



Annonce d'arrêt de commercialisation et de fin de vie de Cisco A-WORK Offer



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vue d'ensemble

EOL13813

Cisco annonce la date d'arrêt de commercialisation et de fin de vie de Cisco A-WORK Offer. Les clients ont jusqu'au 14 octobre 2021 pour commander les produits concernés. Le dernier jour pour renouveler un abonnement existant 14 octobre 2021 pour commander les produits concernés. Les clients qui possèdent des contrats de service et des abonnements en vigueur (selon le cas) continueront de recevoir de l'aide du Centre d'assistance technique de Cisco (TAC) comme illustré dans le tableau 1 du bulletin de fin de vie utile des produits. Le tableau 1 décrit les étapes et donne les définitions et les dates relatives aux produits concernés. Le tableau 2 répertorie les numéros de référence des pièces du produit qui est l'objet du présent avis. Pour les clients dont les contrats de service et d'assistance et les abonnements (selon le cas) sont en vigueur et qui ont été payés, un service d'assistance sera offert en vertu des conditions énoncées dans les contrats de service et d'abonnement du client.

Customers should migrate to Webex Work. The Cisco Webex Work Ordering Guide can be found at the link below:

<https://www.cisco.com/c/en/us/products/collateral/customer-collaboration/guide-c07-743694.html>

Fin-de-La vie Les jalons

Tableau 1. Étapes et dates relatives à la fin de vie de Cisco A-WORK Offer

Étape	Définition	Date
Date d'annonce de fin de vie	Date à laquelle le document annonçant la fin de commercialisation et la fin de vie d'un produit est diffusé au grand public.	15 avril 2021
Date de fin de commercialisation *	Date limite de commande du produit auprès des points de vente Cisco. Passée cette date, le produit ne sera plus en vente.	14 octobre 2021
Dernière date de renouvellement/de modification * : Subscription	Il s'agit de la date butoir pour renouveler un abonnement existant ou y ajouter quelque chose.	14 octobre 2021
Date de fin d'assistance ** : Subscription	Il s'agit de la date butoir avant laquelle on peut recevoir les droits de souscription applicables, le service et l'assistance associés au produit, conformément aux abonnements et aux contrats de service en vigueur (selon le cas) ou aux conditions de garantie. Après cette date, aucun abonnement ni service d'assistance ne sera disponible pour le produit, lequel deviendra périmé.	31 octobre 2022

*Pour les nouveaux abonnements, la date de la demande ne doit pas dépasser la date de fin de commercialisation. Pour les modifications ou les renouvellements d'abonnement, cette date ne doit pas dépasser la dernière date de renouvellement ou de modification.

**La date de fin d'abonnement prévue pour les nouveaux abonnements ou les modifications d'abonnements ne doit pas dépasser la date du dernier jour d'assistance.

Produit Partie Nombres

Tableau 2. Numéros de référence des pièces du produit affecté par le présent avis

End-of-Sale Product Part Number	Product Description	Additional Information
A-WORK	Webex Work	Customers should migrate to Webex Work. The Cisco Webex Work Ordering Guide can be found at the link below: https://www.cisco.com/c/en/us/products/collateral/customer-collaboration/guide-c07-743694.html
A-WRK-AUSCB-ENT	Webex Audio Bridge Country Callback Australia Entitlement	No Replacement, Meetings Bridge Country Call Back Audio Australia no longer available, customers should migrate to Meetings Bridge Country Call Back Audio under A-WORK-3
A-WRK-BCCB-ENT	Webex Audio Bridge Country Call Back Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-BCCB-ENT
A-WRK-BCCB-TF-ENT	Webex Audio Bridge Country Call Back + Toll Free Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-BCCB-TF-ENT
A-WRK-BUN-AUS-C	Webex Meetings+Webex Calling+BCCB Australia Committed	No Replacement, Meetings Bridge Country Call Back Audio Australia no longer available, customers should migrate to Meetings Bridge Country Call Back Audio under A-WORK-3
A-WRK-BUN-AUS-O	Webex Meetings+Webex Calling+BCCB Aus Committed Overage	No Replacement, Meetings Bridge Country Call Back Audio Australia no longer available, customers should migrate to Meetings Bridge Country Call Back Audio under A-WORK-3
A-WRK-BUN-AUS-U	Webex Meetings+Webex Calling+BCCB Australia Uncommitted	No Replacement, Meetings Bridge Country Call Back Audio Australia no longer available, customers encouraged to order Meetings Bridge Country Call Back Audio under A-WORK-3
A-WRK-BUN-B-C	Webex Meetings+Webex Calling+BCCB Committed Usage	Equivalent migration options under the A-WORK-3 include A-WORK-B-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-B-O	Webex Meetings+Webex Calling+BCCB Committed Overage	Equivalent migration options under the A-WORK-3 include A-WORK-MEET-B-O, A-WORK-CALL-O and A-WORK-MSG-O
A-WRK-BUN-B-U	Webex Meetings+Webex Calling+BCCB Uncommitted Usage	Equivalent migration options under the A-WORK-3 include A-WORK-MEET-B-U, A-WORK-CALL-U and A-WORK-MSG-U
A-WRK-BUN-C	Webex Meetings and Webex Calling Committed	Equivalent replacement option under A-WORK-3 is A-WORK-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-CCA-C	Webex Meetings +Webex Calling + CCA-SP Committed	Equivalent replacement option under A-WORK-3 is A-WORK-CCA-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-CCA-O	Webex Meetings +Webex Calling + CCA-SP Overage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-CCA-O, A-WORK-CALL-O and A-WORK-MSG-O
A-WRK-BUN-CCA-U	Webex Meetings +Webex Calling + CCA-SP Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-CCA-U, A-WORK-CALL-U and A-WORK-MSG-U
A-WRK-BUN-G-C	Webex Meetings +Webex Calling + GCCB Committed	Equivalent replacement option under A-WORK-3 is A-WORK-G-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-G-O	Webex Meetings +Webex	Equivalent replacement option under A-WORK-3 is A-WORK-

End-of-Sale Product Part Number	Product Description	Additional Information
	Calling + GCCB Overage	MEET-G-O, A-WORK-CALL-O and A-WORK-MSG-O
A-WRK-BUN-G-U	Webex Meetings +Webex Calling + GCCB Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-G-U, A-WORK-CALL-U and A-WORK-MSG-U
A-WRK-BUN-O	Webex Meetings and Webex Calling Overage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-O , A-WORK-CALL-O and A-WORK-MSG-O
A-WRK-BUN-SP-AUS-C	Webex Meetings+Webex Calling for SP+BCCB Australia Committed	No Replacement, Meetings Bridge Country Call Back Audio Australia no longer available, customers should migrate to Meetings Bridge Country Call Back Audio under A-WORK-3
A-WRK-BUN-SP-AUS-O	Webex Meetings+Webex Calling SP+BCCB Aus Committed Overage	No Replacement, Meetings Bridge Country Call Back Audio Australia no longer available, customers should migrate to Meetings Bridge Country Call Back Audio under A-WORK-3
A-WRK-BUN-SP-AUS-U	Webex Meetings+Webex Calling SP+BCCB Aus Uncommitted Usage	No Replacement, Meetings Bridge Country Call Back Audio Australia no longer available, customers should migrate to Meetings Bridge Country Call Back Audio under A-WORK-3
A-WRK-BUN-SP-B-C	Webex Meetings+Webex Calling SP+BCCB Committed Usage	Equivalent migration options under the A-WORK-3 include A-WORK-MEET-B-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-SP-B-O	Webex Meetings+Webex Calling SP+BCCB Committed Overage	Equivalent migration options under the A-WORK-3 include A-WORK-MEET-B-O, A-WORK-SPCALL-O , A-WORK-MSG-O
A-WRK-BUN-SP-B-U	Webex Meetings+Webex Calling SP+BCCB Uncommitted Usage	Equivalent migration options under the A-WORK-3 include A-WORK-MEET-B-U, A-WORK-SPCALL-U and A-WORK-MSG-U
A-WRK-BUN-SP-C	Webex Meetings and Webex Calling SP Committed	Equivalent replacement option under A-WORK-3 is A-WORK-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-SP-CCA-C	Webex Meetings +Webex Calling SP + CCA-SP Committed	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-CCA-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-SP-CCA-O	Webex Meetings +Webex Calling SP + CCA-SP Overage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-CCA-O, A-WORK-SPCALL-O , A-WORK-MSG-O
A-WRK-BUN-SP-CCA-U	Webex Meetings +Webex Calling SP + CCA-SP Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-CCA-U, A-WORK-SPCALL-U and A-WORK-MSG-U
A-WRK-BUN-SP-G-C	Webex Meetings +Webex Calling SP + GCCB Committed	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-G-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-SP-G-O	Webex Meetings +Webex Calling SP + GCCB Overage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-G-O, A-WORK-SPCALL-O, A-WORK-MSG-O
A-WRK-BUN-SP-G-U	Webex Meetings +Webex Calling SP + GCCB Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-G-U,A-WORK-SPCALL-U and A-WORK-MSG-U
A-WRK-BUN-SP-O	Webex Meetings and Webex Calling SP Overage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-O, A-WORK-SPCALL-O, A-WORK-MSG-O
A-WRK-BUN-SP-T-C	Webex Meetings +Webex Calling SP + Toll Dial in Committed	Equivalent replacement option under A-WORK-3 is A-WORK-T-C, A-WORK-CALL-C and A-WORK-MSG-C

End-of-Sale Product Part Number	Product Description	Additional Information
A-WRK-BUN-SP-T-O	Webex Meetings +Webex Calling SP + Toll Dial in Overage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-T-O, A-WORK-SPCALL-O, A-WORK-MSG-O
A-WRK-BUN-SP-T-U	Webex Mtgs+Webex Calling SP+Toll Dial in Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-T-U, A-WORK-SPCALL-U and A-WORK-MSG-U
A-WRK-BUN-SP-TF-C	Webex Meetings +Webex Calling SP + TF/BCCB Committed	Equivalent replacement option under A-WORK-3 is A-WORK-TF-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-SP-TF-O	Webex Meetings +Webex Calling SP + TF/BCCB Overage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-TF-O, A-WORK-SPCALL-O, A-WORK-MSG-O
A-WRK-BUN-SP-TF-U	Webex Meetings +Webex Calling SP + TF/BCCB Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-TF-U, A-WORK-SPCALL-U and A-WORK-MSG-U
A-WRK-BUN-SP-U	Webex Meetings and Webex Calling SP Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-U and A-WORK-SPCALL-U
A-WRK-BUN-T-C	Webex Meetings +Webex Calling + Toll Dial in Committed	Equivalent replacement option under A-WORK-3 is A-WORK-T-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-T-O	Webex Meetings +Webex Calling + Toll Dial in Overage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-T-O, A-WORK-CALL-O and A-WORK-MSG-O
A-WRK-BUN-T-U	Webex Meetings+Webex Calling+Toll Dial in Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-T-U, A-WORK-CALL-U, and A-WORK-MSG-U
A-WRK-BUN-TF-C	Webex Meetings +Webex Calling + TF/BCCB Committed	Equivalent replacement option under A-WORK-3 is A-WORK-TF-C, A-WORK-CALL-C and A-WORK-MSG-C
A-WRK-BUN-TF-O	Webex Meetings +Webex Calling + TF/BCCB Overage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-TF-O, A-WORK-CALL-O and A-WORK-MSG-O
A-WRK-BUN-TF-U	Webex Meetings +Webex Calling + TF/BCCB Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-TF-U, A-WORK-CALL-U, and A-WORK-MSG-U
A-WRK-BUN-U	Webex Meetings and Webex Calling Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-U and A-WORK-CALL-U
A-WRK-C-CALL	Committed Webex/Webex SP Calling (2)	Equivalent replacement option under A-WORK-3 is A-WORK-CALL-C
A-WRK-CALL-C	Webex/Webex SP Calling Committed (2)	Equivalent replacement option under A-WORK-3 is A-WORK-CALL-C
A-WRK-CALL-O	Webex/Webex SP Calling Overage (2)	Equivalent replacement option under A-WORK-3 is A-WORK-CALL-O
A-WRK-CCASP-ENT	Webex CCA-SP Audio Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-CCASP-ENT
A-WRK-COM-C	Webex Calling Common Area licenses Committed	Equivalent replacement option under A-WORK-3 is A-WORK-COM-C
A-WRK-COM-O	Webex Calling Common Area licenses Overage	No replacement, Overage usage is no longer available. Customer should migrate to committed user option under A-

End-of-Sale Product Part Number	Product Description	Additional Information
		WORK-3
A-WRK-COM-SP-C	Webex Calling SP Common Area licenses Committed	Equivalent replacement option under A-WORK-3 is A-WORK-COM-C
A-WRK-COM-SP-O	Webex Calling SP Common Area licenses Overage	No replacement, Overage usage is no longer available. Customer should migrate to committed user option under A-WORK-3
A-WRK-COM-SP-U	Webex Calling SP Common Area licenses Uncommitted	No replacement, Uncommitted usage is no longer available. Customer should migrate to committed user option under A-WORK-3
A-WRK-COM-U	Webex Calling Common Area licenses Uncommitted	No replacement, Uncommitted usage is no longer available. Customer should migrate to committed user option under A-WORK-3
A-WRK-DEV-C	Webex Device Registration Committed	Equivalent replacement option under A-WORK-3 is A-WORK-DEV-C
A-WRK-DEV-O	Webex Device Registration Overage	No replacement, Overage usage is no longer available. Customer should migrate to committed user option under A-WORK-3
A-WRK-DEV-U	Webex Device Registration Uncommitted Usage	No replacement, Uncommitted usage is no longer available. Customer should migrate to committed user option under A-WORK-3
A-WRK-DEVREG-ENT	Webex Device Registration Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-DEVREG-ENT
A-WRK-EC-C	Webex EC 1000 Meetings Committed	Equivalent replacement option under A-WORK-3 is A-WORK-EC-C
A-WRK-EC-ENT	Webex Event Center Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-EC-ENT
A-WRK-EC-O	Webex EC 1000 Meetings Overage	Equivalent replacement option under A-WORK-3 is A-WORK-EC-O
A-WRK-EC-U	Webex EC 1000 Meetings Uncommitted	Equivalent replacement option under A-WORK-3 is A-WORK-EC-U
A-WRK-GCCB-ENT	Webex Audio Global Country Call Back Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-GCCB-ENT
A-WRK-MEET-ENT	Webex Meetings Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-MEET-ENT
A-WRK-MSG-C	Webex Messaging Committed	Equivalent replacement option under A-WORK-3 is A-WORK-MSG-C
A-WRK-MSG-ENT	Teams Messaging entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-MSG-ENT
A-WRK-MSG-O	Webex Messaging Overage	Equivalent replacement option under A-WORK-3 is A-WORK-MSG-O
A-WRK-MSG-U	Webex Messaging Uncommitted Usage	Equivalent replacement option under A-WORK-3 is A-WORK-MSG-U

End-of-Sale Product Part Number	Product Description	Additional Information
A-WRK-PRO-PK-ENT	Webex Pro Pack Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-PRO-PK-ENT
A-WRK-STORAGE-ENT	Webex File Storage Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-FILESTG-ENT
A-WRK-TOLL-ENT	Webex Audio Toll Dial in Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-TOLL-ENT
A-WRK-VOIP	Webex VOIP Entitlement	Equivalent replacement option under A-WORK-3 is A-AUD-VOIP
A-WRK-WBXCALL-ENT	Webex Calling Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-CALL-ENT
A-WRK-WBXCOM-ENT	Webex Calling Common Area Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-COM-ENT
A-WRK-WBXSCALL-ENT	Webex Calling for SP Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-SPCALL-ENT
A-WRK-WBXSPCOM-ENT	Webex Calling for SP Common Area Entitlement	Equivalent replacement option under A-WORK-3 is A-WORK-SP-COM-ENT
A-WRK-WX-STG-ENT	Webex NBR Storage	Equivalent replacement option under A-WORK-3 is A-WORK-WX-STG-ENT

Options de migration du produit

Customers should migrate to Webex Work. The Cisco Webex Work Ordering Guide can be found at the link below: <https://www.cisco.com/c/en/us/products/collateral/customer-collaboration/guide-c07-743694.html>

Pour en savoir plus

Pour en savoir plus sur la politique de Cisco en matière de produits en fin de vie, rendez-vous sur la page http://www.cisco.com/web/CA/products/products_end_of_life_policy_fr.html

Pour en savoir plus sur les garanties des produits Cisco, rendez-vous sur la page : http://www.cisco.com/web/CA/products/prod_warranties_listing_fr.html

Pour vous abonner et recevoir des informations sur l'arrêt de la commercialisation et la fin de vie des produits, rendez-vous sur la page : <http://www.cisco.com/cisco/support/notifications.html>

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