

End-of-Sale and End-of-Life Announcement for the Voice/Fax and ATM AIM Modules for Cisco Multiservice Access Routers

EOL6709

Cisco® announces the end-of-sale and end-of life dates for the Voice/Fax and ATM AIM Modules for Cisco Multiservice Access Routers. The last day to order the affected product(s) is August 27, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Voice/Fax and ATM AIM Modules for Cisco Multiservice Access Routers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 26, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 27, 2009
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 25, 2009
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 27, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	August 27, 2010
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 27, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	November 22, 2013
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 26, 2014

HW = Hardware, OS SW = Operating System Software, App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
AIM-ATM-VOICE-30	ATM SAR and 30 Channel Voice/Fax AIM
AIM-ATM-VOICE-30=	SAR and 30 Channel T1/E1 Digital Voice module
AIM-VOICE-30	30 Channel Voice/Fax AIM
AIM-VOICE-30=	30 Channel T1/E1 Digital Voice module

Product Migration Options

There is no replacement available for the Voice/Fax and ATM AIM Modules for Cisco Multiservice Access Routers at this time. All Cisco Multiservice Access Routers have been EoS since March 27th 2007. http://www.cisco.com/en/US/prod/collateral/routers/ps282/prod_end-of-life_notice0900aecd80444877.html

Customers may be able to continue to purchase the Voice/Fax and ATM AIM Modules for Cisco Multiservice Access Routers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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