



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Management Suite (TMS) Versions 12.x and 13.x

EOL9704

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence Management Suite (TMS) Versions 12.x and 13.x. The last day to order the affected product(s) is December 16, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence Management Suite (TMS) Versions 12.x and 13.x

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 17, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 16, 2014
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 16, 2015
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 16, 2015
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 16, 2015
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	March 13, 2017
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-TMS-13.X-EA-K9	EA TMS Base Software Image, Version 13.x	SW-TMS-14.X-EA-K9	EA TMS Base Software Image, Version 14.x	-
SW-TMS-APL-S80100	TMS Appliance Base Software Image Latest Version	SW-TMS-14.X-K9	TMS Base Software Image Version 14.X	-

Product Migration Options

Customers are encouraged to migrate to the latest Cisco TelePresence Management Suite (TMS) software.

Information about this version can be found at: <http://www.cisco.com/c/en/us/products/conferencing/telepresence-management-suite-tms/>.

Customers running 13.2.x or any earlier version using the Cisco TMS Agent must upgrade to Cisco TMS Version 13.2.2 and install Cisco TelePresence Management Suite Provisioning Extension (TMSPE) before upgrading to Cisco TMS Version 14.x. Cisco encourages all customers to upgrade from Cisco TMS Agent to Cisco TMS Provisioning Extension before the last ship date.

Table 3. Product Comparisons

Feature	Cisco TelePresence Management Suite (TMS) Versions 12.x and 13.x	Cisco TelePresence Management Suite (TMS) Version 14
Cisco VCS User Provisioning (Movi, Jabber Video for TelePresence, E20, EX60, EX90, MX200, MX300)	Support 10,000 users	Support 100,000 users.
End-user Scheduling	TMS Scheduler	TMS Smart Scheduler (install TMSPE 1.1 or later)
WebEx Scheduling	WebEx scheduled as a secondary meeting but not integrated	WebEx Enabled TelePresence integrated meeting experience
Conference Diagnostics	Edit problematic conferences individually	Allow administrators to identify and fix problems with existing scheduled conferences
Extend Meetings	Administrators sets default for None and Endpoint Prompt only	Administrators sets default for None, Endpoint Prompt or Automatic Best Effort conference extension. And can set the maximum extension duration
Early Meeting Join	Setup buffers only available in the Booking Web User Interface	Administrator can set TMS start the meeting 5 minutes before scheduled time allowing users to join up to 5 minutes early
Cisco Unified Communications Manager	Support 1 cluster node only	Full multi-node cluster support
General Security	Standard platform, website and database security	Improved platform, website and database security.
HTTPS (TLS) Security	Require manual setup of HTTPS	HTTPS enabled by default
Conference PIN Security	Automatic generated meeting password length of 3 digits	Automatic generated meeting password length of 1 to 9 digits
Time Zones	Converted to server time	Stored as UTC with booking owner's time zone and full daylight savings time rules. More accurately expand individual occurrences of recurring meetings that span a daylight savings time threshold
Email Templates	Engineering-centric design and plain HTML email templates	New end-user designed email templates that incorporate images, clickable links, and a more intuitive layout

Feature	Cisco TelePresence Management Suite (TMS) Versions 12.x and 13.x	Cisco TelePresence Management Suite (TMS) Version 14
TelePresence Conductor	Ad-hoc monitoring only	Ad-hoc monitoring, scheduled conferences and Collaboration Meeting Rooms
Microsoft Exchange Integration	Exchange Server 2003, 2007	Exchange Server 2007, 2010, 2013
Microsoft Windows Server	Windows Server 2003, 2003 R2, 2008, 2008 R2	Windows Server 2008, 2008 R2, 2012

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco TelePresence Management Suite (TMS) Version 14, visit <http://www.cisco.com/c/en/us/products/conferencing/telepresence-management-suite-tms/index.html>, or contact your local account representative.

To request information about the Cisco TelePresence Management Suite (TMS) Version 14, send an e-mail to tms-marketing@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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