified Messaging Gateway Release 8.6	There is currently no replacement product available for this product.	-	-
SUMG-SM9-86-K9	Cisco Unified Messaging Gateway Release 8.6	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-CCME-3.1.1	CallManager Express 3.1 Phantom SKU for CME Orderability	There is currently no replacement product available for this product.	-	-
SW-CCME-3.3.1	CallManager Express 3.3 (12.4) Phantom SKU for Orderability	There is currently no replacement product available for this product.	-	-
SW-CCME-UL-6921	Cisco Communications Manager Express License - 6921 IP Phone- Titan SKU Reduction	There is currently no replacement product available for this product.	-	-
SW-CCME-UL-6921=	Cisco Communications Manager Express License - 6921 IP Phone	There is currently no replacement product available for this product.	-	-
SW-CCME-UL-6941	Cisco Communications Manager Express License - 6941 IP Phone- Titan SKU Reduction	There is currently no replacement product available for this product.	-	-
SW-CCME-UL-6941=	Cisco Communications Manager Express License - 6941 IP Phone	There is currently no replacement product available for this product.	-	-
SW-CCME-UL-6961	Cisco Communications Manager Express License - 6961 IP Phone- Titan SKU Reduction	There is currently no replacement product available for this product.	-	-
SW-CCME-UL-6961=	Cisco Communications Manager Express License - 6961 IP Phone	There is currently no replacement product available for this product.	-	-
VIC2-2BRI-NT/TE	Two-port Voice Interface Card - BRI (NT and TE)	NIM-2BRI-NT/TE	2-port Network Interface Module - BRI (NT and TE)	-
VIC2-2BRI-NT/TE=	Two-port Voice Interface Card - BRI (NT and TE)	NIM-2BRI-NT/TE=	2-port Network Interface Module - BRI (NT and TE)	-
VIC2-2FXO	Two-port Voice Interface Card - FXO (Universal)	NIM-2FXO	2-port Network Interface Module - FXO (Universal)	-
VIC2-2FXO=	Two-port Voice Interface Card - FXO (Universal)	NIM-2FXO=	2-port Network Interface Module - FXO (Universal)	-
VIC3-2E/M	Two-port Voice Interface Card - E and M	NIM-4E/M	4-Port Network Interface Module - Ear and Mouth	-
VIC3-2E/M=	Two-port Voice Interface Card - E and M	NIM-4E/M=	4-Port Network Interface Module - Ear and Mouth	-
VIC3-2FXS-E/DID	Two-Port Voice Interface Card - FXS and DID (OPX Lite FXS)	NIM-2FXS	2-Port Network Interface Module - FXS, FXS-E and DID	-
VIC3-2FXS-E/DID=	Two-Port Voice Interface Card - FXS and DID (OPX Lite FXS)	NIM-2FXS=	2-Port Network Interface Module - FXS, FXS-E and DID	-
VIC3-2FXS/DID	Two-Port Voice Interface Card- FXS and DID	NIM-2FXS	2-Port Network Interface Module - FXS, FXS-E and DID	-
VIC3-2FXS/DID=	Two-Port Voice Interface Card- FXS and DID	NIM-2FXS=	2-Port Network Interface Module - FXS, FXS-E and DID	-
VIC3-4FXS/DID	Four-Port Voice Interface Card - FXS and DID	NIM-4FXS	4-Port Network Interface Module - FXS, FXS-E and DID	-
VIC3-4FXS/DID-S	Four-Port Voice Interface Card - FXS and DID	NIM-4FXS	4-Port Network Interface Module - FXS, FXS-E and DID	-
VIC3-4FXS/DID=	Four-Port Voice Interface Card - FXS and DID	NIM-4FXS=	4-Port Network Interface Module - FXS, FXS-E and DID	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
VWIC3-4MFT-T1/E1	4-Port 3rd Gen Multiflex Trunk Voice/WAN Int. Card - T1/E1	NIM-4MFT-T1/E1	4 port Multiflex Trunk Voice/Clear-channel Data T1/E1 Module	-
VWIC3-4MFT-T1/E1=	4-Port 3rd Gen Multiflex Trunk Voice/WAN Int. Card - T1/E1	NIM-4MFT-T1/E1=	4 port Multiflex Trunk Voice/Clear-channel Data T1/E1 Module	-
WIC-1AM-V2	one-port Analog Modem Interface card	There is currently no replacement product available for this product.	-	-
WIC-1AM-V2=	one-port Analog Modem Interface card	There is currently no replacement product available for this product.	-	-
WIC-2AM-V2	Two-port Analog Modem Interface Card	There is currently no replacement product available for this product.	-	-
WIC-2AM-V2=	Two-port Analog Modem Interface Card	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco 4000 Series Integrated Services Router Modules. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/routers/4000-series-integrated-services-routers-isr/relevant-interfaces-and-modules.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 2900 and 3900 Series Integrated Services Router Modules through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco 4000 Series Integrated Services Router Modules, visit <http://www.cisco.com/c/en/us/products/routers/4000-series-integrated-services-routers-isr/relevant-interfaces-and-modules.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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