

Cisco Intersight Integration with Cisco Cloud Control (AI Canvas/AI Assistant)

Q: What is Cisco Cloud Control?

A: **Cisco Cloud Control** is a unified, AI-native management platform that converges identity, governance, and topology across every IT domain (compute, networking, observability, and security), enabling governed, agentic execution at scale.

Q: What is AI Canvas/AI Assistant?

A: AI Canvas is a multiplayer, generative workspace where human operators and AI agents collaborate to investigate and resolve cross-domain issues.

AI Assistant is a natural language interface that provides context-aware guidance across domains and escalates complex issues into AI Canvas.

Q: Do you have to purchase them separately from Intersight?

A: No. Cisco Cloud Control and AI Canvas are included in the subscription licenses for eligible Cisco products, including Cisco Intersight, available in both Essentials and Advantage tiers.

Q: When can current Intersight users start using Cisco Control Cloud, AI Canvas, and AI Assistant (that is, when will these be generally available)?

A: Controlled Availability (CA) for Intersight integration targeted for July 2026.



Q; What are the primary tasks I can accomplish using the AI Assistant in my daily operations?

A: The AI Assistant serves as your natural language interface to streamline daily operations. You can use it to:

- **Query device inventory and health:** quickly retrieve status updates and configuration details across your infrastructure.
- **Access product documentation:** obtain immediate, context-aware guidance without leaving your workflow.
- **Analyze infrastructure performance:** monitor metrics and health status to maintain operational awareness.
- **Assess infrastructure impact on applications:** evaluate how your current infrastructure state influences application performance, helping you identify and resolve bottlenecks faster.

Q: How will the integration with Cisco Cloud Control change my daily Intersight workflow?

A: The integration upgrades your daily Intersight experience by transforming it into a more powerful, cross-domain command center. It enriches your compute management by seamlessly pulling in data from adjacent Cisco platforms—such as networking and security—giving you a more complete picture of your infrastructure health.

For those using multiple Cisco tools, this effectively eliminates “dashboard hopping.” Instead of manually switching between interfaces to reconcile data, you get a single, unified view. When issues arise, you can investigate and resolve them within one persistent platform, using shared context and AI-powered collaboration to spend less time on manual coordination and more time on high-impact resolution.

Q: Will I need to perform any manual migration or re-configuration to connect my current Intersight environment to AI Canvas?

A: No, the integration is native to the platform. You will gain access as the rollout progresses.

Q: How does the “multiplayer” workspace in AI Canvas improve team collaboration during incident response?

A: It allows multiple operators and AI agents to work in a single, shared, live session, helping to ensure that persistent context is preserved across team handoffs and escalations.

Q: Will my existing Essentials or Advantage tier licenses of Intersight provide access to these new AI capabilities?

A: Yes, these features are included in both tiers.

Q: How does the AI Assistant handle data privacy and security when querying my infrastructure logs and documentation?

A: The platform utilizes a centralized AI gateway (middleware layer) that manages model routing, data governance, and policy enforcement to ensure enterprise-grade security.

Q: Is the Cisco Cloud Control integration available for the Intersight Virtual Appliance?

A: No, the Cisco Cloud Control integration is designed for the Intersight SaaS platform, and there is no support for the Intersight Virtual Appliance at this time.

Q: Where can I go to provide feedback or request new skills for the AI Assistant within Intersight?

A: Please use the feedback mechanisms provided directly within the Intersight or Cisco Cloud Control interface.