



## End-of-Sale and End-of-Life Announcement for the Cisco 12000 Series SIP-400 Memory Option

EOL6348

Cisco® announces the end-of-sale and end-of life dates for the Cisco 12000 Series SIP-400 Memory Option. The last day to order the affected product(s) is January 24, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco 12000 Series SIP-400 Memory Option

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 25, 2008
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 24, 2009
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 25, 2009
<b>End of SW Maintenance Releases Date: OS SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 23, 2012
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	January 24, 2010
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 24, 2010
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	April 24, 2013
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 23, 2014

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
<b>MEM-SIP-400-512</b>	512MB DIMM for 12000-SIP-400 Cards
<b>MEM-SIP-400-512=</b>	512MB DIMM for 12000-SIP-400 Cards

## Product Migration Options

There is no replacement available for the Cisco 12000 Series SIP-400 Memory Option at this time.

Customers are encouraged to migrate to the Cisco XR 12000 and 12000 Series SPA Interface Processor-401. Information about this product can be found at:

[http://www.cisco.com/en/US/products/ps6267/prod\\_module\\_series\\_home.html](http://www.cisco.com/en/US/products/ps6267/prod_module_series_home.html).

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to:

<http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco 12000 Series SIP-400 Memory Option through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: [www.cisco.com/go/eos](http://www.cisco.com/go/eos).

## For More Information

For more information about the Cisco XR 12000 and 12000 Series SPA Interface Processor-401, visit [http://www.cisco.com/en/US/products/ps6267/prod\\_module\\_series\\_home.html](http://www.cisco.com/en/US/products/ps6267/prod_module_series_home.html), or contact your local account representative.

To request information about the Cisco XR 12000 and 12000 Series SPA Interface Processor-401, send an e-mail to [ask-gsr-pm@cisco.com](mailto:ask-gsr-pm@cisco.com).

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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