



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence Content M3 Hardware Server, Software Releases 4.x and 5.x, and Virtual TCS 5R/2L Without Premium Resolution

EOL10585 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence Content M3 Hardware Server, Software Releases 4.x and 5.x, and Virtual TCS 5R/2L Without Premium Resolution. The last day to order the affected product(s) is March 30, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence Content M3 Hardware Server, Software Releases 4.x and 5.x, and Virtual TCS 5R/2L Without Premium Resolution

| Milestone | Definition | Date |
|--|---|--------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | September 30, 2015 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | March 30, 2016 |
| Last Ship Date: App. SW, HW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | June 28, 2016 |
| End of SW Maintenance Releases Date: App. SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | March 30, 2017 |
| End of Routine Failure Analysis Date: HW | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | March 30, 2017 |
| End of New Service Attachment Date: App. SW, HW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | March 30, 2017 |
| End of Service Contract Renewal Date: HW | The last date to extend or renew a service contract for the product. | June 25, 2020 |
| End of Service Contract Renewal Date: App. SW | The last date to extend or renew a service contract for the product. | June 26, 2018 |

| Milestone | Definition | Date |
|--------------------------------------|---|----------------|
| Last Date of Support: App. SW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | March 31, 2019 |
| Last Date of Support: HW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | March 31, 2021 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|---|---------------------------------|--|------------------------|
| CVC-TCS-C220-K9 | TCS PRO 5 RP, 2 Live CVC Bundle | TCS-M4-PROBUN-K9 | TelePresence Content Server 5 Port Premium Resolution Bundle | - |
| LIC-TCS-1LP-K9+ | TCS License Key - 1 Live Port for SMB | R-CBE6K-K9 | Cisco Business Edition 6000-Electronic SW Delivery-Top Level | - |
| LIC-TCS-1RP-K9+ | TCS License Key - 1 Recording Port for SMB | R-CBE6K-K9 | Cisco Business Edition 6000-Electronic SW Delivery-Top Level | - |
| LIC-TCS-5.2-K9 | CTCS Version 5.2 software - license | R-VMTCS-MIG-K9= | Physical TCS to Virtual TCS Migration | - |
| MXE-UCS-1GE-N2XX | MXE UCS Server 1Gb Ethernet Quad Port NIC | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-C220-M3S | MXE UCS Server Appliance | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-E5-2640 | MXE UCS Server CPU E5-2640 | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-FC-N2XX | MXE UCS Server Dual Channel FC HBA | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-HDD-600G | MXE UCS Server Hard Disk 600 GB, 10K RPM | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-HDD-BLKP | MXE UCS Server HDD blank cover | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-MR-8GB-R | MXE UCS Server DRAM - 8GB DDR3 | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-PSU-650W | MXE UCS Server 650W power supply | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-PSU-BLKP | MXE UCS Server power supply filler (blanking) | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-RAID-9266 | MXE UCS Server MegaRAID 9266-8i | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-RAID-MZ | MXE UCS RAID SAS 2008M-8i Mezzanine Card | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-RPSU-650W | MXE UCS Server 650W redundant power supply | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| MXE-UCS-TPM1 | MXE UCS Server Trusted Platform Module | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| R-VMTCS-1RP-K9 | Virtual TCS 1 Rec and 1 Live Port with Premium Resolution | R-CBE6K-K9 | Cisco Business Edition 6000-Electronic SW Delivery-Top Level | - |
| R-VMTCS-5RP-K9 | Virtual TCS 5 Rec, 2 Live Port | R-VMTCS-PROBUN-K9 | Virtual TCS 5 Rec, 2 Live Port with Premium Resolution | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|---|---|--|------------------------|
| R-VMTCS-NFR-K9 | Virtual TCS Not For Resale - Partners Only | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| SW-TCS-5.0-K9 | CTCS Version 5.0 software | R-VMTCS-MIG-K9= | Physical TCS to Virtual TCS Migration | - |
| SW-TCS-6.0-K9= | TelePresence Content Server Version 6.0 Media Kit | SW-TCS-7.X-K9= | TelePresence Content Server Version 7.0 Media Kit | - |
| SW-TCS-SMB-K9+ | TCS Software for SMB | R-CBE6K-K9 | Cisco Business Edition 6000-Electronic SW Delivery-Top Level | - |
| TCS-C220-5RP-K9 | TelePresence Content Server: 5 Recording Ports, 2 Live Output | TCS-M4-PROBUN-K9 | TelePresence Content Server 5 Port Premium Resolution Bundle | - |
| TCS-C220-5RP-K9= | TelePresence Content Server: Hardware Only | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |
| TCS-C220-NFR-K9 | TelePresence Content Server NFR bundle | See the Product Migration Options section below for detailed information on replacing this product. | - | - |
| TCS-C220-PRO10P-K9 | TelePresence Content Server 10 Port Premium Resolution | TCS-M4-PRO10P-K9 | TelePresence Content Server 10 Port Premium Resolution | - |
| TCS-C220-PROBUN-K9 | TelePresence Content Server 5 Port Premium Resolution Bundle | TCS-M4-PROBUN-K9 | TelePresence Content Server 5 Port Premium Resolution Bundle | - |
| TCS-SMB-C220-K9 | TCS for SMB 1 Recording Port, 1 Live Port | R-CBE6K-K9 | Cisco Business Edition 6000-Electronic SW Delivery-Top Level | - |
| TRD-TAA-CONTSERVER | Tandberg Content Server | TCS-M4-5RP-K9= | TelePresence Content Server: Hardware Only | - |

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence Content M4 Hardware Server and Software Release 6.x or 7.x.

Partners who were ordering not-for-resale (NFR) products can now order the TCS partner kit through the collaboration NFR program.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco TelePresence Content M3 Hardware Server, Software Releases 4.x and 5.x, and Virtual TCS 5R/2L Without Premium Resolution through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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