

End-of-Sale and End-of-Life Announcement for the Cisco Network Assurance Engine Software Release 4.1(X)



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Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco Network Assurance Engine Software Release 4.1(X). The last day to order the affected product(s) is AUGUST 14, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Network Assurance Engine Software Release 4.1(X)

| Milestone | Definition | Date |
|--|---|-------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | February 14, 2020 |
| End-of-Sale Date: App SW | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | August 14, 2020 |
| Last Ship Date: App SW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | August 14, 2020 |
| End of SW Maintenance Releases Date: App SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | August 14, 2021 |
| Last Date of Support: App SW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | August 14, 2023 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product migration options

Customers are encouraged to migrate to NAE 4.1(1).

Installation and Upgrade guides can be found here: [NAE Install and Upgrade](#).

Network Assurance Engine software End-of-Sale and End-of-Life Guideline is located at: <https://www.cisco.com/c/en/us/products/collateral/data-center-analytics/network-assurance-engine/bulletin-c25-742366.html>

Network Assurance Engine is governed by the Cisco General Terms and the Cisco Supplemental General Terms.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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