

End-of-Sale and End-of-Life Announcement for the Cisco Codec Pro and Room Kit Pro

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Codec Pro and Room Kit Pro. The last day to order the affected product(s) is May 19, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Codec Pro and Room Kit Pro

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 16, 2026
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 19, 2026
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 17, 2026
End of SW Maintenance Releases Date: HW	The last date for software full support. After this date, Cisco will no longer guarantee new features or non-critical bug fixes for this product. Customers may be required to install newer software versions to continue to get support.	May 18, 2028
End of SW/Vulnerability/Security Maintenance Releases Date: HW	Last date for limited software support; only critical bug fixes, security and vulnerability improvements are delivered, if possible. The last date that Cisco Engineering may release a maintenance release or scheduled software remedy for a security vulnerability or critical issue. Customers may be required to install newer software versions to continue to get support.	May 31, 2031
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 19, 2027
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 19, 2027
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 14, 2030

Milestone	Definition	Date
Last Date of Cloud Support: HW	Cisco can no longer guarantee that the device will continue to function and connect to the Cisco Webex cloud which include impacts to calling features, services, applications, and management. When the device loses its cloud connection, it will happen without notice.	May 31, 2031
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2031

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
CS-CODEC-PRO	^Codec Pro	CS-CPRO-K9	Cisco Codec Pro G2, Standalone	-
CS-CODEC-PRO+	Codec Pro for Auto Expand	CS-CPRO-K9	Cisco Codec Pro G2, Standalone	-
CS-CODEC-PRO++	Codec Pro - TAA eligible	CS-CPRO-K9++	Cisco Codec Pro G2, TAA, Standalone	-
CS-CODEC-PRO=	Cisco Codec Pro - SPARE	CS-CPRO-K9=	Codec Pro G2 - SPARE (Service Unit Only)	-
CS-CODEC-PRO-K7	Cisco Codec Pro - Stand Alone, NoEncryption	There is currently no migration product available for this product.	-	-
CS-CODEC-PRO-K9	Cisco Codec Pro - Stand Alone	CS-CPRO-K9	Cisco Codec Pro G2, Standalone	-
CS-CODEC-PRO-K9++	Cisco Codec Pro - TAA eligible	CS-CPRO-K9++	Cisco Codec Pro G2, TAA, Standalone	-
CS-CODEC-PRO-M-K9	^Cisco Webex Codec Pro - Stand Alone Codec Pro - MSRP	CS-CPRO-K9	Cisco Codec Pro G2, Standalone	-
CS-CODEC-PRO-MM-K9	Cisco Codec Pro, Customized Model (Standalone Codec Pro)	CS-CPRO-K9	Cisco Codec Pro G2, Standalone	-
CS-CODEC-PRO-NR	^Codec Pro for Auto Expand - Non Radio	CS-CPRO-NR-K9	Cisco Codec Pro G2, NoRadio, Standalone	-
CS-CODEC-PRO-NR--	Codec Pro, NoRadio, TAA, Customized Model - Configured OPTION	CS-CPRO-NR-K9	Cisco Codec Pro G2, NoRadio, Standalone	-
CS-CODEC-PRO-	Codec Pro for Auto	CS-CPRO-NR-K9	Cisco Codec Pro G2,	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
NR+	Expand - No-Radio		NoRadio, Standalone	
CS-CODEC-PRO-NR++	Codec Pro, NoRadio, TAA - Configured OPTION	CS-CPRO-NR-K9	Cisco Codec Pro G2, NoRadio, Standalone	-
CS-CODEC-PRO-NR=	Cisco Codec Pro, NoRadio - SPARE	CS-CPRO-NR-K9	Cisco Codec Pro G2, NoRadio, Standalone	-
CS-CODEC-PRO-NR-K7	^Cisco Codec Pro - Stand Alone, NoRadio, NoEncryption	There is currently no migration product available for this product.	-	-
CS-CODEC-PRO-NR-K7+	Cisco Codec Pro - Stand Alone, NoEncryption	There is currently no migration product available for this product.	-	-
CS-CODEC-PRO-NR-K7=	Cisco Codec Pro - Stand Alone NoRadio, NoEncryption -SPARE	There is currently no migration product available for this product.	-	-
CS-CODEC-PRO-NR-K9	Cisco Codec Pro - Stand Alone, NoRadio	There is currently no migration product available for this product.	-	-
CS-CODPL2-ANT-	^Codec Plus 2 Antennas - for auto expand only	There is currently no migration product available for this product.	-	-
CS-CODPL2-ANT+	^Antennas for Codec Plus 2	There is currently no migration product available for this product.	-	-
CS-CODPL2-ANT=	Codec Plus 2 Antennas - for auto expand only	There is currently no migration product available for this product.	-	-
CS-CPRO-ANT-	Codec Pro Antennas - for auto expand only	There is currently no migration product available for this product.	-	-
CS-CPRO-ANT+	Antennas for Codec Pro	There is currently no migration product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
CS-CPRO-ANT=	Replacement Codec Pro Antennas - SPARE	There is currently no migration product available for this product.	-	-
CS-CPRO-RACKEARS	Rack ears for the Codec Pro - for mounting in rack	There is currently no migration product available for this product.	-	-
CS-CPRO-RACKEARS-	Rackears for Cisco Spark Codec Pro	There is currently no migration product available for this product.	-	-
CS-CPRO-RACKEARS=	Rack ears for the Codec Pro- for mounting in rack	There is currently no migration product available for this product.	-	-
CS-CPRO-WMK	Wall Mount Kit for Codec Pro	There is currently no migration product available for this product.	-	-
CS-CPRO-WMK=	Wall Mount Kit for Codec Pro	There is currently no migration product available for this product.	-	-
DD-CODEC-PRO-K9	Codec Pro dummy	There is currently no migration product available for this product.	-	-
CS-KITPRO-C-K9	Cisco Room Kit Pro with Quad Cam Carbon Black	CS-KPRO-Q-C-K9	Cisco Room Kit Pro G2 - Quadcam Carbon Black	-
CS-KITPRO-K9	Cisco Room Kit Pro - Codec, Quad Cam, Navigator	CS-KPRO-Q-L-K9	Cisco Room Kit G2, Quadcam, First Light	-
CS-KITPRO-MSRP-K9	^Cisco Webex Room Kit Pro - Codec, Quad Cam, Touch 10 - MSRP	CS-KPRO-Q-L-K9	Cisco Room Kit G2, Quadcam, First Light	-
CS-KITPRO-PTZ4K-K9	Cisco Room Kit Pro PTZ 4K - Codec Pro, PTZ 4	CS-KPRO-Z-L-K9	Cisco Room Kit G2, Room Vision PTZ, Arctic White	-
CS-KITPRO-ST60-K9	^Cisco Webex Room Kit Pro - Codec, Quad Cam, Touch 10 - GPL	CS-KPRO-Z-L-K9	Cisco Room Kit G2, Room Vision PTZ, Arctic White	-

Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Codec Pro and Room Kit Pro through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to:

<https://www.cisco.com/c/en/us/products/remanufactured.html>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

<https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html>.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:
<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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