

End-of-Life and End-of-Support Announcement for Cisco Virtualization Experience Media Edition (VXME) for eLux 11.5

PB739557

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Cisco announces end-of-life and end-of-support for version 11.5 of Cisco® Virtualization Experience Media Edition (VXME) for eLux when used with Jabber for Windows. **This does not impact support for CUCiLync clients with VXME 11.5, support for this will continue as per usual.** <https://www.cisco.com/c/en/us/products/collaboration-endpoints/virtualization-experience-media-engine/index.html>.

Table 1. Affected Versions

Product or Package Name	Release Version
Cisco Virtualization Experience Media Edition for eLux	Client Software Version 11.5

Support for Affected Product

The table below indicates the timeline for ending sale and support of Virtualization Experience Media Edition (VXME) for eLux versions 11.5 when deployed in conjunction with Jabber for Windows.

Table 2. End-of-Life Milestones

Milestone	Definition	Date
End-of-life and end-of-support announcement	The date of this notice that announces the end-of-life and end-of-support for Virtualization Experience Media Edition (VXME) for eLux versions 11.5 when deployed in conjunction with Jabber for Windows.	September 15, 2017
End-of-sale date	Virtualization Experience Media Edition (VXME) for eLux, versions 11.5 software downloads will no longer be available to order after this date when deployed in conjunction with Jabber for Windows.	September 15, 2017
Last Day of Support	Last day support will be offered for Virtualization Experience Media Edition (VXME) for eLux versions 11.5 when deployed in conjunction with Jabber for Windows.	March 30, 2018

Migration Path

Customers currently using Cisco Virtualization Experience Media Edition (VXME) for eLux 11.5 are encouraged to update to the latest Cisco Jabber version. Product information is available at: <https://www.cisco.com/c/en/us/products/collaboration-endpoints/virtualization-experience-media-engine/index.html>.

With Cisco Jabber you can quickly and easily find people, and see if and how they are available. Collaborate using Instant Messaging (IM), voice, high-definition video, voice messaging, desktop sharing, and conferencing. See a user's availability and click to initiate communications; chat, voice or video calls, or multiparty conferences.

Refer to the following links for more information about Virtualization Experience Media Edition (VXME) for eLux:

- <https://collaborationhelp.cisco.com>
- <https://www.cisco.com/c/en/us/products/collaboration-endpoints/virtualization-experience-media-engine/literature.html>

Ordering Information

The Ordering Guide (links below) provides an overview of the various configurations and client part numbers available for Jabber for Windows. In addition to the client licenses, phone licenses will be required to register as a softphone with Cisco Unified Communications Manager as described in the Ordering Guide.

- Ordering Guide for Cisco Unified Communications Applications:
 - [Cisco Unified Communications Applications Ordering Guide](#)
- Cisco Jabber is also available in Cisco Unified Workspace Licensing (CUWL). For details please refer to the CUWL ordering:
 - [Ordering Guide for Cisco Unified Workspace Licensing \(CUWL\)](#)

To place an order, visit the [Cisco Ordering Home Page](#) or contact your Cisco account representative.

For More Information

If you require further assistance, or if you have any further questions regarding this field notice, please contact the Cisco TAC by one of the following methods:

- [Open a service request on Cisco.com](#)
- [By email](#)
- [By telephone](#)



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