

End-of-Sale and End-of-Life Announcement for the Cisco NCS 4000 Multichassis Hardware

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco NCS 4000 Multichassis Hardware. The last day to order the affected product(s) is January 29, 2027. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco NCS 4000 Multichassis Hardware

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 29, 2026
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 29, 2027
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 30, 2027
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 29, 2028
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 29, 2028
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 29, 2031
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2032

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
NCS4KF-CRAFT	NCS 4000 Centralized Fabric Chassis Craft Panel
NCS4KF-CRAFT=	NCS 4000 Centralized Fabric Chassis Craft Panel
NCS4KF-FTA=	NCS 4000 Centralized Fabric Chassis Fan tray Assembly
NCS4KF-FTA	NCS 4000 Centralized Fabric Chassis Fan tray Assembly
NCS4KF-INST-KIT=	NCS 4000 systems Installation Kit
NCS4KF-INST-KIT	NCS 4000 systems Installation Kit
NCS4KF-RPMC=	NCS 4000 RP w/ Ethernet Switch for Multi-Chassis Connect
NCS4KF-DOOR=	NCS 4000 Centralized Fabric Chassis Door
NCS4KF-DOOR	NCS 4000 Centralized Fabric Chassis Door
NCS4KF-SA-DC	NCS 4000 Centralized Agnostic Xross connect 24 CXP
NCS4KF-SA-DC=	NCS 4000 Centralized Agnostic Xross connect 24 CXP
NCS4KF-FC2-C=	NCS 4000 Centralized Agnostic Xross connect 24 CXP2 - 400G
NCS4KF-STRT-KIT2	NCS 4000 Centralized Fabric Sys Starter Kit - DC Power

Product migration options

There is no replacement available for the Cisco NCS 4000 Multichassis Hardware at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco NCS 4000 Multichassis Hardware through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to:

<https://www.cisco.com/c/en/us/products/remanufactured.html>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

<https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html>.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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