



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence MCU 4200 Series

EOL9135

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence MCU 4200 Series. The last day to order the affected product(s) is September 27, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence MCU 4200 Series

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 29, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 27, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 26, 2013
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 27, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	September 27, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 27, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	December 23, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTI-4203-MCU-K9	MCU-4203 6 Port Enterprise MCU	CTI-5310-MCU-K9	Cisco TelePresence MCU 5310 up to 20 ports	-
CTI-4203-MCU-K9=	MCU-4203 spare	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTI-4205-MCU-K9	MCU 4205 - 12 Port Enterprise MCU	CTI-5310-MCU-K9	Cisco TelePresence MCU 5310 up to 20 ports	-
CTI-4205-MCU-K9=	MCU-4205 - Spare	There is currently no replacement product available for this product.	-	-
CTI-4210-MCU-K9	MCU-4210 20 Port Enterprise MCU	CTI-5310-MCU-K9	Cisco TelePresence MCU 5310 up to 20 ports	-
CTI-4210-MCU-K9=	MCU-4210 - Spare	There is currently no replacement product available for this product.	-	-
CTI-4215-MCU-K9	MCU-4215 30 Port Enterprise MCU	CTI-5320-MCU-K9	Cisco TelePresence MCU 5320 up to 40 SD ports	-
CTI-4215-MCU-K9=	MCU-4215 - Spare	There is currently no replacement product available for this product.	-	-
CTI-4220-MCU-K9	MCU-4220 40 Port Enterprise MCU	CTI-5320-MCU-K9	Cisco TelePresence MCU 5320 up to 40 SD ports	-
CTI-4220-MCU-K9=	MCU-4220 - Spare	There is currently no replacement product available for this product.	-	-
CTI-MCU-194203-K9	194203 Tandberg MCU 4203	CTI-5310-MCU-K9	Cisco TelePresence MCU 5310 up to 20 ports	-
CTI-MCU-194205-K9	194205 Tandberg MCU 4205	CTI-5310-MCU-K9	Cisco TelePresence MCU 5310 up to 20 ports	-
CTI-MCU-194210-K9	194210 Tandberg MCU 4210	CTI-5310-MCU-K9	Cisco TelePresence MCU 5310 up to 20 ports	-
CTI-MCU-194215-K9	194215 Tandberg MCU 4215	CTI-5320-MCU-K9	Cisco TelePresence MCU 5320 up to 40 SD ports	-
CTI-MCU-194220-K9	194220 Tandberg MCU 4220	CTI-5320-MCU-K9	Cisco TelePresence MCU 5320 up to 40 SD ports	-
L-4200-VFO	Ordr L-MCU4200-UPG-PAK-E-dlvry-Vid.FirewallOpt4210 4215 4220	There is currently no replacement product available for this product.	-	-
L-4203-CCD	Order L-MCU4200-UPG-PAK for E-delivry-4203 Conf Director Opt	There is currently no replacement product available for this product.	-	-
L-4203-HRO	High Resolution Option For The MCU 4203	There is currently no replacement product available for this product.	-	-
L-4203-VFO	Order L-MCU4200-UPG-PAK for E-divry-MCU4203 VideoFirewall Opt	There is currently no replacement product available for this product.	-	-
L-4203-WCO	Order L-MCU4200-UPG-PAK for E-delivry of 4203 Web Conf Opt	There is currently no replacement product available for this product.	-	-
L-4205-CCD	Order L-MCU4200-UPG-PAK for E-delivry 4205 Conf Director Opt	There is currently no replacement product available for this product.	-	-
L-4205-HRO	Order L-MCU4200-UPG-PAK for E-delivery of 4205 High Res Option	There is currently no replacement product available for this product.	-	-
L-4205-VFO	Order L-MCU4200-UPG-PAK for E-divry of 4205 Video Firewall Opt	There is currently no replacement product available for this product.	-	-
L-4205-WCO	Order L-MCU4200-UPG-PAK for E-delivery of 4205 Web Conf Opt	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-4210-CCD	Order L-MCU4200-UPG-PAK for E-delivery 4210 Conf Director Opt	There is currently no replacement product available for this product.	-	-
L-4210-HRO	Order L-MCU4200-UPG-PAK for E-delivery MCU 4210 High Res Opt	There is currently no replacement product available for this product.	-	-
L-4210-WCO	Order L-MCU4200-UPG-PAK for E-delivery MCU 4210 Web Conf Opt	There is currently no replacement product available for this product.	-	-
L-4215-CCD	Order L-MCU4200-UPG-PAK for E-delivry 4215 Conf Director Opt	There is currently no replacement product available for this product.	-	-
L-4215-HRO	Order L-MCU4200-UPG-PAK for E-delivery MCU 4125 High Res Opt	There is currently no replacement product available for this product.	-	-
L-4215-WCO	Order L-MCU4200-UPG-PAK for E-delivery MCU 4215 Web Conf Opt	There is currently no replacement product available for this product.	-	-
L-4220-CCD	Order L-MCU4200-UPG-PAK for E -delivry MCU 4220 Conf Dir Opt	There is currently no replacement product available for this product.	-	-
L-4220-HRO	Order L-MCU4200-UPG-PAK for E-delivry of MCU 4220 High Res Opt	There is currently no replacement product available for this product.	-	-
L-4220-WCO	Order L-MCU4200-UPG-PAK for E-delivery of 4220 Web Conf Opt	There is currently no replacement product available for this product.	-	-
L-AESCDN1-K9=	AES and HTTPS Enable Upgrade for MCU 4200 Series	There is currently no replacement product available for this product.	-	-
L-MCU4200-UPG-PAK	MCU 4200 Upgrade PAK PIDs	There is currently no replacement product available for this product.	-	-
LIC-4200-VFO	VFO-4200 Video Firewall Option for the MCU4210, 4215, 4220	There is currently no replacement product available for this product.	-	-
LIC-4203-CCD	Conference Director Option For The MCU 4203	There is currently no replacement product available for this product.	-	-
LIC-4203-HRO	High Resolution Option For The MCU 4203	There is currently no replacement product available for this product.	-	-
LIC-4203-MCU-K9	License Key For MCU 4203 Software Image, Used During DF	There is currently no replacement product available for this product.	-	-
LIC-4203-VFO	VFO-4203 Video Firewall Option for the MCU4203	There is currently no replacement product available for this product.	-	-
LIC-4203-WCO	WCO-4203 Web Conferencing Option For The MCU4203	There is currently no replacement product available for this product.	-	-
LIC-4205-CCD	Conference Director Option For The MCU 4205	There is currently no replacement product available for this product.	-	-
LIC-4205-HRO	HRO-4205 High Resolution Option For The MCU4205	There is currently no replacement product available for this product.	-	-
LIC-4205-MCU-K9	License Key For MCU 4205 Software Image, Used During DF	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-4205-VFO	VFO-4205 Video Firewall Option for the MCU4205	There is currently no replacement product available for this product.	-	-
LIC-4205-WCO	WCO-4205 Web Conferencing Option For The MCU4205	There is currently no replacement product available for this product.	-	-
LIC-4210-CCD	Conference Director Option For The MCU 4210	There is currently no replacement product available for this product.	-	-
LIC-4210-HRO	HRO-4210 High Resolution Option For The MCU4210	There is currently no replacement product available for this product.	-	-
LIC-4210-MCU-K9	License Key For MCU 4210 Software Image, Used During DF	There is currently no replacement product available for this product.	-	-
LIC-4210-WCO	WCO-4210 Web Conferencing Option For The MCU4210	There is currently no replacement product available for this product.	-	-
LIC-4215-CCD	Conference Director Option For The MCU 4215	There is currently no replacement product available for this product.	-	-
LIC-4215-HRO	HRO-4215 High Resolution Option For The MCU4215	There is currently no replacement product available for this product.	-	-
LIC-4215-MCU-K9	License Key For MCU 4215 Software Image, Used During DF	There is currently no replacement product available for this product.	-	-
LIC-4215-WCO	WCO-4215 Web Conferencing Option For The MCU4215	There is currently no replacement product available for this product.	-	-
LIC-4220-CCD	Conference Director Option For The MCU 4220	There is currently no replacement product available for this product.	-	-
LIC-4220-HRO	HRO-4220 High Resolution Option For The MCU4220	There is currently no replacement product available for this product.	-	-
LIC-4220-MCU-K9	License Key For MCU 4220 Software Image, Used During DF	There is currently no replacement product available for this product.	-	-
LIC-4220-WCO	WCO-4220 Web Conferencing Option For The MCU4220	There is currently no replacement product available for this product.	-	-
LIC-AESCDN1-K9	AES and HTTPS Enable Upgrade	There is currently no replacement product available for this product.	-	-
LIC-AESCDN1-K9=	AES and HTTPS Enable Upgrade	There is currently no replacement product available for this product.	-	-
SW-4200-MCU-K9	Software Image For MCU 4200 Series, Latest Version	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence MCU 5300 Series. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps12283/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco TelePresence MCU 4200 Series through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco TelePresence MCU 5300 Series, visit <http://www.cisco.com/en/US/products/ps12283/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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