

End-of-Sale and End-of-Life Announcement for the Cisco NON RADIO, Cisco Room Kit, Room Kit Mini, Room Kit Plus

Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	6
For more information	7

Overview

EOL15223

Cisco announces the end-of-sale and end-of-life dates for the Cisco NON RADIO, Cisco Room Kit, Room Kit Mini, Room Kit Plus. The last day to order the affected product(s) is November 28, 2023. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco NON RADIO, Cisco Room Kit, Room Kit Mini, Room Kit Plus

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 28, 2023
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 28, 2023
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 25, 2024
End of SW Maintenance Releases Date: HW	The last date for software full support. After this date, Cisco will no longer guarantee new features or non-critical bug fixes for this product. Customers may be required to install newer software versions to continue to get support.	May 27, 2026
End of SW/Vulnerability/Security Maintenance Releases Date: HW	Last date for limited software support; only critical bug fixes, security and vulnerability improvements are delivered, if possible. The last date that Cisco Engineering may release a maintenance release or scheduled software remedy for a security vulnerability or critical issue. Customers may be required to install newer software versions to continue to get support.	May 31, 2029
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 27, 2025
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service- and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 27, 2025
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 22, 2028

Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. Cisco can no longer guarantee that the device will continue to function and connect to the Cisco Webex cloud which include impacts to calling features, services, applications, and management. When the device loses its cloud connection, it will happen without notice. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2029

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

 Table 2.
 Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-CODEC- PLUS++	Cisco Codec Plus - TAA compliant	CS-CODEC-EQ++	Cisco Codec EQ unit for TAA	-
CS-CODEC-PL- NR-K7+	Cisco Webex Codec Plus - Non-radio and Non-encrypted	There is currently no replacement product available for this product.	-	-
CS-CODEC-PLUS- NR+	Cisco Codec Plus - Non-Radio	There is currently no replacement product available for this product.	-	-
CS-CODEC-PL- NR-K7=	Spark Room Codec Plus Non Radio and Non Crypto (spare)	There is currently no replacement product available for this product.	-	-
CS-CODEC-PLUS- NR=	Cisco Room Codec Plus Non-Radio - SPARE	CS-CODEC-EQ- NR=	Cisco Codec EQ No Radio - SPARE	-
CS-KITPLUS-K9++	Codec Plus with Quad Camera and Room Navigator for TAA	CS-KIT-EQ-K9++	Cisco Room Kit EQ, TAA, Quad Cam, First Light	-
CS-KITPLUS-NR- K9	Room Kit Plus w/Codec Plus, Quad Cam and Touch 10 Non-Radio	CS-KIT-EQ-NR-K9	Cisco Room Kit EQ, No-Radio, Quad Cam, First Light	-
CS-KITPLPTZ4K- NRK9	Room Kit Plus PTZ 4K- Codec Plus NR, PTZ 4K Cam and Navigtor	CS-KIT-EQ-4K- NRK9	Cisco Room Kit EQ, No-Radio, PTZ4K Cam	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-KITPLPTZ4K- NRK7	Room Kit Plus PTZ 4K- Codec Plus NR and none encypt, PTZ 4K	There is currently no replacement product available for this product.	-	-
CS-CODEC-PLUS- NR++	Cisco Codec Plus - Non-Radio - TAA compliant	CS-CODEC-EQ- NR++	Cisco Codec EQ unit No-Radio for TAA	-
CS-CODEC-PLUS- NR	Cisco Codec Plus None-Radio	CS-CODEC-EQ- NR=	Cisco Codec EQ No Radio - SPARE	-
CS-CODEC-PL- NR-K7	Cisco Codec Plus None-Radio and No Encryption	There is currently no replacement product available for this product.	-	-
CS-KIT-S-NR-K7+	Cisco Room Kit Non Radio and None Encryption unit	There is currently no replacement product available for this product.	-	-
CS-KIT-NR=	No Radio - Cisco Room Kit unit (spare)	CS-BARPRO-NR- K9=	Cisco Room Bar Pro, First Light - Non-Radio - SPARE	-
CS-KIT-S-NR+	Cisco Room Kit NR unit	There is currently no replacement product available for this product.	-	-
CS-KIT-S-NR++	Cisco Room Kit unit NR TAA	There is currently no replacement product available for this product.	-	-
CS-KIT-NR-K9	Cisco Room Kit (Non- Radio) and Room Navigator (Table Stand)	CS-BARPRO-NR- K9	Cisco Room Bar Pro, First Light - Non-Radio	-
CS-KIT-NR-K9++	^Room Kit with Touch10 - No Radio and TAA	There is currently no replacement product available for this product.	-	-
CS-KIT-MINI-NR- K7	Room Kit Mini with No Radio and No Encryption - unit ony	CS-BAR-NR-K7	Cisco Room Bar - No Radio/No Encryption. w/Navigator	-
CS-KIT-MINI-NR- K7+	Room Kit Mini with No Radio and No Encryption - unit ony	CS-BAR-NR-K7=	Cisco Room Bar - SPARE UNIT - No Radio/No Encryption	-
CS-KIT-MINI-NR- K9	Room Kit Mini (Non- Radio) and Room Navigator (Table Stand)	CS-BAR-NR-K9	Room Bar in First Light w/Navigator(TableStand)-NO RADIO	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CS-KIT-MINI-NR=	Room Kit Mini No Radio - unit (spare)	CS-BAR-NR-K9=	Cisco Room Bar in First Light - NO RADIO - SPARE	-
CS-KIT-MINI-NR	Room Kit Mini unit - No Radio	There is currently no replacement product available for this product.	-	-
CS-KIT-MINI-NR+	Room Kit Mini unit - No Radio	There is currently no replacement product available for this product.	-	-
CS-KIT-MINI-NR++	Room Kit Mini unit No-radio for TAA	CS-BAR-NR-K9++	Room Bar in First Light w/Navigator(TableStand)-NO RADIO-TAA	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives and promotions/tmp.html.

Customers may be able to continue to purchase the Cisco NON RADIO, Cisco Room Kit, Room Kit Mini, Room Kit Plus through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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Printed in USA 11/23