

End-of-Sale and End-of-Life Announcement for the Cisco Compute Hyperconverged C220 M6 and C240 M6

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Compute Hyperconverged C220 M6 and C240 M6. The last day to order the affected product(s) is September 29, 2025. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Note: Nutanix HCl software End of Support Life

(https://portal.nutanix.com/page/documents/eol/list?type=platform) on Cisco M6 server platform will end in April 2030. You can purchase extended support from Nutanix if you wish to continue using the Cisco M6 server platform with Nutanix HCl software beyond this date. For further details on Nutanix support, refer to Nutanix Support Policies and FAQs (https://www.nutanix.com/support-services/product-support/support-policies-and-fags).

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Compute Hyperconverged C220 M6 and C240 M6

Milestone	Definition	Date
End-of-Life Announcement Date	The date of the document that announces the end of sale and end of life of a product is distributed to the general public.	April 2, 2025
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 29, 2025
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 28, 2025
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 29, 2026
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	September 30, 2030
The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. HW		September 29, 2026
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 29, 2026

Milestone	Definition	Date
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	December 25, 2029
The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.		September 30, 2030

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

 Table 2.
 Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
HCI-M6-MLB	Cisco Compute Hyperconverged M6 with Nutanix MLB	HCI-M7-MLB	Cisco Compute Hyperconverged M7 with Nutanix MLB	
HCIAF220C-M6S	Cisco Compute Hyperconverged HCIAF220cM6 All Flash Node	HCIAF220C-M7S	Cisco Compute Hyperconverged HCIAF220cM7 All Flash Node	
HCIAF220C-M6SN	Cisco Compute Hyperconverged HCIAF220cM6 All Flash NVMe Node	HCIAF220C-M7SN	Cisco Compute Hyperconverged HCIAF220cM7 All Flash NVMe Node	
HCIAF240C-M6SX	Cisco Compute Hyperconverged HCIAF240cM6 All Flash Node	HCIAF240C-M7SX	Cisco Compute Hyperconverged HCIAF240cM7 All Flash Node	

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives and promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Compute Hyperconverged C220 M6 and C240 M6 through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to:

https://www.cisco.com/c/en/us/products/remanufactured.html.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warrantv-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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