

End-of-Sale and End-of-Life Announcement for the Cisco Tetration Hardware Clusters based on UCS M4 and Nexus 9372PX-E/Nexus9372TX-E

EOL12904

Cisco announces the end-of-sale and end-of life dates for the Cisco Tetration Hardware Clusters based on UCS M4 and Nexus 9372PX-E/Nexus9372TX-E. The last day to order the affected product(s) is May 4, 2019. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Future Cisco Tetration Software releases will continue to support UCS M4 and Nexus 9372PX-E/Nexus9372TX-E based hardware clusters. Customers with active Tetration software subscription will be able to use documented procedures to upgrade to these release.

Table 1. End-of-Life Milestones and Dates for the Cisco Tetration Hardware Clusters based on UCS M4 and Nexus 9372PX-E/Nexus9372TX-E

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 2, 2019
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 4, 2019
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 2, 2019
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 3, 2020
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 3, 2020
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 30, 2023
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
TA-BNODE-G1=	Tetration Server Type - Base Node	TA-BNODE-G2=	Tetration Server Type - Base Node Gen2 Spare	-
TA-CL-G1-39-K9	Tetration Analytics 39RU Cluster-upto 25K workloads	TA-CL-39U-M5-K9	Tetration Gen2 39RU Cluster-supports upto 25K workloads	-
TA-CL-G1-SFF8-K9	Tetration Analytics SFF 8RU Cluster - upto 5K servers	TA-CL-8U-M5-K9	Tetration Analytics Gen2 SFF 8RU Cluster - upto 5K servers	-
TA-CNODE-G1=	Tetration Server Type - Compute Node	TA-CNODE-G2=	Tetration Server Type - Compute Node Gen2 Spare	-
TA-SNODE-G1=	Tetration Server Type - Serving Node	TA-SNODE-G2=	Tetration Server Type - Serving Node Gen2	-
TA-UNODE-G1=	Tetration Server Type - Universal Node	TA-UNODE-G2=	Tetration-M Server Type - Universal Node Gen2 spare	-

Product Migration Options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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