

End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Content Server (TCS)

EOL11272 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence Content Server (TCS). The last day to order the affected product(s) is May 12, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence Content Server (TCS)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 11, 2016
End-of-Sale Date: HW, App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 12, 2017
Last Ship Date: HW, App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 10, 2017
End of SW Maintenance Releases Date: HW, App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 12, 2018
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 12, 2018
End of New Service Attachment Date: HW, App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 12, 2018
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	August 8, 2019
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 7, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2020
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE6K-VMTCS-1R-1L	BE6K - VM TCS 1 Record and 1 Live	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-TCS-2L	2 Live Output Calls License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-TCS-5R	5 Recording Call License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-TCS-ADD5RP	TCS Add 5 recording ports Option for TCS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-TCS-ADD5RP-PROM=	TCS Add 5 recording ports upgrade only for new CXS bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-TCS-CLUSTER	Order L-TCS-PAK for E-Delivery of Clustering Support for TCS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-TCS-PAK	TCS Licenses PAK PIDs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-TCS-PRO	Order L-TCS-PAK for E-delivery of TCS Premium Res. Option	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-SWTCS-K9	Virtual TCS Software Release Key	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-TCS-2L	2 Live Output Calls License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-TCS-5.0-K9	CTCS Version 5.0 software - license	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-TCS-5R	5 Recording Call License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-TCS-5RP-K9	License Key - Content Server Software Image, Used During DF	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-TCS-6.0-K9	CTCS Version 6.0 software - license	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-TCS-7.X-K9	TCS Version 7.x software - license	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-TCS-ADD5RP	TCS Additional 5 Port Option for TCS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-TCS-ADD5RP+	TCS Add 5 recording ports for TCS 10 port Bundle only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-TCS-CLUSTER	Clustering Support for Tandberg Content Server	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-TCS-PRO	Premium Resolution Option for TCS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-VMTCS-1L	1 Live Output Port License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-VMTCS-1R	1 Recording Ports License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-VMTCS-2L	2 Live Output Ports License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-VMTCS-5R	5 Recording Ports License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-VMTCS-ADD5RP	Additional 5 Port Option for TCS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-VMTCS-ADD5RP+	Additional 5 Port Option for TCS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-VMTCS-CLUSTER	Cluster Option for TCS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-VMTCS-PAK	Virtual TCS Options Release Key	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-VMTCS-PRO	Premium Resolution Option for TCS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
LIC-VMTCS-PRO+	Premium Resolution Option for TCS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-VMTCS-PRO10P-K9	Virtual TCS 10 Rec, 2 Live Port with Premium Resolution	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-VMTCS-PROBUN-K9	Virtual TCS 5 Rec, 2 Live Port with Premium Resolution	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-TCS-5RP-K9	Software Image For Content Server, Latest Version	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-TCS-6.0-K9	TelePresence Content Server Version 6.0 software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-TCS-7.X-K9	TelePresence Content Server Version 7.X software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SW-TCS-7.X-K9=	TelePresence Content Server Version 7.0 Media Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
TCS-M4-5RP-K9=	TelePresence Content Server: Hardware Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
TCS-M4-PRO10P-K9	TelePresence Content Server 10 Port Premium Resolution	See the Product Migration Options section below for detailed information on replacing this product.	-	-
TCS-M4-PROBUN-K9	TelePresence Content Server 5 Port Premium Resolution Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

The Cisco TelePresence Content Server is reaching its end-of-sale date. Customers looking for migration information should refer to the Cisco Meeting Server with a recording option. Existing customers can migrate from the appliance to a virtual edition product part number RVMTCSMIGK9.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

To request information about the Cisco Meeting Server with Recording Option Key, send an e-mail to personalmultiparty@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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