

End-of-Sale and End-of-Life Announcement for the Cisco Managed Services Solution

EOL6803

Cisco announces the end-of-sale and end-of life dates for the Cisco[®] Managed Services Solution. The last day to order the affected product(s) is January 11, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Managed Services Solution

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 13, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 11, 2010
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 11, 2010
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 11, 2011
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 11, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	April 8, 2012
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 10, 2013

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MSS-1.0-SEC-LIC	MSS Sec and IPSec VPN Soln incl 25 dev RTUs Sec, 25 RTUs VPN
MSS-1.0-SEC-LIC=	Spare MSS Sec and IPSec VPN Soln incl 25 Sec,25 VPN dev RTUs
MSS-1.1-SEC-LIC	MSS Sec IPSec VPN Soln incl 25 dev RTUs Sec 25 RTUs VPN
MSS-1.1-SEC-LIC=	Spare MSS Sec IPSec VPN Soln incl 25 Sec 25 VPN dev RTUs
MSS-100CPE-GP1RTU	Base Managed CPE RTU License for 100 Gp 1 devices (1yr term)
MSS-100CPE-GP1RTU=	Spare Base Mgd CPE RTU License for 100 Gp1 devices(1yr term)
MSS-100CPE-GP2RTU	Base Managed CPE RTU License for 100 Gp 2 devices (1yr term)
MSS-100CPE-GP2RTU=	Spare Base Mgd CPE RTU License for 100 Gp2 devices(1yr term)
MSS-100SEC-GP1RTU	Mgd Sec (firewall, mgd NAT) RTU 100 Gp1 devices (1yr term)
MSS-100SEC-GP1RTU=	Spare Mgd Sec(firewall, mgd NAT)RTU 100Gp1 devices(1yr trm)
MSS-100SEC-GP2RTU	Mgd Sec (firewall, mgd NAT) RTU 100 Gp2 devices (1yr term)
MSS-100SEC-GP2RTU=	Spare Mgd Sec(firewall, mgd NAT)RTU 100Gp2 devices(1yr trm)

MSS-100VPN-GP1RTU	Mgd VPN RTU License for 100 Grp 1 devices (1yr term)
MSS-100VPN-GP1RTU=	Spare Mgd VPN RTU License for 100 Grp 1 devices (1yr term)
MSS-100VPN-GP2RTU	Mgd VPN RTU License for 100 Grp 2 devices (1yr term)
MSS-100VPN-GP2RTU=	Spare Mgd VPN RTU License for 100 Grp 2 devices (1yr term)
MSS-CPE1.0BASE-K9	MSS Soln Media Kit incl 50 device RTUs for MSS Managed CPE
MSS-CPE1.1BASE-K9	MSS Soln Media Kit incl 50 device RTUs for MSS Managed CPE

Product Migration Options

There is no replacement available for the Cisco Managed Services Solution at this time.

Customers who purchased Cisco Managed Services Solution for assurance using Cisco ANA can continue to use ANA.

Service prices for Cisco products are subject to change after the product End of Sale date

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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