



End-of-Sale and End-of-Life Announcement for the Legacy Connected Safety and Security PIDs

EOL11120 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Legacy Connected Safety and Security PIDs. The last day to order the affected product(s) is April 21, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This notice affects the following components of Connected Safety and Security: The Identiv Connected Physical Access Manager (ICPAM), Cisco Video Surveillance Manager (VSM), and various cameras.

Table 1. End-of-Life Milestones and Dates for the Legacy Connected Safety and Security PIDs

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 21, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 21, 2017
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 20, 2017
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 21, 2018
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 21, 2018
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 21, 2018
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 17, 2021
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	July 18, 2019
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2020
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CIVS-KYBD2232=	Cisco VS KEYBOARD 232 to RS422/485 ADAPT GENERIC
CIVS-MS-100SCFL	100 Stream Connection Feature License for Media Server
CIVS-MS-100SCFL=	100 Stream Connection Feature License for Media Server
CIVS-MS-10SCFL	10 Stream Connection Feature License for Media Server
CIVS-MS-10SCFL=	10 Stream Connection Feature License for Media Server
CIVS-MS-1SCFL	1 Stream Connection Feature License for Media Server
CIVS-MS-1SCFL=	1 Stream Connection Feature License for Media Server
CIVS-MS-1XSCL=	1 Special/Upgrade Stream Connect License for Media Server
CIVS-MS-50XSCL=	50 Special/Upgrade Stream Connect License for Media Server
CIVS-OM-UP3X-4X=	CIVS-OM Operations Manager v4 Software License Upgrade Only
CIVS-PA-EXT	20cm Extension Pipe with Adapter
CIVS-PA-EXT=	20cm Extension Pipe with Adapter
CIVS-SS-4U-84000	CIVS-SS: 4-RU 42-HDD with 42x2000GB Hard-disk Drives
FL-VSM-SRE9-VM=	Cisco SRE9xx 32-port Video Surveillance Manager VM License
ICPAM-EM-100=	Identiv ICPAM EM-100 Controller
ICPAM-KBD-BDL=	Identiv CPAM Bundle - Keypad Mount
ICPAM-MULL-BDL	Identiv CPAM Bundle - Mullion Mount
ICPAM-MULL-BOP	Mullion Bundle Option - Pigtail
ICPAM-MULL-BOT	Mullion Bundle Option - Terminal
ICPAM-SP-BDL=	Identiv CPAM Bundle - Scramblepad
ICPAM-WALL-BDL	Identiv CPAM Bundle - Wall Mount
ICPAM-WALL-BOP	Wall Bundle Option - Pigtail
ICPAM-WALL-BOT	Wall Bundle Option - Terminal
S+VSS-SERVER-OS	S+ Windows Server Operating System - VSS Alloy for VSM

Product Migration Options

There is no replacement available for the Legacy Connected Safety and Security PIDs at this time.

Customers are encouraged to migrate to the Information about this product can be found at:

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Legacy Connected Safety and Security PIDs through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached.

For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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