

End-of-Sale and End-of-Life Announcement for the Cisco Catalyst 6500 Series and Cisco 7600 Series Network Analysis Modules 1 and 2 (WS-SVC-NAM-1 and WS-SVC-NAM-2)

EOL6522

Cisco® announces the end-of-sale and end-of life dates for the Cisco Catalyst 6500 Series and Cisco 7600 Series Network Analysis Module (NAM) 1 and 2 (WS-SVC-NAM-1 and WS-SVC-NAM-2). The last day to order the affected product(s) is July 20, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Catalyst 6500 Series and 7600 Series NAM 1 and 2 (WS-SVC-NAM-1 and WS-SVC-NAM-2)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 19, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 20, 2009
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 18, 2009
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	July 20, 2010
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 20, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 15, 2013
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 19, 2014

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
WS-SVC-NAM-1	Catalyst 6500 Network Analysis Module-1	WS-SVC-NAM-1-250S	Cisco Catalyst 6500 and Cisco 7600 Network Analysis Module-1
WS-SVC-NAM-1=	Catalyst 6500 Network Analysis Module-1	WS-SVC-NAM-1-250S=	Cisco Catalyst 6500 and Cisco 7600 Network Analysis Module-1

WS-SVC-NAM-2	Catalyst 6500 Network Analysis Module-2	WS-SVC-NAM-2-250S	Cisco Catalyst 6500 and Cisco 7600 Network Analysis Module-2
WS-SVC-NAM-2=	Catalyst 6500 Network Analysis Module-2	WS-SVC-NAM-2-250S=	Cisco Catalyst 6500 and Cisco 7600 Network Analysis Module-2

Product Migration Options

Customers are encouraged to migrate to the upgraded Cisco Catalyst 6500 Series and Cisco 7600 Series NAM 1 and 2 (product part numbers WS-SVC-NAM-1-250S and WS-SVC-NAM-2-250S). The upgraded Cisco NAM-1 and NAM-2 offer increased memory to improve software performance and a higher-capacity hard-disk drive to store even more capture data on-board. In addition, they offer NAM 3.6 software feature parity, system hardware and software parity, and price parity with their respective End of Sale products. Information about this product can be found at: <http://www.cisco.com/en/US/products/hw/modules/ps2706/ps5025/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Catalyst 6500 Series and 7600 Series NAM 1 and 2 (WS-SVC-NAM-1 and WS-SVC-NAM-2) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Catalyst 6500 Series and 7600 Series NAM 1 and 2 (WS-SVC-NAM-1-250S and WS-SVC-NAM-2-250S), visit <http://www.cisco.com/en/US/products/hw/modules/ps2706/ps5025/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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