

End-of-Sale and End-of-Life Announcement for the Cisco IOS XR Software Release 3.8

EOL7067

Cisco announces the end-of-sale and end-of life dates for the Cisco IOS XR Software Release 3.8. The last day to order the affected product(s) is Dec 28, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS XR Software Release 3.8

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	March 31, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 28, 2010
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 28, 2011
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases, rebuilds, or bug fixes via SMU on IOS XR 3.8 of Release 3.8.x. After this date, maintenance rebuilds and software-fix support will be provided only through rebuilds of Cisco IOS XR 4.0 Release or later releases. Refer to guidelines for Cisco IOS XR Software (see link below).	December 28, 2011
End of Software Maintenance Releases via Migration Date: OS SW	The last date that Cisco Engineering may release any bug fix for issues found in the IOS XR 3.8 release by providing fixes through either code integration into releases or SMU for IOS XR 4.0 or later releases. From December 28, 2011 until December 28, 2012, software fixes support for issues found in IOS XR 3.8.x will be provided through code integration into releases or SMU for IOS XR 4.0 or later. After December 28, 2012, Cisco Engineering will no longer provide bug fixes for issues found in IOS XR 3.8.	December 28, 2012
End of New Service Attachment Date: OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 28, 2011
End of Vulnerability/ Security Fixes: OS SW	The last date that Cisco Engineering may release any software maintenance releases to address vulnerability/security findings that have been identified by the customer to Cisco TAC. Engineering maintenance rebuilds and software-fix support for IOS XR 3.8.x will be provided only through migration to rebuilds of IOS XR release 4.0 or later releases. Critical security and vulnerability fixes will be provided according to the following terms and conditions: Cisco TAC will first use commercially reasonable efforts to work with the customer to determine the locality of impact and find a workaround for the problem. If an alternative workaround is not possible during the extended period of support, then Cisco TAC will make commercially reasonable efforts to provide a "bug fix" solution in IOS XR 3.8.x, or in a later supported software release to remedy the problem. If despite commercially reasonable efforts Cisco is unable to provide a software-based solution, it may be necessary for the customer to remove or upgrade the affected software-based systems to correct the problem.	December 28, 2013
End of Service Contract Renewal Date: OS SW	The last date to extend or renew a service contract for the product.	March 28, 2015
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 28, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Please note that the End-of-Life milestones of the Cisco IOS XR Release 3.8 follow the Cisco IOS XR Software general guidelines published on Cisco.com at http://www.cisco.com/en/US/prod/collateral/iosswrel/ps8803/ps5845/product_bulletin_c25-478699.html.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
XC-RP-03.08	Cisco IOS XR IP/MPLS Core Software	See Product Migration Options section for details.	Cisco IOS XR Software Release 4.0
XC-RPK9-03.08	Cisco IOS XR IP/MPLS Core Software 3DES	See Product Migration Options section for details.	Cisco IOS XR Software Release 4.0
XR-XR12K-03.08	Cisco IOS XR IP/MPLS Core Software	See Product Migration Options section for details.	Cisco IOS XR Software Release 4.0
XR-XR12KK9-03.08	Cisco IOS XR IP/MPLS Core Software 3DES	See Product Migration Options section for details.	Cisco IOS XR Software Release 4.0

Product Migration Options

Customers are encouraged to migrate to the Cisco IOS XR Software Release 4.0. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps5845/>.

For More Information

For more information about the Cisco IOS XR Software Release 4.0, visit http://www.cisco.com/en/US/products/ps5845/prod_bulletins_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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