

End-of-Sale and End-of-Life Announcement for the Select Cisco Video Surveillance Platforms

EOL7003

Cisco announces the end-of-sale and end-of life dates for the Select Cisco Video Surveillance Platforms. The last day to order the affected product(s) is October 9, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Customers are encouraged to migrate to the new Cisco Video Surveillance multiservices platforms, updated Cisco Stream Manager software releases, and refined Cisco Video Surveillance Storage System options. Except in rare cases noted below, direct replacement products are available for all legacy hardware platforms. Information about the replacement products can be found at: <http://www.cisco.com/go/videosurveillance>.

Table 1. End-of-Life Milestones and Dates for the Select Cisco Video Surveillance Platforms

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 10, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 9, 2010
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 7, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 9, 2011
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 9, 2011
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 9, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	January 4, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 4, 2015
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2013
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2015

HW = Hardware, OS SW = Operating System Software, App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-SCSI-1M=	Cisco SCSI Cable for VS DAS / Storage Array, 1 Meter Spare	There is currently no replacement product available for this product.		
CIVS-ES-32-6000	Cisco VS Encoding Server: 3U,32 Channel,12x500GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options	–
CIVS-ES-64-12000	Cisco VS Encoding Server: 3U,64 Channel,12x1000GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options	–
CIVS-MS-10XSCL=	10 Special/Upgrade Stream Connect License for Media Server	CIVS-MS-1XSCL=	1 Special/Upgrade Stream Connect License for Media Server	–
CIVS-MS-200SCFL	200 Stream Connection Feature License for Media Server	CIVS-MS-100SCFL=	100 Stream Connection Feature License for Media Server	–
CIVS-MS-200SCFL=	200 Stream Connection Feature License for Media Server	CIVS-MS-100SCFL=	100 Stream Connection Feature License for Media Server	–
CIVS-MS-200XSCL=	200 Special/Upgrade Stream Connect License for Media Server	CIVS-MS-100XSCL=	100 Special/Upgrade Stream Connect License for Media Server	–
CIVS-MS-50SCFL	50 Stream Connection Feature License for Media Server	CIVS-MS-10SCFL=	10 Stream Connection Feature License for Media Server	–
CIVS-MS-50SCFL=	50 Stream Connection Feature License for Media Server	CIVS-MS-10SCFL=	10 Stream Connection Feature License for Media Server	–
CIVS-MS-MP2-10FL=	Media Server 10 license pack for MPEG-2 support.	There is currently no replacement product available for this product.		
CIVS-MS-MP4-10FL=	Media Server 10 license pack for MPEG-4 support.	There is currently no replacement product available for this product.		
CIVS-MS5R-24000	Cisco VS Media Server, 5RU,24x1000GB	CIVS-MSP-4RU	4RU w/Motherboard;1 CPU;RAID;Pwr Suppl;NO Drives;NO Options	–
CIVS-SM-10SCFL=	Cisco Video Surveillance 10 Connection Stream Mgr Feat Lic	CIVS-SM-1SCFL=	Cisco Video Surveillance 1 Connection Stream Mgr Feat Lic	–
CIVS-SM-200SCFL=	Cisco Video Surveillance 200 Connection Stream Mgr Feat Lic	CIVS-SM-1SCFL=	Cisco Video Surveillance 1 Connection Stream Mgr Feat Lic	–
CIVS-SM-4SCFL=	Cisco Video Surveillance 4 Connection Stream Mgr Feat Lic	CIVS-SM-1SCFL=	Cisco Video Surveillance 1 Connection Stream Mgr Feat Lic	–
CIVS-SM-AS30=	Cisco Video Surveillance Stream Mgr Admin Storage S/W	CIVS-SM-AS50=	Cisco Video Surveillance Stream Mgr 5.0 Admin Storage S/W	–
CIVS-SM-ASF30=	Cisco VS Stream Mgr Admin Storage Failover S/W, excl Admin	CIVS-SM-AS50=	Cisco Video Surveillance Stream Mgr 5.0 Admin Storage S/W	–
CIVS-SM-CFG30=	Cisco Video Surveillance Stream Mgr Configuration S/W	CIVS-SM-CFG50=	Cisco Video Surveillance Stream Mgr 5.0 Configuration S/W	–
CIVS-SM-CL30=	Cisco Video Surveillance Stream Mgr Client S/W	CIVS-SM-CL50=	Cisco Video Surveillance Stream Mgr 5.0 Client S/W	–
CIVS-SP1R-SCSI	Cisco VS STRMGR SVCS SW 1RU SP, DAS SCSI connect	There is currently no replacement product available for this product.		
CIVS-SS-3U-10500	Cisco VS 3U Storage System W/ 14x750GB Drives	CIVS-SS-4U-28000	Cisco VS 4U Storage System with 28x1000GB drives	–
CIVS-SS-3U-6000	Cisco VS 3U Storage System with 8x750GB drives	CIVS-SS-3U-4000	Cisco VS 3U Storage System with 8x500GB drives	–
CIVS-SS-3U-6000=	Cisco VS 3U Storage System with 8x750GB drives	CIVS-SS-3U-4000	Cisco VS 3U Storage System with 8x500GB drives	–
CIVS-SS-3U-7000	Cisco VS 3U Storage System with 14x500GB drives	CIVS-SS-3U-4000	Cisco VS 3U Storage System with 8x500GB drives	–
CIVS-SS-3U-7000=	Cisco VS 3U Storage System with 14x500GB drives	CIVS-SS-3U-4000	Cisco VS 3U Storage System with 8x500GB drives	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-SS-3U-HD1000	1000 Gigabyte HD For 3U Storage System	There is currently no replacement product available for this product.		
CIVS-SS-3U-HD750	750 Gigabyte HD For 3U Storage System	There is currently no replacement product available for this product.		
CIVS-SS-4U-14000	Cisco VS 4U Storage System with 28x500GB drives	CIVS-SS-4U-28000	Cisco VS 4U Storage System with 28x1000GB drives	–
CIVS-SS-4U-14000=	Cisco VS 4U Storage System with 28x500GB drives	CIVS-SS-4U-28000	Cisco VS 4U Storage System with 28x1000GB drives	–
CIVS-SS-4U-21000	Cisco VS 4U Storage System with 42x500GB drives	CIVS-SS-4U-28000	Cisco VS 4U Storage System with 28x1000GB drives	–
CIVS-SS-4U-21000=	Cisco VS 4U Storage System with 42x500GB drives	CIVS-SS-4U-28000	Cisco VS 4U Storage System with 28x1000GB drives	–
CIVS-SS-4U-31500	Cisco VS 4U Storage System with 42x750GB drives	CIVS-SS-4U-42000	Cisco VS 4U Storage System with 42x1000GB drives	–
CIVS-SS-4U-31500=	Cisco VS 4U Storage System with 42x750GB drives	CIVS-SS-4U-42000	Cisco VS 4U Storage System with 42x1000GB drives	–
CIVS-SS-4U-FC	Fiber Channel Controller For 4U Storage System	There is currently no replacement product available for this product.		
CIVS-SS-4U-HD500	500 Gigabyte HD For 4U Storage System	There is currently no replacement product available for this product.		
CIVS-SS-4U-HD750	750 Gigabyte HD For 4U Storage System	There is currently no replacement product available for this product.		
CIVS-VM-WCSW5.0=	Cisco VS Virtual Matrix Client v5.0 SW, includes 1client	There is currently no replacement product available for this product.		
CIVS-VSM-CEDAP	Special VSM Configuration for CEDAP	There is currently no replacement product available for this product.		

Product Migration Options

Customers are encouraged to follow the migration plan in Table 2. Data sheets, product pages, and other information about these products can be found at the included link. Q. Which Cisco Video Surveillance product line does this announcement affect? A. The platforms contained within this announcement are legacy platforms used with the Cisco Video Surveillance Manager product suite and legacy software options associated with both the Cisco Video Surveillance Manager product suite and Cisco Stream Manager product suite. Q. Are any Cisco Video Surveillance Storage System products still available? A. Yes. This action reduces the number of available configurations for Cisco Video Surveillance Storage Systems; however, several options are still available in our product portfolio. Q. How does this end-of-sale of the Cisco Stream Manager affect my future orders? A. All currently shipping Cisco Stream Manager product suites will ship with the most current major software revision. This action will have no effect on any future orders. Q. Where can I get more information on these products? A. Additional information about the replacement products can be found at: <http://www.cisco.com/go/videosurveillance>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>

Customers may be able to continue to purchase the Select Cisco Video Surveillance Platforms through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain

countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Video Surveillance Platforms, visit <http://www.cisco.com/go/videosurveillance>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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