



INTRODUCING CISCO UNITY EXPRESS RELEASE 2.0

This product bulletin describes the features introduced in Cisco Unity® Express 2.0.

OVERVIEW

Cisco Unity Express provides local voice mail and automated attendant services for Cisco® CallManager and Cisco CallManager Express IP telephony systems. Enterprises and small and medium-sized businesses (SMBs) use Cisco Unity Express to improve business productivity and customer satisfaction. Cisco Unity Express scales from the very small office to offices that require mailboxes for up to 100 users.

KEY FEATURES AND BENEFITS

Cisco Unity Express 2.0 introduces the primary features shown in Table 1.

Table 1. Features and Benefits of Cisco Unity Express 2.0

Features	Benefits
Voice Profile for Internet Mail Version 2 (VPIMv2-RFC 3801) support for voice-mail message networking interoperability between distributed Cisco Unity Express sites and between Cisco Unity Express and Cisco Unity	VPIM support on Cisco Unity Express increases productivity across business locations, lowers long distance costs, and ultimately protects investment in existing VPIM compliant messaging systems. This standards-based feature is enhanced with Nondelivery Records (NDR) for networked messages.
Full operation as part of a Cisco CallManager 4.0 network with the ability to auto detect and auto update to the correct Java Telephony Application Programming Interface (JTAPI) version	Cisco Unity Express now operates with a variety of Cisco CallManager releases including 3.3 and 4.0. Cisco Unity Express detects the JTAPI version present on the connected Cisco CallManager and automatically updates its interfaces to support the correct release.
New languages supported: European French, German, and European Spanish	Expanded support for international languages allows Cisco Unity Express voice mail and automated attendant services to be deployed in countries that require language localization. This is important for multinational enterprises as well as commercial businesses in the local countries.
Increased capacity on the Advanced Integration Module (AIM-CUE) for 14 hours of voice mail storage (requires AIM-CUE with 1 GB of Compact Flash)	The Cisco Unity Express Advanced Integration Module now provides 14 hours of voice-mail message storage for up to 50 mailboxes, providing additional recording capacity on a per user and system wide basis.
Cisco Unity Express may be located co-resident or separately from the Cisco CallManager Express or Survivable Remote Site Telephony (SRST) routers	Cisco Unity Express may be co-located either in the same router that runs Cisco CallManager Express or SRST or it may be installed in a separate Cisco Systems® router. This provides flexibility in platform choices and network design.
Enhanced installation and upgrades	Four enhancements in Release 2.0 improve the efficiency of installing and

Features

Benefits

upgrading Cisco Unity Express. These enhancements include a smaller installer image and onboard installer for reducing WAN bandwidth requirements support of background downloads during operation (thereby reducing user disruption), and incremental upgrades for improved operational efficiency.

AVAILABILITY

Cisco Unity Express 2.0 software is available now from <http://www.cisco.com>.

DOCUMENTATION

<http://www.cisco.com/univercd/cc/td/doc/solution/sesm/index.htm>

For more information about the Cisco Unity Express solution, go to:

<http://www.cisco.com/go/cue>



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