



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence MSE 8000

EOL11239

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence MSE 8000. The last day to order the affected product(s) is May 2, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence MSE 8000

| Milestone | Definition | Date |
|---|---|------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | November 1, 2016 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | May 2, 2017 |
| Last Ship Date: App. SW, HW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | July 31, 2017 |
| End of SW Maintenance Releases Date: App. SW, HW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | May 2, 2018 |
| End of Routine Failure Analysis Date: HW | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | May 2, 2018 |
| End of New Service Attachment Date: App. SW, HW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | May 2, 2018 |
| End of Service Contract Renewal Date: HW | The last date to extend or renew a service contract for the product. | July 28, 2021 |
| End of Service Contract Renewal Date: App. SW | The last date to extend or renew a service contract for the product. | July 29, 2019 |
| Last Date of Support: App. SW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | May 31, 2020 |
| Last Date of Support: HW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | May 31, 2022 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---|---------------------------------|------------------------|
| CTI-8000-4AIRF= | MSE-8016 Air Filter Kit MSE 8000 Chassis, 4 Air Filters | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-ACC= | Accessory Kit | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-BLKBLD= | Blank Blade | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-BRK= | MSE 8000 Rackmount Brackets - Spare Part | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-MCU-PR-K9 | Bundle - MSE 8000, 8510 blades and port licenses | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-MSECH-K9 | MSE-8000-B2 Media Services Engine Chassis Bundle | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-MSECH-K9= | MSE-8000-B2 Media Services Engine Chassis Bundle - Spare | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-PWR-AC | Select for AC power | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-PWR-DC | Phantom PID For Power Selection Criteria | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-VALBLK | UPL, MSE8023 PSU - Blank rectifier for power shelf | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-VALBLK= | UPL, MSE8023 PSU - Blank rectifier for power shelf | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-VALCAB | DC cable kit (6 cables) | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-VALCAB= | DC cable kit (6 cables) | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-VALEPS | UPL, MSE8020 Empty AC/DC Power Shelf unit pack | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-VALEPS= | UPL, MSE8020 Empty AC/DC Power Shelf unit pack | See the Product Migration Options section below for detailed information on replacing this product. | - | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---|---------------------------------|------------------------|
| CTI-8000-VALNIC | UPL, MSE8024 PSU NIC power shelf management module unit pack | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-VALNIC= | UPL, MSE8024 PSU NIC power shelf management module unit pack | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-VALRCTF | 1 KW AC/DC Pwr Shelf Rectifier Module | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8000-VALRCTF= | 1 KW AC/DC Pwr Shelf Rectifier Module | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8010-FAN | MSE 8000 chass fan tray | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8010-FAN= | MSE 8000 chass fan tray | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8050-SUP-K9 | MSE 8050 Supervisor Blade, 800-TAN | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-8050-SUP-K9= | MSE 8050 Supervisor Blade | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI-ATP-8000MSECK9 | ATP Demo - MSE-8000-B2 Media Services Engine Chassis Bundle | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| CTI8000-MSE-HVB-K9 | MSE-8000-B2 Chassis with 4 licensed blades for HCS Video Bun | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| L-8000-BLADE-PAK | MSE 8000 Blade Licenses PAK PIDs | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| L-8000-CHLIC-PAK | MSE 8000 Chassis Licenses PAK PIDs | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| L-8000-TSMO | TelePresence Screen Migration Option, order L-8000-CHLIC-PAK | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| L-ATP-8000CLIC-PAK | Electronic Delivery - ATP Demo-MSE Licenses PAK PIDs | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| L-ATP-8350-1PL | ATP Demo-Order L-ATP-8000CLIC-PAK - MSE 8350 1 IPGW Port Lic | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| LIC-8050-SUP-K9 | License Key For MSE 8000 Software Image, Used During DF | See the Product Migration Options section below for detailed information on replacing this product. | - | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---|---------------------------------|------------------------|
| LIC-8350-GWIP-K9 | License Key For MSE 8350 Software Image, Used During DF | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| LIC-8350-HDO | MSE-8350-PL High Definition Key | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| LIC-ATP-8220-1PL | ATP Demo - MSE-8220-PL 1 Recording Port License | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| LIC-MSE8000-PMP-PK | MSE 8000 Chassis Licenses PAK PIDs | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| PWR-CORD-BZ-16AMP | MSE 8000 series Brazilian 16 AMP power cord | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| PWR-CORD-BZ-16AMP= | MSE 8000 series Brazilian 16 AMP power cord | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| PWR-CORD-JP-15AMP | MSE 8000 series 15 AMP Japan power cord | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| PWR-CORD-JP-15AMP= | MSE 8000 series 15 AMP Japan power cord | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| PWR-CORD-US-15AMP | MSE 8000 series 15 AMP US power cord | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| PWR-CORD-US-15AMP= | MSE 8000 series 15 AMP US power cord | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| SW-8050-SUP-K9 | Software Image For MSE 8050 Supervisor Blade, Latest Version | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| SW-8350-GWIP-K9 | Software Image For MSE 8350 ISDN GW Blade, Latest Version | See the Product Migration Options section below for detailed information on replacing this product. | - | - |

Product Migration Options

There is no direct replacement for the Cisco TelePresence MSE 8000 Series. However, customers are encouraged to migrate to the Cisco Meeting Server, which is Cisco's next-generation solution for on-premises video, audio, and web conferencing. An overview of migrating to Meeting Server, including benefits and license migration, can be found at <http://www.cisco.com/c/dam/en/us/products/collateral/conferencing/meeting-server/at-a-glance-c45-737497.pdf>. More detailed product information can be found at: <http://www.cisco.com/c/en/us/products/collateral/conferencing/meeting-server/datasheet-c78-737519.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco TelePresence MSE 8000 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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