

End-of-Sale and End-of-Life Announcement for select Cisco Physical Security Modules on the Integrated Services Router (ISR)

EOL7305

Cisco announces the end-of-sale and end-of life dates for select Cisco Physical Security Modules on the Integrated Services Router (ISR). The last day to order the affected product(s) is July 21, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for Cisco Physical Security Modules on the Integrated Services Router (ISR)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 20, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 21, 2011
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 19, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 20, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 20, 2012
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 20, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 16, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 16, 2015
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CAB-EVM-IPVS-16A	16 Port Cable for EVM-IPVS Module	CIVS-CAB-16V	CIVS-ENC Short 16-port Cable (3/4 m);Encoder to BNC Panel
CAB-EVM-IPVS-16A=	16 Port Cable for EVM-IPVS Module	CIVS-CAB-16V	CIVS-ENC Short 16-port Cable (3/4 m);Encoder to BNC Panel

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
EVM-IPVS-16A	16 Port Analog Video Gateway	CIVS-ENC-16P	Video Encoder, 16-port, PhySec MSP add-on card
EVM-IPVS-16A=	16 Port Analog Video Gateway	CIVS-ENC-16P	Video Encoder, 16-port, PhySec MSP add-on card
NME-ISS	Integrated Storage System network module	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy
NME-ISS=	Integrated Storage System network module	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy
NME-VMSS2-16	16 stream Video Management and Storage Module with 500GB HDD	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy
NME-VMSS2-16=	16 stream Video Management and Storage Module with 500GB HDD	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy
NME-VMSS2-HP32	32 stream Video Management and Storage System Module 500GB	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy
NME-VMSS2-HP32=	32 stream Video Management and Storage System Module 500GB	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy
SM-700-VMSS-K9	Cisco SRE 700 SM with VMSS Bundle	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy
SM-700-VMSS-K9=	Cisco SRE 700 SM with VMSS Bundle	CPS-MSP-1RU-K9	MSP 1-RU Cisco Physical Security MultiService Platform Assy.
SM7-VMSS	VMSS software container for SM-SRE-700-K9	CIVS-MS-SW6.3	CIVS-MS Media Server v6.3 Software Lic. with Hardware
SW-IPVS-K9-1.2	Cisco IP Video Surveillance Encoding Module SW v1.2	There is currently no replacement product available for this product	Not Applicable
SW-ISS-K9-1.0	Cisco Integrated Storage System SW v1.0	There is currently no replacement product available for this product	Not Applicable

Product Migration Options

Customers are encouraged to migrate to the Cisco Video Surveillance Manager solution. The Cisco solution offers software and hardware to support video transmission, monitoring, recording, and management. The Physical Security Multiservices Platform (MSP) for Video Surveillance is a suite of server models that offer innovative choices for network digital recording and playback. It includes options for built-in analog video encoder cards and Fibre Channel interfaces for direct attached storage. Details of the Cisco Video Surveillance Solution can be found at <http://www.cisco.com/en/US/products/ps6712/index.html#~feat-prod>. Product IDs listed in this notice and integrated within the Cisco Integrated Services Router Generation 1 (ISR G1) and Generation 2 (ISR G2) for video surveillance will no longer be offered as of the end-of-sale date shown in this notice.

Frequently Asked Questions

Q. What Video Management and Storage System (VMSS) release will be supported on the Integrated Services Router?

A. VMSS Software Release 6.2.1 will be offered for maintenance or with bug fixes for existing customers until VMSS Software release 6.3.1 is made available. VMSS Software Release 6.3.1 will be the long-term release supported on the Integrated Services Router.

Q. What Software release will be supported on the Analog Video Gateway and on the Integrated Storage System?

A. The supported software release for maintenance or with bug fixes for the Analog Video Gateway is based on version 1.2.3. The supported software release for maintenance or with bug fixes for the Integrated Storage System (ISS) is based on version 1.0.1.

Q. What is the recommended migration path for Cisco Physical Security Modules integrated with Cisco Integrated Services Router?

A. It is recommended that customers migrate to the Cisco Video Surveillance Manager solution. This solution offers software and hardware to support video transmission, monitoring, recording, and management. The Physical Security Multiservices Platform (MSP) for Video Surveillance is a suite of server models that offer innovative choices for network digital recording and playback. It includes options for built-in analog video encoder cards and Fibre Channel interfaces for direct attached storage. Details of the Cisco Video Surveillance Solution can be found at <http://www.cisco.com/en/US/products/ps6712/index.html#~feat>.

Q. What is the core value proposition of the Cisco Video Surveillance Manager solution?

A. Cisco physical security solutions provide broad network-centric capabilities in video surveillance, IP cameras, electronic access control, and groundbreaking technology that converges voice, data, and physical security in one modular appliance. The Cisco connected physical security solution enables customers to use the IP network as an open platform to build more collaborative and integrated physical security systems while preserving their existing investments in analog-based technology. As customers converge their physical security infrastructures and operations and begin using the IP network as the platform, they can gain significant value through rapid access to relevant information and interoperability between other IP-centric systems. This creates a higher level of situational awareness and allows intelligent decisions to be made more quickly. Cisco enables customers to build cost-effective, modular physical security solutions that are both best-in-class and interoperable. Cisco physical security products support the company's vision of a single unified security product suite that enables integration with all security operations within the IP network, and with many non security applications. Using the network as an open, scalable platform for integrating security provides businesses with several benefits, such as operational flexibility, greater protection capabilities, lower cost of ownership, and reduced risk.

Q. What type of storage interfaces is supported on the Physical Security Multiservices Platform (MSP) and the external storage system (SS)?

A. The media server has an internal storage on the MSP platform, and connectivity is through an IDE host interface. The MSP platform also supports an optional Fibre Channel interface to the external storage system. The iSCSI interface is currently not supported.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco Physical Security Modules for Integrated Services Router (ISR) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service Prices for Cisco Products Are Subject to Change After the Product End of Sale Date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information about the Cisco Video Surveillance Manager, visit <http://www.cisco.com/en/US/products/ps6712/index.html#~feat-prod>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

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