



## End-of-Sale and End-of-Life Announcement for the Cisco MCS 7835-I3-RC1 and MCS 7845-I3-RC1 Media Convergence Servers (Select Bare Metal/Hardware Only)

EOL8571

Cisco announces the end-of-sale and end-of-life dates for the Cisco MCS 7835-I3-RC1 and MCS 7845-I3-RC1 Media Convergence Servers (Select Bare Metal/Hardware Only). The last day to order the affected product(s) is January 29, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco MCS 7835-I3-RC1 and MCS 7845-I3-RC1 Media Convergence Servers (Select Bare Metal/Hardware Only)

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 31, 2012
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 29, 2013
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 29, 2013
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 29, 2014
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 29, 2014
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	April 26, 2017
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2018

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MCS-7835-I3-RC1	HW Only MCS-7835-I3 IBM server 1x5504 CPU, 4GB RAM, 2x146HDD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7845-I3-RC1	MCS-7845-I3 1x5540 CPU, 6GB RAM, 4x146HDD	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product Migration Options

Customers are encouraged to migrate to the Cisco MCS 7835-I3-RC3 and MCS 7845-I3-RC3 Media Convergence Servers (Select Bare Metal/Hardware Only). Information about these products can be found at:

[http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products\\_data\\_sheets\\_list.html](http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html).

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco MCS 7835-I3-RC1 and MCS 7845-I3-RC1 Media Convergence Servers (Select Bare Metal/Hardware Only) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco MCS 7835-I3-RC3 and MCS 7845-I3-RC3 Media Convergence Servers (Select Bare Metal/Hardware Only), visit

[http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products\\_data\\_sheets\\_list.html](http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html), or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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