

End-of-Sale and End-of-Life Announcement for the Cisco MGCP Software Image on the Cisco Unified IP Phone 7940G and Unified IP Phone 7960G

EOL5118

Cisco Systems® announces the end-of-availability and support dates for the Cisco® MGCP Software Image on the Cisco Unified IP Phone 7940G and Unified IP Phone 7960G. This is not an end-of-life announcement for the Cisco Unified IP Phone 7940G and Unified IP Phone 7960G, it is only an end-of-support announcement for one of the three Unified IP signaling protocols supported on these phones.

The last day to download the Cisco MGCP Software Image on the Cisco Unified IP Phone 7940G and Unified IP Phone 7960G is May 31, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco MGCP Software Image on the Cisco Unified IP Phone 7940G and Unified IP Phone 7960G. Table 2 lists the product part numbers affected by this announcement.

Because the MGCP and SIP firmware images for these phones share the same product IDs, and because the SIP images are not subject to this announcement, no product ID or SKU is end of sale as per this announcement.

This announcement advises users of the MGCP firmware images for these phones that no further software fixes or patches will be available after May 30, 2008 and that the firmware images themselves will be removed from the firmware download page on Cisco.com after May 30, 2008, and that Cisco TAC will no longer offer support for the MGCP firmware on these phones after May 30, 2010.

Table 1. End-of-Life Milestones and Dates for the Cisco MGCP Software Image on the Cisco Unified IP Phone 7940G and Unified IP Phone 7960G.

Milestone	Definition	Date
End-of-Availability Announcement Date	The date the document that announces the end of availability and of a product is distributed to the general public.	November 30, 2006
End-of-Availability Date	The last date to download the product through Cisco Software Center	May 31, 2008
End of Software Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 30, 2008
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 30, 2010

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Firmware Image Release Versions Affected by This Announcement

End-of-Support Product Firmware Images	Firmware Description	Replacement Firmware Images	Replacement Firmware Description
P0M3-07-6-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 7.6	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-07-5-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G 7.5	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-07-4-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 7.4	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-07-3-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 7.3	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-07-2-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 7.3	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-07-1-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 7.3	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-07-0-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 7.3	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-06-3-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 6.3	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-06-2-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 6.2	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-06-1-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 6.1	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-06-0-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 6.0	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-06-1-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 6.1	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-05-3-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 5.3	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-05-2-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 5.2	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-05-1-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 5.1	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-05-0-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 5.0	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-04-4-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 4.4	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-04-3-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 4.3	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-04-2-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 4.2	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-04-1-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 4.1	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4

P0M3-04-0-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 4.0	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-03-1-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 3.1	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4
P0M3-03-0-00	MGCP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 3.0	P0S3-08-4-00	SIP software for Cisco Unified IP Phone 7940G and Unified IP Phone 7960G Version 8.4

Product Migration Options

There is no replacement product at this time. However, customers may choose to switch to running Cisco SCCP or SIP on this endpoint.

The recommended replacement for the MGCP software image running on the Cisco Unified IP Phone 7940G and Unified IP Phone 7960G is the SIP image for the same endpoint (Table 3). Users can upgrade their Cisco Unified IP Phone 7940G and Unified IP Phone 7960G to the SIP or SCCP images, which are not part of this end-of-support notice, for no additional fees.

Table 3. Product Comparisons

Feature	MGCP on Cisco Unified IP Phone 7940G and Unified IP Phone 7960G	SIP on Cisco Unified IP Phone 7940G and Unified IP Phone 7960G
Basic calling features	Yes	Yes
Shared line appearance	Yes	—
Line side support with CallManager	—	Yes

Customers are encouraged to migrate to the SIP or SCCP firmware loads for these phones.

Information about this product can be found at:

<http://www.cisco.com/en/US/products/hw/phones/ps379/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_program_description.html.

For More Information

For more information about the Cisco SIP Software Image on the Cisco Unified IP Phone 7940G and Unified IP Phone 7960G, visit <http://www.cisco.com/en/US/products/hw/phones/ps379/index.html>, contact your local account representative, or send an e-mail to sip-interest@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.

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