

End-of-Sale and End-of-Life Announcement for the Cisco Unified Contact Center Express 7.0

EOL7230

Cisco announces the end-of-sale and end-of life dates for the Cisco Unified Contact Center Express 7.0. The last day to order the affected product(s) is April 18, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Contact Center Express 7.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 18, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 18, 2011
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 17, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 17, 2012
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 17, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	July 14, 2013
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2014

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-70-7816H	CCX 7.0 Server Software for 7816H or exact HP equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7816H-HAS	CCX 7.0 HA Server Software for 7816H or exact HP equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7816I	CCX 7.0 Server Software for 7816I or exact IBM equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7816I-HAS	CCX 7.0 HA Server Software for 7816I or exact IBM equivalent	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-70-7825H	CCX 7.0 Server Software for 7825H or exact HP equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7825H-HAS	CCX 7.0 HA Server Software for 7825H or exact HP equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7825I	CCX 7.0 Server Software for 7825I or exact IBM equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7825I-HAS	CCX 7.0 HA Server Software for 7825I or exact IBM equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7835H	CCX 7.0 Server Software for 7835H or exact HP equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7835H-HAS	CCX 7.0 HA Server Software for 7835H or exact HP equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7835I	CCX 7.0 Server Software for 7835I or exact IBM equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7835I-HAS	CCX 7.0 HA Server Software for 7835I or exact IBM equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7845H	CCX 7.0 Server Software for 7845H or exact HP equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7845H-HAS	CCX 7.0 HA Server Software for 7845H or exact HP equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7845I	CCX 7.0 Server Software for 7845I or exact IBM equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-7845I-HAS	CCX 7.0 HA Server Software for 7845I or exact IBM equivalent	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-ADDON	CCX 7.0 ADD ON to Existing Deployment	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-ADDON-ENH	CCX 7.0 ENH Configurable - ADD to an EXISTING deployment	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-ADDON-KIT	CCX 7.0 Add On Kit	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-ADDON-PRE	CCX 7.0 PRE Configurable - ADD to an EXISTING deployment	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-70-ADDON-STD	CCX 7.0 STD Configurable - ADD to an EXISTING deployment	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-AQM-MEDKIT	CCX 7.0 PRE Advanced Quality Manager Media Kit	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-AQM-SEAT1	CCX 7.0 PRE Advanced Quality Manager Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-AQMU-S1	CCX 7.0 UPG 5.x, 6.x PRE AQM Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-BDL-OS-ADD	CCX 7.0 OS, Server, ADD ON for UCM 5 or UCME 2 Seat Bundle	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-BDL-OS-UPG	CCX 7.0 OS, Server, UPG ENH-PRE for UCM 5/UCME 2 Seat Bundle	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-CM-BUNDLE	CCX 7.0 UCM 5 Seat ENH Bundle - ONLY with NEW UCM	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-CME-BUNDLE	CCX 7.0 UCME on ISR 2 Seat ENH Bundle-ONLY w/NEW UCME on ISR	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-CR-MEDKIT	CCX 7.0 PRE Compliance Recording Media Kit	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-CR-SEAT1	CCX 7.0 PRE Compliance Recording Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-CRAQMU-S1	CCX 7.0 UPG 7.0 to 7.0 CR to AQM Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-CRQMU-S1	CCX 7.0 UPG 7.0 to 7.0 CR to QM Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-CRU-S1	CCX 7.0 UPG 7.0 to 7.0 CR to CR Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-E-816H=	CCX 7.0 ENH on 7816H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-E-816I=	CCX 7.0 ENH on 7816I; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-E-825H=	CCX 7.0 ENH on 7825H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-70-E-825I=	CCX 7.0 ENH on 7825I; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-E-835H=	CCX 7.0 ENH on 7835H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-E-835I=	CCX 7.0 ENH on 7835I; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-E-845H=	CCX 7.0 ENH on 7845H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-E-845I=	CCX 7.0 ENH on 7845I; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-E-SEAT1	CCX 7.0 ENH Seat Qty 1 (agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-ENH-ENH-HAU	CCX 7.0 UPG 4.0, 4.1, 5.0 or 6.0 ENH HA - ENH HA	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-ENH-ENH-U	CCX 7.0 UPG 3.x,4.x,5.x, 6.x ENH to 7.0 ENH	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-ENH-PRE-HAU	CCX 7.0 UPG 4.0, 4.1, 5.0 or 6.0, 7.0 ENH HA to 7.0 PRE HA	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-ENH-PRE-U	CCX 7.0 UPG 3.x,4.x,5.x, 6.x, 7.0 ENH to 7.0 PRE	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-EPU-S1	CCX 7.0 UPG 3.x, 4.x, 5.x, 6.x ENH-PRE Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-EU-S1	CCX 7.0 UPG ENH Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-NEW	CCX 7.0 NEW Deployment	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-NEW-E	CCX 7.0 ENH Single Server Software - No HA Software	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-NEW-E-HAS	CCX 7.0 ENH HA Active and Standby Server SW	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-NEW-ENH	CCX 7.0 NEW ENHANCED	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-70-NEW-P	CCX 7.0 PRE Single Server Software - No HA Software	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-NEW-P-HAS	CCX 7.0 PRE HA Active and Standby Server SW	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-NEW-PRE	CCX 7.0 NEW PREMIUM	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-NEW-S	CCX 7.0 STD Single Server Software	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-NEW-STD	CCX 7.0 NEW STANDARD	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-NFR=	CCX 7.0 NFR Kit: PRE HA OS,MSSQL2K;6 seats IB,OB,WFO,EIM,WIM	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-P-7816H=	CCX 7.0 PRE on 7816H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-P-7816=	CCX 7.0 PRE on 7816; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-P-7825H=	CCX 7.0 PRE on 7825H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-P-7825=	CCX 7.0 PRE on 7825; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-P-7835H=	CCX 7.0 PRE on 7835H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-P-7835=	CCX 7.0 PRE on 7835; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-P-7845H=	CCX 7.0 PRE on 7845H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-P-7845=	CCX 7.0 PRE on 7845; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-P-SEAT1	CCX 7.0 PRE Seat Qty 1 (agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-PRE-PRE-HAU	CCX 7.0 UPG 4.0, 4.1, 5.0 or 6.0 PRE HA to PRE HA	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-70-PRE-PRE-U	CCX 7.0 UPG 3.x,4.x,5.x, 6.x PRE to 7.0 PRE	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-PU-S1	CCX 7.0 UPG 3.x, 4.x, 5.x, 6.x PRE Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-QM-MEDKIT	CCX 7.0 PRE Quality Manager Media Kit	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-QM-SEAT1	CCX 7.0 PRE Quality Manager Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-QMU-S1	CCX 7.0 UPG 4.1, 5.x, 6.x, PRE QM Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-S-7816H=	CCX 7.0 STD on 7816H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-S-7816I=	CCX 7.0 STD on 7816I; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-S-7825H=	CCX 7.0 STD on 7825H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-S-7825I=	CCX 7.0 STD on 7825I; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-S-7835H=	CCX 7.0 STD on 7835H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-S-7835I=	CCX 7.0 STD on 7835I; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-S-7845H=	CCX 7.0 STD on 7845H; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-S-7845I=	CCX 7.0 STD on 7845I; Server SW, OS, 10 Seats	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-S-SEAT1	CCX 7.0 STD Seat Qty 1 (agent or supervisor)	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-SEU-S1	CCX 7.0 UPG 3.x, 4.x, 5.x, 6.x STD-ENH Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-SPU-S1	CCX 7.0 UPG 3.x, 4.x, 5.x, 6.x STD-PRE Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-70-STD-ENH-U	CCX 7.0 UPG 3.x,4.x,5.x, 6.x, 7.0 STD to 7.0 ENH	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-STD-PRE-U	CCX 7.0 UPG 3.x,4.x,5.x, 6.x, 7.0 STD to 7.0 PRE	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-STD-STD-U	CCX 7.0 UPG 3.x,4.x,5.x, 6.x STD to 7.0 STD	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-SU-S1	CCX 7.0 UPG STD Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-UPG	CCX 7.0 Upgrade FROM 3.x, 4.x, 5.x, 6.x or 7.0 TO 7.0	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-UPGRADE	CCX 7.0 UPGRADE CCX 3.x, 4.x, 5.x, 6.x to CCX 7.0	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-W03-W03-HAU	CCX 7.0 UPG 4.1, 5.x, 6.x HA to 7.0 HA; No OS included	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-W03-W03-U	CCX 7.0 UPG 4.1, 5.x, 6.x to 7.0; No OS included	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-W2K-W03-HAU	CCX 7.0 UPG 4.0 HA to 7.0 HA; Includes Qty 2 Win2003 OS	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-W2K-W03-U	CCX 7.0 UPG 3.x, 4.0, 4.5 to 7.0; Includes Win2003 OS	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-WFM-MEDKIT	CCX 7.0 PRE Workforce Manager Media Kit	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-WFM-SEAT1	CCX 7.0 PRE Workforce Manager Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-WPL-NFR	CCX 7.0 UC 7 NFR PRE HA OS,MSSQL2K;6 seats IB,OB,WFO,EIM,WIM	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70-WPL-NFR=	CCX 7.0 UC 7 NFR PRE HA OS,MSSQL2K;6 seats IB,OB,WFO,EIM,WIM	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70EP-BUN-UPG=	CCX 7.0 UPG 5 Seat Bundle from ENH-PRE	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-AQM-S10=	CCX 7.0 Advanced Quality Mgr Seat Qty 10	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-70P-AQM-S1=	CCX 7.0 Advanced Quality Mgr Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-AQM-S25=	CCX 7.0 Advanced Quality Mgr Seat Qty 25	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-AQM-S50=	CCX 7.0 Advanced Quality Mgr Seat Qty 50	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-CR-S10=	CCX 7.0 Compliance Recording Seat Qty 10	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-CR-S1=	CCX 7.0 Compliance Recording Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-CR-S25=	CCX 7.0 Compliance Recording Seat Qty 25	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-CR-S50=	CCX 7.0 Compliance Recording Seat Qty 50	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-QM-S10=	CCX 7.0 Quality Mgr Seat Qty 10	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-QM-S1=	CCX 7.0 Quality Mgr Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-QM-S25=	CCX 7.0 Quality Mgr Seat Qty 25	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-QM-S50=	CCX 7.0 Quality Mgr Seat Qty 50	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-WFM-S10=	CCX 7.0 Workforce Mgr Seat Qty 10	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-WFM-S1=	CCX 7.0 Workforce Mgr Seat Qty 1	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-WFM-S25=	CCX 7.0 Workforce Mgr Seat Qty 25	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-70P-WFM-S50=	CCX 7.0 Workforce Mgr Seat Qty 50	See the Product Migration Options section below for detailed information on replacing this product.		
CCX-WO3-BUNDLE-OS	Operating System required for deployment on dedicated server	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCXIVR-70DB1PS1	CCX or IVR 7.0 MS SQL 2K Server 1 Processor Software	See the Product Migration Options section below for detailed information on replacing this product.		
CCXIVR-70DB1PS1=	CCX or IVR 7.0 MS SQL 2K Server 1 Processor Software	See the Product Migration Options section below for detailed information on replacing this product.		
CCXIVR-70DB2PS1	CCX or IVR 7.0 MS SQL 2K Server 2 Processors Software	See the Product Migration Options section below for detailed information on replacing this product.		
CCXIVR-70DB2PS1=	CCX or IVR 7.0 MS SQL 2K Server 2 Processors Software	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to Cisco Unified Contact Center Express 8.0 or later. Information about this product can be found at: <http://www.cisco.com/en/US/products/sw/custcosw/ps1846/index.html>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco Unified Contact Center Express 7.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Take back and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Contact Center Express 8.0 or later, visit <http://www.cisco.com/en/US/products/sw/custcosw/ps1846/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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