

## Cisco Unified Wireless IP Phone 7920, Version 3.0

The Cisco® Unified Communications system of voice and IP communications products and applications enables organizations to communicate more effectively—helping them to streamline business processes, reach the right resource the first time, and impact the top and bottom line. The Cisco Unified Communications portfolio is a key part of the Cisco Business Communications Solution—an integrated solution for organizations of all sizes which also includes network infrastructure, security, and network management products, wireless connectivity, and a lifecycle services approach, along with flexible deployment and outsourced management options, end-user and partner financing packages, and third-party communications applications.

The power of the Cisco Unified Communications system extends throughout the enterprise by delivering a powerful, converged wireless solution with intelligent wireless infrastructure and an innovative product with the latest version of the Cisco Unified Wireless IP Phone 7920 Version 3.0 (Figure 1). The Cisco Unified Wireless IP Phone 7920 is an easy-to-use IEEE 802.11b wireless IP phone that provides comprehensive voice communications in conjunction with Cisco Unified Communications Manager and Cisco Unified Communications Manager Express. Increased security with Cisco Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling (EAP-FAST), improved battery life, and support for additional languages are several of the enhancements to the Cisco Unified Wireless IP Phone 7920 Version 3.0.

**Figure 1.** Cisco Unified Wireless IP Phone 7920



### Features

The Cisco Unified Wireless IP Phone 7920 Version 3.0 provides the latest version of the wireless IP phone for the Cisco Unified Communications family of products. The phone supports a host of calling features and voice-quality enhancements. Because the phone is designed to grow with system capabilities, features will keep pace with new system enhancements. Table 1 gives features, Table 2 gives wireless characteristics, Table 3 lists specifications, Table 4 lists accessories, and Table 5 gives certification and compliance information about the phone.

Table 1. Features

Feature	Description
<b>Messages</b>	Offers direct access to voicemail with Menu key or Hot key
<b>Directories</b>	Identifies incoming messages, allowing users to quickly and effectively return calls using direct dial-back capability
<b>Features</b>	<ul style="list-style-type: none"> <li>• 6 multiline appearance—extensions or speed dials</li> <li>• Calling name and number display</li> <li>• Call waiting</li> <li>• Call forward</li> <li>• Call transfer</li> <li>• Three-way calling (conference)</li> <li>• Predialing before sending</li> <li>• Redial</li> <li>• Call hold and resume</li> <li>• Call mute</li> <li>• Call park</li> <li>• Call pick-up and group pick-up</li> <li>• "You Have Voice Mail" message on display</li> <li>• Hot key for keypad lock</li> <li>• Hot key for voicemail access</li> <li>• 9 speed dials configurable in the set</li> <li>• Programmable speed-dial Hot keys 2–9</li> <li>• Time and date display</li> <li>• Idle and call state-based soft keys</li> <li>• Keypad lock and vibration icon indicators</li> <li>• RF and battery-level indication</li> <li>• Comfort noise generation (CNG), voice activity detection (VAD), adaptive jitter buffer, and echo cancellation</li> <li>• Language support: English, French, German, Norwegian, and Japanese</li> <li>• Local phone book</li> </ul>
<b>Keys</b>	<ul style="list-style-type: none"> <li>• 2 soft keys to access screen-based applications, features, and functions</li> <li>• Hold</li> <li>• Mute</li> <li>• Menu</li> <li>• Four-way rocker for display access</li> <li>• Volume control</li> <li>• Send and End, and Power</li> </ul>
<b>Display</b>	<ul style="list-style-type: none"> <li>• 128 x 80 pixel-graphical display</li> <li>• Backlit</li> </ul>
<b>Speaker/MIC</b>	<ul style="list-style-type: none"> <li>• Built in</li> </ul>
<b>Alert</b>	<ul style="list-style-type: none"> <li>• High-frequency response ringer, vibration, and visual display alerts</li> </ul>
<b>Multiple Ring Tones</b>	<ul style="list-style-type: none"> <li>• More than 24 user-adjustable ring tones available</li> </ul>
<b>Protocol Support</b>	<ul style="list-style-type: none"> <li>• Compatible with Cisco Unified Communications Manager Versions 5.0, 4.2, 4.1, 4.0, 3.3, and later, and Cisco Unified Communications Manager Express Versions 3.3 and 3.2, using the Skinny Client Control Protocol (SCCP) Compatible with Cisco Unified Survivable Remote Site Telephony (SRST) Version 2.0 and later</li> <li>• Cisco Compatible Extensions Version 2.0</li> </ul>
<b>Codec Support</b>	<ul style="list-style-type: none"> <li>• G.711a, G.711u, and G.729a audio compression codecs</li> </ul>
<b>Configuration Options</b>	<ul style="list-style-type: none"> <li>• Dynamic Host Configuration Protocol (DHCP) client or statically configured</li> <li>• Alternate Trivial File Transfer Protocol (TFTP) support</li> <li>• Support for over-the-air firmware upgrades using TFTP server</li> </ul>
<b>Network Features</b>	<ul style="list-style-type: none"> <li>• Cisco Discovery Protocol</li> <li>• Automatic IEEE 802.1q (VLAN) configuration</li> <li>• Site survey, traceroute (hidden feature), transparent secure roaming, and VLAN support</li> <li>• Provisioning of network parameters through DHCP</li> </ul>

<b>Security</b>	<ul style="list-style-type: none"> <li>• Cisco Wireless Security Suite IEEE 802.1X Cisco LEAP authentication: Optional password prompt at power-up</li> <li>• 40- and 128-bit static Wired Equivalent Privacy (WEP)</li> <li>• 802.11i (802.1x authentication + TKIP encryption)</li> <li>• 802.11i (Pre-Shared key + TKIP encryption)</li> <li>• Cisco Centralized Key Management (CKM)</li> <li>• Temporal Key Integrity Protocol (TKIP) and Message Integrity Check (MIC)</li> <li>• EAP-FAST</li> <li>• Optional phone lock password</li> <li>• Automatic key lock</li> </ul>
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**Table 2.** Wireless Characteristics

Item	Description
<b>Wireless Access Protocol</b>	IEEE 802.11b, Direct Sequence with Dynamic Rate Scaling at 1, 2, 5.5, and 11 Mbps
<b>RF Channels</b>	Up to 14, depending on regulatory domain; North America: 11; ETSI: 13; Japan: 14
<b>Frequency Range</b>	2.4–2.497 GHz
<b>Wireless Output Power</b>	100-mW Effective Isotropic Radiated Power (EIRP) with scaling at 1, 5, 20, 50, and 100 mW
<b>Range</b>	500–1000 ft (15–300m) indoors, depending on environment
<b>Access-Point Support</b>	Cisco Aironet <sup>®</sup> access points, including the Cisco Aironet 1300, Aironet 1200, Aironet 1100, Aironet 350, and Aironet 340 series, the Cisco Aironet 1100 Series Lightweight, and the Cisco Aironet 1130

**Table 3.** Specifications

Item	Description
<b>Dimensions (H x W x D)</b>	<ul style="list-style-type: none"> <li>• Phone: 5.2 x 2.1 x 1.0 in. (132.1 x 53.3 x 25.4 mm)</li> <li>• Desktop charger: 3.0 x 3.7 x 5.1 in. (75 x 93 x 129 mm)</li> </ul>
<b>Weight</b>	4.8 oz (136.1g)
<b>Power Supply</b>	<ul style="list-style-type: none"> <li>• Standard Li-ion battery life: up to 3.5-hour talk time, up to 30-hour standby</li> <li>• Extended Li-ion battery life: up to 4.25-hour talk time, up to 40-hour standby</li> <li>• AC adapters (by geographical region)</li> </ul>
<b>Operating Temperature</b>	32 to 113°F (0 to 45°C)
<b>Storage Temperature</b>	–22 to 140°F (–30 to 60°C)
<b>Relative Humidity</b>	10 to 95% (noncondensing)
<b>Drop Specification</b>	1m to concrete
<b>Vibration</b>	1.5 Grms maximum, 0.1" double amplitude at 0.887 octaves per minute from 5-500-5 Hz sweep, 10-minute dwell on three major peaks, in each of the three major mutually perpendicular axes
<b>Thermal Shock</b>	–22°F (–30C) 24 hours; 158°F (+70C) 24 hours
<b>Headset Jack</b>	2.5 mm
<b>Connector</b>	USB slave

**Table 4.** Accessories

Item	Description
<b>Accessories</b>	<ul style="list-style-type: none"> <li>• Desktop charger with USB</li> <li>• 2.5-mm ear bud</li> <li>• Choice of holster and full-cover carry cases</li> <li>• Windows 2000-based administration utility for quick phone configuration</li> </ul>

**Table 5.** Certification and Compliance

Item	Description
<b>USA</b>	<ul style="list-style-type: none"> <li>• Safety: UL 60950, 3rd Edition</li> <li>• FCC Part 15B, FCC Part 15.247</li> <li>• OET 65 C</li> </ul>
<b>Industry Canada</b>	<ul style="list-style-type: none"> <li>• Safety: CAN/CSA–C22.2/UL No. 60950</li> <li>• RSS–102, RSS–210</li> </ul>
<b>Europe</b>	<ul style="list-style-type: none"> <li>• Directive 1999/5/EC</li> <li>• EN 300.328</li> <li>• EN 301.489.1</li> <li>• EN 301.489.17</li> </ul>
<b>Australia and New Zealand</b>	<ul style="list-style-type: none"> <li>• Safety: AS/NZS 60950</li> <li>• AS/NZS 4771 2000</li> <li>• AS/ACIF S004, S040-HAC</li> <li>• AS/NZS 3548 Class B</li> <li>• AS/NZS 2772</li> </ul>
<b>Japan</b>	<ul style="list-style-type: none"> <li>• Safety: MITI</li> <li>• TELEC 33a, VCCI Class B</li> <li>• TELEC Std 66</li> </ul>
<b>Emission</b>	<ul style="list-style-type: none"> <li>• EN 55022, Class B</li> <li>• CISPR22, Class B</li> <li>• EN 300 328</li> <li>• CFR47, Part 15, Subpart B, 199, Class B</li> </ul>
<b>Immunity</b>	<ul style="list-style-type: none"> <li>• CISPR24</li> <li>• EN 55024</li> <li>• EN 50082-1</li> <li>• EN 301 489-1 and -17</li> </ul>

## Ordering Information

**Note:** All Cisco Unified IP phones require the purchase of a phone technology license, regardless of call protocol being used.

Tables 6 and 7 give ordering information for the Cisco Unified Wireless IP Phone 7920.

**Table 6.** Ordering Information

Part Number	Description
<b>CP-7920-FC-K9</b>	Cisco Unified Wireless IP Phone 7920—FCC; station user license required; battery/power supply not included
<b>CP-7920-FC-K9=</b>	Cisco Unified Wireless IP Phone 7920—FCC spare; battery/power supply not included
<b>CP-7920-ET-K9</b>	Cisco Unified Wireless IP Phone 7920—ETSI; station user license required; battery/power supply not included
<b>CP-7920-ET-K9=</b>	Cisco Unified Wireless IP Phone 7920—ETSI, spare; battery/power supply not included
<b>CP-7920-JA-K9</b>	Cisco Unified Wireless IP Phone 7920—Japan; station user license required; battery/power supply not included
<b>CP-7920-JA-K9=</b>	Cisco Unified Wireless IP Phone 7920—Japan, spare; battery/power supply not included
<b>CP-7920-AP-K9</b>	Cisco Unified Wireless IP Phone 7920—Asia Pacific; station user license required; battery/power supply not included
<b>CP-7920-AP-K9=</b>	Cisco Unified Wireless IP Phone 7920—APAC, spare; battery/power supply not included
<b>CP-7920-AU-K9</b>	Cisco Unified Wireless IP Phone 7920—Australia; station user license required; battery/power supply not included
<b>CP-7920-AU-K9=</b>	Cisco Unified Wireless IP Phone 7920—Australia, spare; battery/power supply not included
<b>CP-7920-FC-CH1-K9</b>	Cisco Unified Wireless IP Phone 7920 Phone—FCC with Cisco Unified Communications Manager station user license; battery/power supply not included

<b>CP-7920-EC-CH1-K9</b>	Cisco Unified Wireless IP Phone 7920 Phone—ETSI with Cisco Unified Communications Manager station user license; battery/power supply not included
<b>CP-7920-JC-CH1-K9</b>	Cisco Unified Wireless IP Phone 7920 Phone—Japan with Cisco Unified Communications Manager station user license; battery/power supply not included
<b>CP-7920-AC-CH1-K9</b>	Cisco Unified Wireless IP Phone 7920 Phone—APAC with Cisco Unified Communications Manager station user license; battery/power supply not included
<b>CP-7920-AUC-CH1-K9</b>	Cisco Unified Wireless IP Phone 7920 Phone—Australia with Cisco Unified Communications Manager station user license; battery/power supply not included
<b>CP-7920-FE-CH1-K9</b>	Cisco Unified Wireless IP Phone 7920 Phone—FCC with Cisco Unified Communications Manager Express station user license; battery/power supply not included
<b>CP-7920-EE-CH1-K9</b>	Cisco Unified Wireless IP Phone 7920 Phone—ETSI with Cisco Unified Communications Manager Express station user license; battery/power supply not included
<b>CP-7920-JE-CH1-K9</b>	Cisco Unified Wireless IP Phone 7920 Phone—Japan with Cisco Unified Communications Manager Express station user license; battery/power supply not included
<b>CP-7920-AE-CH1-K9</b>	Cisco Unified Wireless IP Phone 7920 Phone—APAC with Cisco Unified Communications Manager Express station user license; battery/power supply not included
<b>CP-7920-AUE-CH1-K9</b>	Cisco Unified Wireless IP Phone 7920 Phone—Australia with Cisco Unified Communications Manager Express station user license; battery/power supply not included
<b>SW-CCM-UL-7920</b>	Cisco Unified Communications Manager Unit License for single Cisco Unified Wireless IP Phone 7920
<b>SW-CCME-UL-7920</b>	Cisco Unified Communications Manager Express License for single Cisco Unified Wireless IP Phone 7920

## Accessories

**Table 7.** Optional Accessories

Part Number	Description
<b>CP-BATT-7920-STD=</b>	Cisco Unified Wireless IP Phone 7920 battery, standard
<b>CP-BATT-7920-EXT=</b>	Cisco Unified Wireless IP Phone 7920 battery, extended
<b>CP-CASE-7920-FLC=</b>	Cisco Unified Wireless IP Phone 7920 leather carry case, full cover
<b>CP-CASE-7920-HOL=</b>	Cisco Unified Wireless IP Phone 7920 leather carry case, holster
<b>CP-CFGPR-BUN-7920</b>	Cisco Unified Wireless IP Phone 7920 Configuration Program; includes Configuration Utility and 2 USB cables
<b>CP-DSKCH-BUN-7920</b>	Cisco Unified Wireless IP Phone 7920 Desk Top Charger; power supply not included
<b>CP-MCHGR-7920-BUN</b>	Cisco Unified Wireless IP Phone 7920 Multi-Charger bundle (includes multi-charger, power supply, and AC power cord)
<b>CP-MULTICHGR-7920=</b>	Cisco Unified Wireless IP Phone 7920 Multi-Charger
<b>CP-EARBUD-7920-ST=</b>	Cisco Unified Wireless IP Phone 7920 Wired Ear Bud, standard
<b>CP-PWR-7920-AU=</b>	Cisco Unified Wireless IP Phone 7920 Power Supply for Australia
<b>CP-PWR-7920-CE=</b>	Cisco Unified Wireless IP Phone 7920 Power Supply for Central Europe (CE)
<b>CP-PWR-7920-JP=</b>	Cisco Unified Wireless IP Phone 7920 Power Supply for Japan (JP)
<b>CP-PWR-7920-NA=</b>	Cisco Unified Wireless IP Phone 7920 Power Supply for North America (NA)
<b>CP-PWR-7920-UK=</b>	Cisco Unified Wireless IP Phone 7920 Power Supply for United Kingdom (UK)
<b>CP-PWR-7920-CN=</b>	Cisco Unified Wireless IP Phone 7920 Power Supply for China (CN)
<b>CP-PWR-MC7920=</b>	Cisco Unified Wireless IP Phone 7920 Multi-Charger Power Supply
<b>CAB-AC2AUS=</b>	AC power cord for Australia for Cisco Unified Wireless IP Phone 7920 Multi-Charger
<b>CAB-AC2E=</b>	AC power cord for Europe for Cisco Unified Wireless IP Phone 7920 Multi-Charger
<b>CAB-AC2J=</b>	AC power cord for Japan for Cisco Unified Wireless IP Phone 7920 Multi-Charger
<b>CAB-AC2=</b>	AC power cord for North America for Cisco Unified Wireless IP Phone 7920 Multi-Charger
<b>CAB-AC2UK=</b>	AC power cord for United Kingdom for Cisco Unified Wireless IP Phone 7920 Multi-Charger
<b>CAB-AC2CHI=</b>	AC power cord for China for Cisco Unified Wireless IP Phone 7920 Multi-Charger

## Warranty

Cisco Unified IP phones are covered by a Cisco standard one-year replacement warranty. A Cisco SMARTnet<sup>®</sup> optional service agreement is available on the Cisco Unified Wireless IP Phone 7920 hardware only and not the accessories, such as batteries.

## Cisco Unified Communications Services and Support

Using the Cisco Lifecycle Services approach, Cisco Systems and its partners offer a broad portfolio of end-to-end services to support the Cisco Unified Communications system. These services are based on proven methodologies for deploying, operating, and optimizing IP communications solutions. Upfront planning and design services, for example, can help you meet aggressive deployment schedules and minimize network disruption during implementation. Operate services reduce the risk of communications downtime with expert technical support. Optimize services enhance solution performance for operational excellence. Cisco and its partners offer a system-level service and support approach that can help you create and maintain a resilient, converged network that meets your business needs.



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