

End-of-Sale and End-of-Life Announcement for the Cisco Nexus Insights Resources(NIR) Software Versions 2.1, 2.2 and Nexus Insights Advisor(NIA) Software Versions 2.0, 2.1

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Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco Nexus Insights Resources(NIR) Software Versions 2.1, 2.2 and Nexus Insights Advisor(NIA) Software Versions 2.0, 2.1. The last day to order the affected product(s) is December 31, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Nexus Insights Resources(NIR) Software Versions 2.1, 2.2 and Nexus Insights Advisor(NIA) Software Versions 2.0, 2.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 3, 2021
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 31, 2021
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 31, 2021
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 31, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2024

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product Migration Options

Install and upgrade guides can be found here: <https://www.cisco.com/c/en/us/support/data-center-analytics/nexus-insights/series.html#InstallandUpgrade>.

Customers are encouraged to review the Cisco Nexus Dashboard ordering guide and to speak with their sales representative to ensure that they migrate to the correct mix of Cisco Nexus Dashboard products.

Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

<https://www.cisco.com/c/en/us/products/eos-eol-policy.html>

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>

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Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

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