End-of-Sale and End-of-Life Announcement for the Cisco Wireless IP Phone 8821 Accessories

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Wireless IP Phone 8821 Accessories. The last day to order the affected product(s) is April 30, 2027. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Wireless IP Phone 8821 Accessories

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 30, 2026
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 30, 2027
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 29, 2027
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 29, 2028
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 29, 2028
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 26, 2031
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2032

HW = Hardware OS SW = Operating System Software App. SW = Application Software

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Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
CP-BATT-8821=	Cisco 8821 Battery, Extended	WP-9821-BATT=	Battery for Cisco Wireless Phone 9821 - SPARE	-
CP-BATT-8821	Cisco 8821 Battery, Extended	There is currently no migration product available for this product.	-	-
CP-BDOOR-8821=	10 Unit 8821 Battery Door Bundle	WP-9821-BATTDOOR=	Replacement Battery Doors (10 Pack), WirelessPhone9821-SPARE	-
CP-BDOOR-8821-EX=	10 Unit 8821-EX Battery Door Bundle	WP-9821-BATTDOOR=	Replacement Battery Doors (10 Pack), WirelessPhone9821-SPARE	-
CP-HOLSTER-8821=	Cisco 8821 Belt Holster with Belt and Pocket Clip	WP-9821-CASEHLST=	Plastic Holster Case for Cisco Wireless Phone 9821 - SPARE	-
CP-LCASE-8821=	Cisco 8821 Leather Carry Case	WP-9821-CASELTHR=	Leather Carry Case for Cisco Wireless Phone 9821 - SPARE	-
CP-PCLIP-8821=	Pack of 30 Cisco 8821 Pocket Clip Sets	WP-9821-SWIVELCLP=	Lanyards (10 Pack) for Cisco Wireless Phone 9821 - SPARE	-
CP-BCLIP-8821=	Pack of 30 Cisco 8821 Belt Clip Sets	WP-9821-SWIVELCLP=	Lanyards (10 Pack) for Cisco Wireless Phone 9821 - SPARE	-
CP-LANYARD=	Cisco 8821 Lanyards set	WP-9821-LANYARD=	Replacement Swivel Clips(10 Pack), Wireless Phone 9821-SPARE	-
CP-8821-SILCASE=	Cisco 8821 Silicone Carry Case	WP-9821-CASESIL=	Silicone Carry Case for Cisco Wireless Phone 9821 - SPARE	-

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Product migration options

Customers may be able to use the Cisco Takeback and Reuse Program where applicable to return hardware that has reached end-of-use, at no cost. Returned products are put to their next best use, whether reused, remanufactured, or recycled by one of Cisco's certified contracted recyclers. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse.html.

Customers may be able to continue to purchase the Cisco Wireless IP Phone 8821 Accessories through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: https://www.cisco.com/c/en/us/products/remanufactured.html.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

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