



Cisco Instant Connect Software Versions (Prior to 4.10.2)

Cisco announces the end-of-support dates for the IPICS and Cisco® Instant Connect software versions prior to 4.10.2.

Software maintenance support for IPICS and Cisco Instant Connect software releases (prior to Cisco Instant Connect 4.10.2) will end on December 31, 2017. This includes 4.0.x, 4.5.x, 4.6.x, 4.7.x, 4.8.x, 4.9.x, and 4.10.1 versions of IPICS.

Customers who find and report defects with releases prior to 4.10.2 will have to upgrade to the Instant Connect 4.10.2 release. No patches or maintenance releases will be provided for IPICS (Cisco Instant Connect) releases after the end-of-support date for previous releases.

Software maintenance requires an active service contract.

Product Migration Options

For install and upgrade guides, visit <http://www.cisco.com/c/en/us/support/physical-security/ip-interopability-collaboration-system/products-installation-guides-list.html>.

For additional support, visit <http://www.cisco.com/c/en/us/support/physical-security/ip-interopability-collaboration-system/tsd-products-support-series-home.html>.

To make sure that you migrate to the correct Cisco Instant Connect products, review the Cisco Instant Connect ordering guide and speak with your sales representative.

For More Information

For more information about the Cisco end-of-life policy, go to http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about Cisco product warranties, go to http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life and end-of-sale information, go to <http://www.cisco.com/cisco/support/notifications.html>.

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