

End-of-Sale and End-of-Life Announcement for Selected Cisco Video Surveillance Stream Manager Convergence Chassis and Power Supplies

EOL6544

Cisco® announces the end-of-sale and end-of life dates for selected Cisco Video Surveillance Stream Manager Convergence Chassis and Power Supplies. The last day to order the affected product(s) is September 25, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Video Surveillance Stream Manager Convergence Chassis and Power Supplies

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 25, 2008
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 25, 2008
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	September 25, 2009
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 25, 2009
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 25, 2011
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 25, 2011

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CIVS-CVG16-FE-115	Cisco VS 16 SLOT CHASSIS, FE, 115V AC	CIVS-CVG16-FE-WLD	Cisco VS FE Chassis 3RU, 16 slots, Internal Dual Voltage Pow
CIVS-CVG16PS-115=	Cisco VS 115W power supply for CVG16 chassis-spare	CIVS-3CVG-PS2=	Cisco VS Internal Power for 3 RU CVG-16 Dual Voltage

Product Migration Options

Customers are encouraged to migrate to the Cisco Video Surveillance Stream Manager Fast Ethernet Chassis with international dual-voltage power supply. Information about this product can be found at <http://www.cisco.com/en/US/products/ps6937/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Video Surveillance Stream Manager Convergence Chassis and Power Supplies through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Video Surveillance Fast Ethernet Chassis, visit <http://www.cisco.com/en/US/products/ps6937/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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