

# End-of-Sale and End-of-Life Announcement for the Cisco Room Kit Plus



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## Overview

### EOL15218 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Room Kit Plus. The last day to order the affected product(s) is July 20, 2025. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Room Kit Plus

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 21, 2024
<b>End-of-Sale Date: HW,Accessory</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 20, 2025
<b>Last Ship Date: HW,Accessory</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 20, 2025
<b>End of SW Maintenance Releases Date: HW</b>	The last date for software full support. After this date, Cisco will no longer guarantee new features or non-critical bug fixes for this product. Customers may be required to install newer software versions to continue to get support.	April 21, 2027
<b>End of SW/Vulnerability/Security Maintenance Releases Date: HW</b>	Last date for limited software support; only critical bug fixes, security and vulnerability improvements are delivered, if possible. The last date that Cisco Engineering may release a maintenance release or scheduled software remedy for a security vulnerability or critical issue. Customers may be required to install newer software versions to continue to get support.	April 30, 2030
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 21, 2026
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 21, 2026
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	July 17, 2029

Milestone	Definition	Date
<b>Last Date of Support: HW,Accessory</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. Cisco can no longer guarantee that the device will continue to function and connect to the Cisco Webex cloud which include impacts to calling features, services, applications, and management. When the device loses its cloud connection, it will happen without notice. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2030

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>CS-KITPLUS-WMK</b>	Wall Mount Kit for Codec Plus	There is currently no replacement product available for this product.	-	-
<b>CS-KITPLUS-WMK=</b>	Wall Mount Kit for Codec Plus	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-2WR-AUS</b>	Power Cord, 250VAC 2.5A, C7 coupler, BS 1363 plug, AUS	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-2WR-AUS=</b>	Power Cord, 250VAC 2.5A, C7 coupler, BS 1363 plug, AUS	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-2WR-EU</b>	Power Cord, 250VAC 2.5A, C7 coupler, EN 50075 plug, EU	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-2WR-EU=</b>	Power Cord, 250VAC 2.5A, C7 coupler, EN 50075 plug, EU	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-2WR-UK</b>	Power Cord, 250VAC 2.5A, C7 coupler, AS 3112 plug, UK	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>CAB-PWR-2WR-UK=</b>	Power Cord, 250VAC 2.5A, C7 coupler, AS 3112 plug, UK	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-2WR-US</b>	Power Cord, 125VAC 3A, C7 coupler, NEMA 1-15P plug, US	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-2WR-US=</b>	Power Cord, 125VAC 3A, C7 coupler, NEMA 1-15P plug, US	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-AC2CHI</b>	AC Power cord China	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-AC2CHI=</b>	AC Power cord China	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-AC2J</b>	AC Power cord Japan	There is currently no replacement product available for this product.	-	-
<b>CAB-PWR-AC2J=</b>	AC Power cord Japan	There is currently no replacement product available for this product.	-	-
<b>CS-CODEC-PL-MM-K9</b>	Cisco Codec Plus - NC	There is currently no replacement product available for this product.	-	-
<b>CS-CODEC-PLUS</b>	Cisco Codec Plus	CS-CODEC-EQ-K9	Cisco Codec EQ - Stand Alone	-
<b>CS-CODEC-PLUS+</b>	Cisco Codec Plus	There is currently no replacement product available for this product.	-	-
<b>CS-CODEC-PLUS-K9</b>	Cisco Webex Codec Plus - Stand Alone Codec Plus	CS-CODEC-EQ-K9	Cisco Codec EQ - Stand Alone	-
<b>CS-CODEC-PLUS-K9++</b>	TAA Cisco Webex Codec Plus	CS-CODEC-EQ-K9++	Cisco Codec EQ for TAA - Stand Alone	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>CS-CODEC-PLUS-NC+</b>	Cisco Codec Plus - NC	There is currently no replacement product available for this product.	-	-
<b>CS-CODEC-PLUS=</b>	Cisco Room Codec Plus - SPARE	CS-CODEC-EQ=	Cisco Codec EQ unit - SPARE	-
<b>CS-KITPLPTZ4K-K9</b>	Room Kit Plus PTZ 4K-Codec Plus, PTZ 4K Camera and Navigator	CS-KIT-EQ-4K-K9	Cisco Room Kit EQ, PTZ4K Cam	-
<b>CS-KITPLPTZ4K-K9++</b>	Room Kit PTZ 4K - Codec Plus, PTZ 4K cam and Touch 10 for TAA	CS-KIT-EQ-K9++	Cisco Room Kit EQ, TAA, Quad Cam, First Light	-
<b>CS-KITPLPTZ4K-MMK9</b>	Room Kit Plus PTZ 4K-Codec Plus MM, PTZ 4K cam and Navigator	CS-KIT-EQ-4K-K9-	Cisco Room Kit EQ, PTZ4K Cam, customized model	-
<b>CS-KITPLUS-BUN-K9</b>	Room Kit Plus with Touch10, accessories and Software options	There is currently no replacement product available for this product.	-	-
<b>CS-KITPLUS-K7</b>	Codec Plus with Quad Cam and Room Navigator for non-crypto	There is currently no replacement product available for this product.	-	-
<b>CS-KITPLUS-K9</b>	Room Kit Plus w/Codec Plus, Quad Camera and Room Navigator	CS-KIT-EQ-K9	Cisco Room Kit EQ, Quad Cam, First Light	-
<b>CS-KITPLUS-MM-K9</b>	Cisco Room Kit Plus - NC	CS-KIT-EQ-K9--	Cisco Room Kit EQ, Quad Cam First Light, customized model	-
<b>CTS-NAL-TTC7-25</b>	CS Room Kit Plus NAL label for China	There is currently no replacement product available for this product.	-	-
<b>DD-KITPLUS-K9</b>	Room Kit Plus dummy	There is currently no replacement product available for this product.	-	-

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## Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Room Kit Plus through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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