

## End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Exchange System

EOL10756

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence Exchange System. The last day to order the affected product(s) is May 9, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco TelePresence Exchange System

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 8, 2016
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 9, 2017
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 7, 2017
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 9, 2018
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 9, 2018
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	August 5, 2019
<b>Last Date of Support: App. SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2020

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTX-ACTIVE-LIC	CTX Active Meeting Management License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-ACTIVE-LIC=	CTX Active Meeting Management License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-CUBES-HVB-K9	Management and SBC software & licenses for HCS Video Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MM-100	Cisco TelePresence Exchange Server MeetMe License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MM-100=	Cisco TelePresence Exchange Server MeetMe License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MM-1K	Cisco TelePresence Exchange Server MeetMe License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MM-1K=	Cisco TelePresence Exchange Server MeetMe License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MM-250	Cisco TelePresence Exchange Server MeetMe License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MM-250=	Cisco TelePresence Exchange Server MeetMe License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MM-50	Cisco TelePresence Exchange Server MeetMe License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MM-500	Cisco TelePresence Exchange Server MeetMe License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MM-500=	Cisco TelePresence Exchange Server MeetMe License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MM-50=	Cisco TelePresence Exchange Server MeetMe License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MR-LIC	CTX Multi-Region Support Licensing	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-MR-LIC=	CTX Multi-Region Support Licensing	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTX-PORTAL-100	CTX Portal Year 1 Fee - Up to 100 MM Endpoints	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-PORTAL-1000	CTX Portal Year 1 Fee - Up to 1000 MM Endpoints	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-PORTAL-1000Y2	CTX Portal Year 2 Fee - Up to 1000 MM licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-PORTAL-100Y2	CTX Portal Year 2 Fee - Up to 50 Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-PORTAL-250	CTX Portal Year 1 Fee - Up to 250 MM Endpoints	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-PORTAL-250Y2	CTX Portal Year 2 Fee - Up to 150 Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-PORTAL-500	CTX Portal Year 1 Fee - Up to 500 MM end pointsUsers	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-PORTAL-500Y2	CTX Portal Year 2 Fee - Up to 250 Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-PORTAL-LOGO	CTX Portal Branding Fee	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-RG-LIC	CTX Multiple Resource Group Support Licensing	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-RG-LIC=	CTX Multiple Resource Group Support Licensing	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-SW-FULL	CTX System Full Installation (1.2 and beyond)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-SW-FULL=	CTX System Full Installation Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-SW-PAK	CTX PAK PID For Claim Certificate, Internal Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-SW-STARTER	CTX System Starter Package Installation (1.2 and beyond)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-SW-STARTER-HVB	CTX System Starter Package Installation for HCS Video Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTX-SW-STARTER=	CTX System Starter Package Installation (1.2 and beyond)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-SWCC-PAK	CTX PAK PID For Claim Certificate, Internal Use Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CTX-SYSTEM	Cisco TelePresence Exchange System	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HCS-VID-INF-K9-BUN	Vldeo Infrastructure bundle for HCS partners	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX-ACTIVE-LIC	Cisco TelePresence Exchange (CTX) Active Meeting Management	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX-ACTIVE-LIC=	Cisco TelePresence Exchange (CTX) Active Meeting Management	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX-MMPORT	CTX MM License Conversion to Port License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX-MMPORT=	CTX MM License Conversion to Port License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX-PORT-LIC	Cisco TelePresence Exchange (CTX) Port License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX-PORT-LIC=	Cisco TelePresence Exchange (CTX) Port License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX-UPGRADE-LIC	Cisco TelePresence Exchange (CTX) Starter->Full Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX-UPGRADE-LIC=	Cisco TelePresence Exchange (CTX) Starter->Full Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX-UPGRADE=	CTX Version Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX1.2-UPGRADE	Upgrade CTX 1.1 to 1.2 License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-CTX1.2-UPGRADE=	Upgrade CTX 1.1 to 1.2 License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-CTX-SYSTEM	Cisco TelePresence Exchange (CTX) System (1.2+)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

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## Product Migration Options

The Cisco TelePresence Exchange System has no direct replacement at this time. Customers should discuss options with their Cisco account teams or look at the Cisco Hosted Collaboration Solution (HCS) for new customer deployments.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more Information about the Cisco Hosted Collaboration Solution (HCS), visit <http://www.cisco.com/web/solutions/hcs/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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