

## Change in Product Part Number Announcement for the Cisco Unified Customer Voice Portal 4.x On Demand

EOL6423

Cisco® announces a change in product part numbers for the Cisco Unified Customer Voice Portal 4.x On Demand. This is a product part number change only announcement. Customers will experience no change in functionality when using the new product IDs. The new product IDs are designed to simplify the customer ordering process. The last day to order the affected product using the current product IDs is July 30, 2008. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified in the end-of-life announcement for the new product ID(s). Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unified Customer Voice Portal 4.x On Demand

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 30, 2008
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 30, 2008
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 28, 2008

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>CVP-4X-OD</b>	CVP 4.X ON DEMAND LICENSES	CVP-4X7X-OD	CVP 4.X 7.X ON DEMAND LICENSES
<b>CVP-4X-OD-MAXPORTS</b>	CVP 4.X ON DEMAND SERVER LICENSE	CVP-4X7X-OD-SVRLIC	CVP 4.X 7.X ON DEMAND SERVER LIC -SIP AND H323 USE
<b>CVP-4X-OD-MAXPORTS</b>	CVP 4.X ON DEMAND SERVER LICENSE	CVP-4X7X-OD-SVRSIP	CVP 4.X 7.X ON DEMAND SERVER LIC -SIP ONLY-NO H323 USE
<b>CVP-4X-OD-PT-L</b>	CVP 4.X ON DEMAND PORT LICENSE - 1 MONTH	CVP-4X7X-OD-PORT	CVP 4.X 7.X ON DEMAND PORT LICENSE - 1 MONTH USE
<b>CVP-4X-OD-PT-LC</b>	CVP 4.X ON DEMAND PORT License Cert	CVP-4X7X-OD-PTLC	CVP 4.X 7.X ON DEMAND PORT License Cert
<b>CVP-4X-ODNS</b>	CVP 4.X ON DEMAND LICs - SUPPORT NOT INCL	CVP-4X7X-ODNS	CVP 4.X 7.X ON DEMAND LICENSES - SUPPORT NOT INCL
<b>CVP-4X-ODNS-PT-L</b>	CVP 4.X ON DEMAND PORT LIC - 1 MONTH - SUPPORT NOT INCL	CVP-4X7X-ODNS-PORT	CVP 4.X 7.X ON DEMAND PORT LIC -1 MO-SUPPORT NOT INCL
<b>CVP-4X-ODNS-PT-LC</b>	CVP 4.X ON DEMAND PORT LIC Cert - SUPPORT NOT INCL	CVP-4X7X-ODNS-PTLC	CVP 4.X 7.X ON DEMAND PORT Lic Cert -SUPPORT NOT INCL

## Product Migration Options

This is a product part number change only. Customers will experience no change in functionality when using the new product IDs. The new product IDs are designed to simplify the ordering process.

## For More Information

For more information about the Cisco Unified Customer Voice Portal 4.x and 7.x On Demand, visit <http://www.cisco.com/en/US/products/sw/custcosw/ps1006/index.html>, or contact your local account representative.

To request information about the Cisco Unified Customer Voice Portal 4.x and 7.x On Demand, send an e-mail to [cvp-pre-sales@cisco.com](mailto:cvp-pre-sales@cisco.com).

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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