

End-of-Sale and End-of-Life Announcement for the Cisco TelePresence System 1000 Promotional Bundles

EOL7717

Cisco announces the end-of-sale dates for the Cisco TelePresence System 1000 Promotional Bundles. The last day to order the affected product(s) is September 29, 2011. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified by a component-specific end-of-life announcement or new Product ID. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence System 1000 Promotional Bundles

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 30, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 29, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 28, 2011

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-1000-10PK	CTS-1000 10 Unit Package - Must order 10 to qualify	See Product Migration Options section for details.	CTS 1300 & MX series	
CTS-1000-5PK	CTS-1000 5 Unit Package - Must order 5 to qualify	See Product Migration Options section for details.	CTS 1300 & MX series	
CTSC-1000	Cisco TelePresence Express 1000 System	See Product Migration Options section for details.	CTS 1300 & MX series	

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence System 1100. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps10521/index.html>.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco TelePresence System 1100, visit <http://www.cisco.com/en/US/products/ps10521/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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