End-of-Sale and End-of-Life Announcement for the Cisco GPL SKUs for WebEx (L-WBX)

EOL12034

Cisco announces the end-of-sale and end-of-life dates for the Cisco GPL SKUs for WebEx (L-WBX). The last day to order the affected product(s) is December 1, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1.   End-of-Life Milestones and Dates for the Cisco GPL SKUs for WebEx (L-WBX)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 1, 2017
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 1, 2017
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 1, 2017

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-WBX-ATOLLUSR-NY1	New Service - Toll Active Users - 1YR	A-SPK-CS-TOLLUSER	Toll Named Users	-
L-WBX-AU-5K-NY1	New - Committed Audio 5K Min/Month - 1YR	A-SPK-NU-M3, A-SPK-NU-C3	Business Messaging and Advanced Meetings (1), Cloud Calling, Business Messaging, and Adv Meetings (1)	-
L-WBX-CCA-P-Y1-S2	1 Year Subscription. Qty 300 or more	There is currently no replacement product available for this product.	-	-
L-WBX-CCAEC-S2-NY1	New Service - Cloud Connected Audio Employee Count - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CCANU-S2-NY1	New Service - Cloud Connected Audio Named User - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMRAU-S2-NY1	New - CMR Cloud AU - Tier 2 (15 - 999 Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMRAU-S3-NY1	New - CMR Cloud AU - Tier 3 (1, 000 - 9, 999 Users) - 1YR	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-WBX-CMRAU-S4-NY1	New - CMR Cloud AU - Tier 4 (10, 000 - 24, 999 Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMRAU-S5-NY1	New - CMR Cloud AU - Tier 5 (25, 000+ Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMREC-S2-NY1	New - CMR Cloud EC - Tier 2 (100 - 999 Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMREC-S3-NY1	New - CMR Cloud EC - Tier 3 (1, 000 - 9, 999 Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMREC-S4-NY1	New - CMR Cloud EC - Tier 4 (10, 000 - 24, 999 Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMREC-S5-NY1	New - CMR Cloud EC - Tier 5 (25, 000+ Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMRNU-S2-NY1	New - CMR Cloud NU - Tier 2 (5 - 99 Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMRNU-S3-NY1	New - CMR Cloud NU - Tier 3 (100 - 999 Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMRNU-S4-NY1	New - CMR Cloud NU - Tier 4 (1, 000 - 4, 999 Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-CMRNU-S5-NY1	New - CMR Cloud NU - Tier 5 (5, 000+ Users) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-EE-AU-S2-NY1	New - EE Active User w/IM - Tier 2 (75 - 999 Users) - 1YR	A-SPK-AU-CDMT1-M3	Cloud Meetings	-
L-WBX-EE-AU-S3-NY1	New - EE Active User w/IM - Tier 3 (1, 000-9, 999 Users) - 1YR	A-SPK-AU-CDMT2-M3	Cloud Meetings	-
L-WBX-EE-AU-S4-NY1	New - EE Active User w/IM - Tier 4 (10, 000-24, 999 Users)-1YR	A-SPK-AU-CDMT3-M3	Cloud Meetings	-
L-WBX-EE-AU-S5-NY1	New - EE Active User w/IM - Tier 5 (25, 000+ Users) - 1YR	A-SPK-AU-CDMT3-M3	Cloud Meetings	-
L-WBX-EE-EC-S2-NY1	New - EE Emp Cnt w/IM - Tier 2 (100-999 Users) - 1YR	A-SPK-EMP-CDMT1-M3	Business Messaging & Cloud Advanced Meetings)	-
L-WBX-EE-EC-S3-NY1	New - EE Emp Cnt w/IM - Tier 3 (1, 000-9, 999 Users) - 1YR	A-SPK-EMP-CDMT2-M3	Business Messaging & Cloud Advanced Meetings)	-
L-WBX-EE-EC-S4-NY1	New - EE Emp Cnt w/IM - Tier 4 (10, 000-24, 999 Users) - 1YR	A-SPK-EMP-CDMT3-M3	Business Messaging & Cloud Advanced Meetings)	-
L-WBX-EE-EC-S5-NY1	New - EE Emp Cnt w/IM - Tier 5 (25, 000+ Users) - 1YR	A-SPK-EMP-CDMT3-M3	Business Messaging & Cloud Advanced Meetings)	-
L-WBX-EE-NU-S1-NY1	WebEx Enterprise Edition Named User - 1 Year Subscription	There is currently no replacement product available for this product.	-	-
L-WBX-EE-NU-S2-NY1	New Service - EE Named User - Tier 2 (25 - 999 Users) - 1YR	A-SPK-NU-M3	Business Messaging and Advanced Meetings (1)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-WBX-EE-NU-S3-NY1	New Service - EE Named User - Tier 3 (1, 000-4, 999User) - 1YR	A-SPK-NU-M3	Business Messaging and Advanced Meetings (1)	-
L-WBX-EE-NU-S4-NY1	New Service - EE Named User - Tier 4 (5, 000+ Users) - 1YR	A-SPK-NU-M3	Business Messaging and Advanced Meetings (1)	-
L-WBX-EE1-NH-S1	Specify subscription qty in range 25-999	There is currently no replacement product available for this product.	-	-
L-WBX-EE1-NH-S2	Specify subscription qty in range 25-999	There is currently no replacement product available for this product.	-	-
L-WBX-EE1-NH-S3	Specify subscription qty in range 1, 000-4, 999	There is currently no replacement product available for this product.	-	-
L-WBX-EEAU-EDU-NY1	New Service - Ent Edition Active User (Faculty) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-EEEC-EDU-NY1	New Service - Ent Edition Emp Count (Faculty) - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-IM-EC-S2-NY1	New - IM Emp Cnt - Tier 2 (100 - 999 Users) - 1 YR	A-SPK-EMP-T1-M1	Business Messaging (1)	-
L-WBX-IM-EC-S3-NY1	New - IM Emp Cnt - Tier 3 (1, 000 - 9, 999 Users) - 1 YR	A-SPK-EMP-T3-M1	Business Messaging (1)	-
L-WBX-IM-EC-S4-NY1	New - IM Emp Cnt - Tier 4 (10, 000 - 24, 999 Users) - 1 YR	A-SPK-EMP-T2-M1	Business Messaging (1)	-
L-WBX-IM-EC-S5-NY1	New - IM Emp Cnt - Tier 5 (25, 000+ Users) - 1 YR	A-SPK-EMP-T3-M1	Business Messaging (1)	-
L-WBX-IM-NU-NY1	New - IM Named User - 1YR	A-SPK-NU-M1	Business Messaging (1)	-
L-WBX-M-SB-W-N=	WebEx MC with VoIP small biz new sub (Rest of World)	There is currently no replacement product available for this product.	-	-
L-WBX-M-SB-WNV-N=	WebEx MC NO VoIP small biz new sub (Rest of World)	There is currently no replacement product available for this product.	-	-
L-WBX-MC-AU-S2-NY1	New - MC Active User w/IM - Tier 2 (75 - 999 Users) - 1YR	A-SPK-AU-CDMT1-M3	Cloud Meetings	-
L-WBX-MC-AU-S3-NY1	New - MC Active User w/IM - Tier 3 (1, 000-9, 999 Users) - 1YR	A-SPK-AU-CDMT2-M3	Cloud Meetings	-
L-WBX-MC-AU-S4-NY1	New - MC Active User w/IM - Tier 4 (10, 000-24, 999Users) -1YR	A-SPK-AU-CDMT3-M3	Cloud Meetings	-
L-WBX-MC-AU-S5-NY1	New - MC Active User w/IM - Tier 5 (25, 000+ Users) - 1YR	A-SPK-AU-CDMT3-M3	Cloud Meetings	-
L-WBX-MC-EC-S2-NY1	New - MC Emp Cnt w/IM - Tier 2 (100 - 999 Users) - 1YR	A-SPK-EMP-CDMT1-M3	Business Messaging & Cloud Advanced Meetings)	-
L-WBX-MC-EC-S3-NY1	New - MC Emp Cnt w/IM - Tier 3 (1, 000 - 9, 999 Users) - 1YR	A-SPK-EMP-CDMT2-M3	Business Messaging & Cloud Advanced Meetings)	-
L-WBX-MC-EC-S4-NY1	New - MC Emp Cnt w/IM - Tier 4 (10, 000 - 24, 999 Users) - 1YR	A-SPK-EMP-CDMT3-M3	Business Messaging & Cloud Advanced Meetings)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-WBX-MC-EC-S5-NY1	New - MC Emp Cnt w/IM - Tier 5 (25, 000+ Users) - 1YR	A-SPK-EMP-CDMT3-M3	Business Messaging & Cloud Advanced Meetings)	-
L-WBX-MC-NU-S2-NY1	New - MC Named User - Tier 2 (5 - 999 Users) - 1YR	A-SPK-NU-M3, A-SPK-NU-M1	Business Messaging and Advanced Meetings (1), Business Messaging (1)	-
L-WBX-MC-NU-S3-NY1	New - MC Named User - Tier 3 (1, 000 - 4, 999 Users) - 1YR	A-SPK-NU-M3, A-SPK-NU-M1	Business Messaging and Advanced Meetings (1), Business Messaging (1)	-
L-WBX-MC-NU-S4-NY1	New - MC Named User - Tier 4 (5, 000+ Users) - 1YR	A-SPK-NU-M3, A-SPK-NU-M1	Business Messaging and Advanced Meetings (1), Business Messaging (1)	-
L-WBX-MC-P-NY1	New - MC Ports - 1YR	A-SPK-EMP-CDMT1-M3	Business Messaging & Cloud Advanced Meetings)	-
L-WBX-MCSB-EU-N=	WebEx MC small biz annual new sub (Europe Only)	There is currently no replacement product available for this product.	-	-
L-WBX-MCSB-IND-N=	WebEx MC small biz annual new sub (India Only)	There is currently no replacement product available for this product.	-	-
L-WBX-MCSB-US-N=	WebEx MC small biz new annual sub (North America Only)	There is currently no replacement product available for this product.	-	-
L-WBX-STRG-1G-NY1	New - Cloud Storage - 1GB Increments - 1YR	There is currently no replacement product available for this product.	-	-
L-WBX-TOLLUSER-NY1	New Service - Toll Named Users - 1YR	A-SPK-CS-TOLLUSER	Toll Named Users	-
L-WBXCMRNUEE-S2NY1	New - WebEx CMR Cld EENU Bndl -Tier2(15-99 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRNUEE-S3NY1	New - WebEx CMR Cld EENU Bndl -Tier3(100-999 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRNUEE-S4NY1	New - WebEx CMR Cld EENU Bndl -Tier4(1000-4999 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRNUEE-S5NY1	New - WebEx CMR Cld EENU Bndl -Tier5(5, 000+ Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRNUMC-S2NY1	New - WebEx CMR Cld MCNU Bndl -Tier2(5-99 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRNUMC-S3NY1	New - WebEx CMR Cld MCNU Bndl -Tier3(100-999 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRNUMC-S4NY1	New - WebEx CMR Cld MCNU Bndl -Tier4(1000-4999 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRNUMC-S5NY1	New - WebEx CMR Cld MCNU Bndl -Tier5(5, 000+ Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRVEE-S2-NY1	New -WBX CMR Cld w/VoIP EENU Bndl-Tier2(15-99 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRVEE-S3-NY1	New -WBX CMR Cld w/VoIP EENU Bndl-Tier3(100-999 Users)-1YR	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-WBXCMRVEE-S4-NY1	New -WBX CMR Cld w/VoIP EENU Bndl-Tier4(1000-4999 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRVEE-S5-NY1	New -WBX CMR Cld w/VoIP EENU Bndl-Tier5(5, 000+ Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRVMC-S2-NY1	New -WBX CMR Cld w/VoIP MCNU Bndl-Tier2(5-99 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRVMC-S3-NY1	New -WBX CMR Cld w/VoIP MCNU Bndl-Tier3(100-999 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRVMC-S4-NY1	New -WBX CMR Cld w/VoIP MCNU Bndl-Tier4(1000-4999 Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCMRVMC-S5-NY1	New -WBX CMR Cld w/VoIP MCNU Bndl-Tier5(5, 000+ Users)-1YR	There is currently no replacement product available for this product.	-	-
L-WBXCOLED-S5-1Y-N	1 YR Webex Collab Edu (10, 000 + users) - New Subs	There is currently no replacement product available for this product.	-	-

Product Migration Options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

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