



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence TX Systems

EOL10342

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence TX Systems. The last day to order the affected product(s) is October 30, 2015.

Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence TX Systems

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 30, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 30, 2015
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 30, 2015
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 30, 2016
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 30, 2016
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 30, 2018
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-HDMIHDMI-A	8 meter HDMI Audio Cable w/o EQ	There is currently no replacement product available for this product.	-	-
CAB-HDMIHDMI-A=	8 meter HDMI Audio Cable w/o EQ	There is currently no replacement product available for this product.	-	-
CTS-1300-47LED-S	CTS 1300 47 2ft 8in LED	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-1300-47LED-S=	CTS 1300 47 2ft8in LED	There is currently no replacement product available for this product.	-	-
CTS-1300-65-10PK	CTS-1300-65 10 unit package. Must order 10 to qualify.	There is currently no replacement product available for this product.	-	-
CTS-1300-DEV-ACC	Cisco TelePresence 1300 Development Accessory Kit	There is currently no replacement product available for this product.	-	-
CTS-1300-DEV-KIT	Cisco TelePresence Development Test KIT	There is currently no replacement product available for this product.	-	-
CTS-ATP-1300-65	ATP discounted CTS-1300-65	There is currently no replacement product available for this product.	-	-
CTS-ATP-TX1310-65	ATP demo unit for CTS-TX1310-65	There is currently no replacement product available for this product.	-	-
CTS-ATP-TX9000	ATP Demo - Cisco TelePresence System TX9000	There is currently no replacement product available for this product.	-	-
CTS-ATP-TX9200	ATP Demo - Cisco TelePresence System TX9200	There is currently no replacement product available for this product.	-	-
CTS-CAB-DPHDMI-A	Preso cable DP + audio and dongle adapter, DP-HDMI	There is currently no replacement product available for this product.	-	-
CTS-CAB-DPHDMI-A=	Preso cable DP + audio, dongle adapter, DP-HDMI - Spare	There is currently no replacement product available for this product.	-	-
CTS-CAB-MDPHDMI-A	Preso cable mini-DP + audio and dongle adapter, DP-HDMI	There is currently no replacement product available for this product.	-	-
CTS-CAB-MDPHDMI-A=	Preso cable mini-DP + audio, dongle adapter, DP-HDMI - Spare	There is currently no replacement product available for this product.	-	-
CTS-CAB-USBCAM1H=	TelePresence 1300-47 USB Cable 1.5M for Camera Control	There is currently no replacement product available for this product.	-	-
CTS-CAB-VGA-A	Cisco TelePresence System Presentation cable VGA+audio	There is currently no replacement product available for this product.	-	-
CTS-CAB-VGA-A=	Cisco TelePresence System Presentation cable VGA+audio	There is currently no replacement product available for this product.	-	-
CTS-CAM-TOOL	TelePresence Camera Calibration Tool	There is currently no replacement product available for this product.	-	-
CTS-CAM-TOOL=	TelePresence Camera Calibration Tool	There is currently no replacement product available for this product.	-	-
CTS-CODEC-PRI-G2R	Cisco TelePresence Codec 1GHz	There is currently no replacement product available for this product.	-	-
CTS-CODEC-PRI-G2R=	Cisco TelePresence Codec 1GHz	There is currently no replacement product available for this product.	-	-
CTS-CODEC-PRI-RCH	Cisco TelePresence Codec 1GHz, China	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-CODEC-PRI-RCH=	Cisco TelePresence Codec 1GHz, China	There is currently no replacement product available for this product.	-	-
CTS-CODEC-S-PWR	CTS codec power supply	There is currently no replacement product available for this product.	-	-
CTS-CODEC-S-PWR=	TelePresence Power Supply for Single Screen Codec	There is currently no replacement product available for this product.	-	-
CTS-DISP-65-GEN4	Cisco TelePresence 65 Inch Plasma Display	There is currently no replacement product available for this product.	-	-
CTS-DISP-65-GEN4=	65 inch Plasma Display for 1300, 3000 and TX Series	There is currently no replacement product available for this product.	-	-
CTS-DISP-65-GEN5	Cisco TelePresence 65 Inch Plasma Display - Gen 5	There is currently no replacement product available for this product.	-	-
CTS-DISP-65-GEN5=	Cisco TelePresence 65 Inch Plasma Display - Gen 5	There is currently no replacement product available for this product.	-	-
CTS-PWR-LT-LED	CTS-TX9XX0 and TX13XX0 LED power supply	There is currently no replacement product available for this product.	-	-
CTS-PWR-LT-LED=	CTS-TX9XX0 and TX13XX0 LED power supply spare	There is currently no replacement product available for this product.	-	-
CTS-TX-LTFX-LED3H=	3.5 Ft light bar for CTS-TX1310-65	There is currently no replacement product available for this product.	-	-
CTS-TX-LTFX-LED5=	5 Ft light bar for CTS-TX1310-65	There is currently no replacement product available for this product.	-	-
CTS-TX1310-65	Cisco TelePresence TX1310 65	There is currently no replacement product available for this product.	-	-
CTS-TX1310-ACCKIT	TX 1310 65 Accessory Kit	There is currently no replacement product available for this product.	-	-
CTS-TX1310-ACCKIT=	TX 1310 65 Accessory Kit	There is currently no replacement product available for this product.	-	-
CTS-TX1310-CAB	TX 1310 65 Cabinet	There is currently no replacement product available for this product.	-	-
CTS-TX1310-CAB=	TX 1310 65 Cabinet	There is currently no replacement product available for this product.	-	-
CTS-TX1310-CABCOV	TX 1310 65 Cabinet Cover	There is currently no replacement product available for this product.	-	-
CTS-TX1310-CABCOV=	TX 1310 65 Cabinet Cover	There is currently no replacement product available for this product.	-	-
CTS-TX1310-LGTSTR	TX 1310 65 Light Structure	There is currently no replacement product available for this product.	-	-
CTS-TX1310-LGTSTR=	TX 1310 65 Light Structure	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-TX1310-LTFX=	Includes 5 Ft and 3 Ft light bar for CTS-TX1310-65	There is currently no replacement product available for this product.	-	-
CTS-TX1310-SKRCOV	TX 1310 65 Light Structure	There is currently no replacement product available for this product.	-	-
CTS-TX1310-SKRCOV=	CTS-TX1310 Speaker Cover and Mic Array PCB	There is currently no replacement product available for this product.	-	-
CTS-TX1310-SPKR	Cisco TelePresence 1310 Speaker	There is currently no replacement product available for this product.	-	-
CTS-TX9000	Cisco TelePresence TX9000	CTS-IX5000	Cisco TelePresence IX5000	-
CTS-TX9000-BZL	Cisco TelePresence TX9XX0 bezels	There is currently no replacement product available for this product.	-	-
CTS-TX9000-BZL=	Cisco TelePresence TX9XX0 bezels	There is currently no replacement product available for this product.	-	-
CTS-TX9000-DEV-KIT	Cisco TelePresence TX9000 development kit	There is currently no replacement product available for this product.	-	-
CTS-TX9000-LAEB=	Cisco TelePresence TX9XX0 LAEB	There is currently no replacement product available for this product.	-	-
CTS-TX9000-LCU=	Cisco TelePresence TX9XX0 LCU	There is currently no replacement product available for this product.	-	-
CTS-TX9000-LEDPK	Cisco TelePresence TX9XX0 LED light fixtures	There is currently no replacement product available for this product.	-	-
CTS-TX9000-LEDPK=	Cisco TelePresence TX9XX0 LED light fixtures	There is currently no replacement product available for this product.	-	-
CTS-TX9000-NAT-KIT	Cisco TelePresence TX9000 Network Assurance Test KIT	There is currently no replacement product available for this product.	-	-
CTS-TX9000-PROMO	TX9000 Promo - Requires purchase of TPS to be eligible	There is currently no replacement product available for this product.	-	-
CTS-TX9000-SPKR	Cisco TelePresence TX9XX0 speaker	There is currently no replacement product available for this product.	-	-
CTS-TX9000-SPKR=	Cisco TelePresence TX9000 Speaker	There is currently no replacement product available for this product.	-	-
CTS-TX9000-TBL	Cisco TelePresence TX9XX0 table	There is currently no replacement product available for this product.	-	-
CTS-TX9000-WDIAG=	TX9000 Wiring Diagram	There is currently no replacement product available for this product.	-	-
CTS-TX9200	Cisco TelePresence TX9200	CTS-IX5200	Cisco TelePresence IX5200	-
CTS-TX9200-PROMO	TX9200 Promo - Requires purchase of TPS to be eligible	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-TX9200-TBL	Cisco TelePresence TX9200 Table	There is currently no replacement product available for this product.	-	-
CTS-TX9200-UPG	Upgrade Kit for CTS-TX9000 to CTS-TX9200 upgrade	There is currently no replacement product available for this product.	-	-
CTS-TX9K-CAM-HS	Cisco TelePresence TX9XX0 camera housing	There is currently no replacement product available for this product.	-	-
CTS-TX9K-CAM-HS=	Cisco TelePresence TX9XX0 camera housing	There is currently no replacement product available for this product.	-	-
CTS-TX9K-CAM-PWR	Cisco TelePresence TX9XX0 camera power supply	There is currently no replacement product available for this product.	-	-
CTS-TX9K-CAM-PWR=	Cisco TelePresence TX9XX0 camera power supply	There is currently no replacement product available for this product.	-	-
CTS-TX9K-CAMCLSTR	Cisco TelePresence TX9XX0 camera cluster	There is currently no replacement product available for this product.	-	-
CTS-TX9K-CAMCLSTR=	Cisco TelePresence TX9XX0 camera cluster	There is currently no replacement product available for this product.	-	-
CTS-TX9K-CBLRUN	Cisco TelePresence TX9XX0 cable runner	There is currently no replacement product available for this product.	-	-
CTS-TX9K-CBLRUN=	Cisco TelePresence TX9XX0 cable runner cover	There is currently no replacement product available for this product.	-	-
CTS-TX9K-DATADISP	Cisco TelePresence TX9XX0 42 inch display	There is currently no replacement product available for this product.	-	-
CTS-TX9K-DATADISP=	Cisco TelePresence TX9XX0 42 inch display	There is currently no replacement product available for this product.	-	-
CTS-TX9K-DATDISP2	Cisco TelePresence TX9XX0 42 inch Display Gen 2	There is currently no replacement product available for this product.	-	-
CTS-TX9K-DATDISP2=	Cisco TelePresence TX9XX0 42 inch Display Gen 2	There is currently no replacement product available for this product.	-	-
CTS-TX9K-DISPHW=	Cisco TelePresence TX9XX0 display hardware	There is currently no replacement product available for this product.	-	-
CTS-TX9K-FRT-PNLS	Cisco TelePresence TX9XX0 front system panels	There is currently no replacement product available for this product.	-	-
CTS-TX9K-FRT-PNLS=	Cisco TelePresence TX9XX0 front system panels	There is currently no replacement product available for this product.	-	-
CTS-TX9K-FSWM-KIT	TX9K Freestanding to Wall Mount Conversion Kit	There is currently no replacement product available for this product.	-	-
CTS-TX9K-FSWM-KIT=	TX9K Freestanding to Wall Mnt Conversion Kit panls not included	There is currently no replacement product available for this product.	-	-
CTS-TX9K-LAEB-PWR=	Cisco TelePresence TX9XX0 LAEB power supply	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-TX9K-LCU-PWR=	Cisco TelePresence TX9XX0 LCU power supply	There is currently no replacement product available for this product.	-	-
CTS-TX9K-LTRF	Free Standing TX9XX0 Light Reflector	There is currently no replacement product available for this product.	-	-
CTS-TX9K-LTRF-PNL	TX9XX0 Wall Mounted Light Reflector Panel	There is currently no replacement product available for this product.	-	-
CTS-TX9K-LTRF-PNL=	TX9XX0 Wall Mounted Light Reflector Panel Spare	There is currently no replacement product available for this product.	-	-
CTS-TX9K-LTRF=	Free-Standing TX9XX0 Light Reflector - Spare	There is currently no replacement product available for this product.	-	-
CTS-TX9K-MIC	Cisco TelePresence TX9XX0 microphone	There is currently no replacement product available for this product.	-	-
CTS-TX9K-MIC=	Cisco TelePresence TX9XX0 microphone	There is currently no replacement product available for this product.	-	-
CTS-TX9K-SEISMIC	Cisco TelePresence TX9XX0 seismic brackets	There is currently no replacement product available for this product.	-	-
CTS-TX9K-SEISMIC=	Cisco TelePresence TX9XX0 seismic brackets spare	There is currently no replacement product available for this product.	-	-
CTS-TX9K-TBL-PDU	Power Distribution Unit for CTS-TX9X00 Series Tables	There is currently no replacement product available for this product.	-	-
CTS-TX9K-TBL-PNLB	Cisco TelePresence TX9XX0 back row table leg panels	There is currently no replacement product available for this product.	-	-
CTS-TX9K-TBL-PNLB=	Cisco TelePresence TX9XX0 back row table leg panels	There is currently no replacement product available for this product.	-	-
CTS-TX9K-TBL-PNLF	Cisco TelePresence TX9XX0 front row table leg panels	There is currently no replacement product available for this product.	-	-
CTS-TX9K-TBL-PNLF=	Cisco TelePresence TX9XX0 front row table leg panels	There is currently no replacement product available for this product.	-	-
CTS-TX9K-TBLHW=	Cisco TelePresence TX9XX0 table hardware	There is currently no replacement product available for this product.	-	-
CTS-TX9K-WMFS-KIT	TX9K Wall Mount to Freestanding Conversion Kit	There is currently no replacement product available for this product.	-	-
CTS-TX9K-WMFS-KIT=	TX9K Wall Mnt to Freestanding Convsn Kit panels not included	There is currently no replacement product available for this product.	-	-
CTS-TX9X-VID-KIT	Video Cable Kit for TX9000 Series	There is currently no replacement product available for this product.	-	-
CTS-TX9XX0-TBL-MB	Cisco TelePresence TX9XX0 back row maple tabletop	There is currently no replacement product available for this product.	-	-
CTS-TX9XX0-TBL-MB=	Cisco TelePresence TX9XX0 back row maple tabletop	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-TX9XX0-TBL-MF	Cisco TelePresence TX9XX0 front row maple tabletop	There is currently no replacement product available for this product.	-	-
CTS-TX9XX0-TBL-MF=	Cisco TelePresence TX9XX0 front row maple tabletop	There is currently no replacement product available for this product.	-	-
CTS-TX9XX0-TBL-WB	Cisco TelePresence TX9XX0 back row walnut tabletop	There is currently no replacement product available for this product.	-	-
CTS-TX9XX0-TBL-WB=	Cisco TelePresence TX9XX0 back row walnut tabletop	There is currently no replacement product available for this product.	-	-
CTS-TX9XX0-TBL-WF	Cisco TelePresence TX9XX0 front row walnut tabletop	There is currently no replacement product available for this product.	-	-
CTS-TX9XX0-TBL-WF=	Cisco TelePresence TX9XX0 front row walnut tabletop	There is currently no replacement product available for this product.	-	-
CTS1300-47CAMCLST	CTS 1300-47 cam cluster	There is currently no replacement product available for this product.	-	-
CTS1300-47CAMCLST=	CTS 1300 47 camera cluster	There is currently no replacement product available for this product.	-	-
CTS1300-47MICARR=	CTS 1300 47 mic array	There is currently no replacement product available for this product.	-	-
CTS1300-SAG	TelePresence 1300 Seat Alignment Guide	There is currently no replacement product available for this product.	-	-
CTS1300-SAG=	TelePresence 1300 Seat Alignment Guide	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence IX5000 Series. Information about this product can be found at: <http://www.cisco.com/go/ix5000>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco TelePresence TX Systems through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco TelePresence IX5000 Series, visit <http://www.cisco.com/go/ix5000>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:
http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)