

End-of-Sale and End-of-Life Announcement for the Cisco 3G Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco 1900, 2900, and 3900 Series ISRs

EOL10132 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 3G Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco 1900, 2900, and 3900 Series ISRs. The last day to order the affected product(s) is June 19, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco 3G Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco 1900, 2900, and 3900 Series ISRs

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 19, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 19, 2015
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 17, 2015
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 18, 2016
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 18, 2016
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 18, 2016
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	September 14, 2019
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C1921-3G-S-K9	C1921 3G EHWIC EVDO Bundles for Sprint Networks	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C1921-3G-S-SEC/K9	C1921 3G EHWIC EVDO Bundles with SEC for Sprint Networks	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C1921-3G-U-K9	C1921 Quad-band 3G EHWIC Global Bundles	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C1921-3G-U-SEC/K9	C1921 w/ 3.5G EHWIC 850/900/1900/2100MHz w/SEC	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C1921-3G-V-K9	C1921 3G EHWIC EVDO Bundles for Verizon Networks	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
C1921-3G-V-SEC/K9	C1921 3G EHWIC EVDO Bundles with SEC for Verizon Networks	There is currently no replacement product available for this product.	-	Cisco LTE 2.0 EHWIC configuration options available with all existing modular ISR G2 routers
EHWIC-3G-EVDO-B	3G EHWIC Bharat EV-DO Rev A/0/1xRTT 800/1900MHz with SMS/GPS	WIM-3G	Cisco 800M Router Dual SIM HSPA+ CDMA 3G WIM	-
EHWIC-3G-EVDO-B=	3G EHWIC Bharat EV-DO Rev A/0/1xRTT 800/1900MHz with SMS/GPS	WIM-3G	Cisco 800M Router Dual SIM HSPA+ CDMA 3G WIM	-
EHWIC-3G-EVDO-S	3G EHWIC EDVO for Sprint with GPS	EHWIC-4G-LTE-ST	4G LTE EHWIC for Sprint, PCS 2500 MHz, EVDO	Migration PID will be orderable on April 13, 2015
EHWIC-3G-EVDO-S=	3G EHWIC EDVO for Sprint with GPS	EHWIC-4G-LTE-ST=	4G LTE EHWIC for Sprint, PCS 2500 MHz, EVDO	Migration PID will be orderable on April 13, 2015
EHWIC-3G-EVDO-V	3G EHWIC Verizon EV-DO Rev A/0/1xRTT 800/1900MHz w/ SMS/GPS	EHWIC-4G-LTE-VZ	4G LTE EHWIC for Verizon, AWS/700 MHz, EVDO	Migration PID will be orderable on April 13, 2015
EHWIC-3G-EVDO-V=	3G EHWIC Verizon EV-DO Rev A/0/1xRTT 800/1900MHz w/ SMS/GPS	EHWIC-4G-LTE-VZ=	4G LTE EHWIC for Verizon, AWS/700 MHz, EVDO	Migration PID will be orderable on April 13, 2015
EHWIC-3G-HSPA-U	3G EHWIC HSPA Universal with GPS	EHWIC-3G-HSPA+7	(non-US) 3.7G HSPA+ Release 7 EHWIC w/ SMS/GPS (MC8705)	-
EHWIC-3G-HSPA-U	3G EHWIC HSPA Universal with GPS	EHWIC-4G-LTE-GB	4G LTE EHWIC for Global, 800/900/1800/2100/2600 MHz	-
EHWIC-3G-HSPA-U=	3.5G EHWIC (Non-US) HSPA/UMTS 850/900/1900/2100MHz SMS/GPS	EHWIC-3G-HSPA+7=	HSPA+R7 with GPS based MC8705	-
EHWIC-3G-HSPA-U=	3.5G EHWIC (Non-US) HSPA/UMTS 850/900/1900/2100MHz SMS/GPS	EHWIC-4G-LTE-GB=	4G LTE EHWIC for Global, 800/900/1800/2100/2600 MHz	-

Product Migration Options

Customers are encouraged to migrate to the Cisco 3G and 4G LTE Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco Integrated Services Routers Generation 2 (ISR G2). Information about this product can be found at: http://www.cisco.com/c/en/us/products/collateral/interfaces-modules/4g-lte-wireless-wan-enhanced-high-speed-wan-interface-card/datasheet_c78-732559.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco 3G Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco 1900, 2900, and 3900 Series ISRs the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For More Information Cisco 3G and 4G LTE Wireless WAN Enhanced High-Speed WAN Interface Cards (EHWICs) for Cisco Integrated Services Routers Generation 2 (ISR G2), visit http://www.cisco.com/c/en/us/products/collateral/interfaces-modules/4g-lte-wireless-wan-enhanced-high-speed-wan-interface-card/datasheet_c78-732559.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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