

# End-of-Sale and End-of-Life Announcement for the Cisco Codec Pro and Room Kit Pro



# Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product Migration Options	7
For more information	7

## Overview

### EOL15800

Cisco announces the end-of-sale and end-of-life dates for the Cisco Codec Pro and Room Kit Pro. The last day to order the affected product(s) is May 19, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Codec Pro and Room Kit Pro

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 16, 2026
<b>End-of-Sale Date: HW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 19, 2026
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 17, 2026
<b>End of SW Maintenance Releases Date: HW</b>	The last date for software full support. After this date, Cisco will no longer guarantee new features or non-critical bug fixes for this product. Customers may be required to install newer software versions to continue to get support.	May 18, 2028
<b>End of SW/Vulnerability/Security Maintenance Releases Date: HW</b>	Last date for limited software support; only critical bug fixes, security and vulnerability improvements are delivered, if possible. The last date that Cisco Engineering may release a maintenance release or scheduled software remedy for a security vulnerability or critical issue. Customers may be required to install newer software versions to continue to get support.	May 31, 2031
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 19, 2027
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 19, 2027
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	August 14, 2030

Milestone	Definition	Date
<b>Last Date of Cloud Support: HW</b>	Cisco can no longer guarantee that the device will continue to function and connect to the Cisco Webex cloud which include impacts to calling features, services, applications, and management. When the device loses its cloud connection, it will happen without notice.	May 31, 2031
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2031

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
<b>CS-CODEC-PRO</b>	^Codec Pro	CS-CPRO-K9	Cisco Codec Pro G2, Standalone	-
<b>CS-CODEC-PRO+</b>	Codec Pro for Auto Expand	CS-CPRO-K9	Cisco Codec Pro G2, Standalone	-
<b>CS-CODEC-PRO++</b>	Codec Pro - TAA eligible	CS-CPRO-K9++	Cisco Codec Pro G2, TAA, Standalone	-
<b>CS-CODEC-PRO=</b>	Cisco Codec Pro - SPARE	CS-CPRO-K9=	Codec Pro G2 - SPARE (Service Unit Only)	-
<b>CS-CODEC-PRO-K7</b>	Cisco Codec Pro - Stand Alone, NoEncryption	There is currently no migration product available for this product.	-	-
<b>CS-CODEC-PRO-K9</b>	Cisco Codec Pro - Stand Alone	CS-CPRO-K9	Cisco Codec Pro G2, Standalone	-
<b>CS-CODEC-PRO-K9++</b>	Cisco Codec Pro - TAA eligible	CS-CPRO-K9++	Cisco Codec Pro G2, TAA, Standalone	-
<b>CS-CODEC-PRO-M-K9</b>	^Cisco Webex Codec Pro - Stand Alone Codec Pro - MSRP	CS-CPRO-K9	Cisco Codec Pro G2, Standalone	-
<b>CS-CODEC-PRO-MM-K9</b>	Cisco Codec Pro, Customized Model (Standalone Codec Pro)	CS-CPRO-K9	Cisco Codec Pro G2, Standalone	-
<b>CS-CODEC-PRO-NR</b>	^Codec Pro for Auto Expand - Non Radio	CS-CPRO-NR-K9	Cisco Codec Pro G2, NoRadio, Standalone	-
<b>CS-CODEC-PRO-NR--</b>	Codec Pro, NoRadio, TAA, Customized Model - Configured OPTION	CS-CPRO-NR-K9	Cisco Codec Pro G2, NoRadio, Standalone	-
<b>CS-CODEC-PRO-</b>	Codec Pro for Auto	CS-CPRO-NR-K9	Cisco Codec Pro G2,	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
<b>NR+</b>	Expand - No-Radio		NoRadio, Standalone	
<b>CS-CODEC-PRO-NR++</b>	Codec Pro, NoRadio, TAA - Configured OPTION	CS-CPRO-NR-K9	Cisco Codec Pro G2, NoRadio, Standalone	-
<b>CS-CODEC-PRO-NR=</b>	Cisco Codec Pro, NoRadio - SPARE	CS-CPRO-NR-K9	Cisco Codec Pro G2, NoRadio, Standalone	-
<b>CS-CODEC-PRO-NR-K7</b>	^Cisco Codec Pro - Stand Alone, NoRadio, NoEncryption	There is currently no migration product available for this product.	-	-
<b>CS-CODEC-PRO-NR-K7+</b>	Cisco Codec Pro - Stand Alone, NoEncryption	There is currently no migration product available for this product.	-	-
<b>CS-CODEC-PRO-NR-K7=</b>	Cisco Codec Pro - Stand Alone NoRadio, NoEncryption -SPARE	There is currently no migration product available for this product.	-	-
<b>CS-CODEC-PRO-NR-K9</b>	Cisco Codec Pro - Stand Alone, NoRadio	There is currently no migration product available for this product.	-	-
<b>CS-CODPL2-ANT-</b>	^Codec Plus 2 Antennas - for auto expand only	There is currently no migration product available for this product.	-	-
<b>CS-CODPL2-ANT+</b>	^Antennas for Codec Plus 2	There is currently no migration product available for this product.	-	-
<b>CS-CODPL2-ANT=</b>	Codec Plus 2 Antennas - for auto expand only	There is currently no migration product available for this product.	-	-
<b>CS-CPRO-ANT-</b>	Codec Pro Antennas - for auto expand only	There is currently no migration product available for this product.	-	-
<b>CS-CPRO-ANT+</b>	Antennas for Codec Pro	There is currently no migration product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
<b>CS-CPRO-ANT=</b>	Replacement Codec Pro Antennas - SPARE	There is currently no migration product available for this product.	-	-
<b>CS-CPRO-RACKEARS</b>	Rack ears for the Codec Pro - for mounting in rack	There is currently no migration product available for this product.	-	-
<b>CS-CPRO-RACKEARS-</b>	Rackears for Cisco Spark Codec Pro	There is currently no migration product available for this product.	-	-
<b>CS-CPRO-RACKEARS=</b>	Rack ears for the Codec Pro- for mounting in rack	There is currently no migration product available for this product.	-	-
<b>CS-CPRO-WMK</b>	Wall Mount Kit for Codec Pro	There is currently no migration product available for this product.	-	-
<b>CS-CPRO-WMK=</b>	Wall Mount Kit for Codec Pro	There is currently no migration product available for this product.	-	-
<b>DD-CODEC-PRO-K9</b>	Codec Pro dummy	There is currently no migration product available for this product.	-	-
<b>CS-KITPRO-C-K9</b>	Cisco Room Kit Pro with Quad Cam Carbon Black	CS-KPRO-Q-C-K9	Cisco Room Kit Pro G2 - Quadcam Carbon Black	-
<b>CS-KITPRO-K9</b>	Cisco Room Kit Pro - Codec, Quad Cam, Navigator	CS-KPRO-Q-L-K9	Cisco Room Kit G2, Quadcam, First Light	-
<b>CS-KITPRO-MSRP-K9</b>	^Cisco Webex Room Kit Pro - Codec, Quad Cam, Touch 10 - MSRP	CS-KPRO-Q-L-K9	Cisco Room Kit G2, Quadcam, First Light	-
<b>CS-KITPRO-PTZ4K-K9</b>	Cisco Room Kit Pro PTZ 4K - Codec Pro, PTZ 4	CS-KPRO-Z-L-K9	Cisco Room Kit G2, Room Vision PTZ, Arctic White	-
<b>CS-KITPRO-ST60-K9</b>	^Cisco Webex Room Kit Pro - Codec, Quad Cam, Touch 10 - GPL	CS-KPRO-Z-L-K9	Cisco Room Kit G2, Room Vision PTZ, Arctic White	-

---

## Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Codec Pro and Room Kit Pro through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to:

<https://www.cisco.com/c/en/us/products/remanufactured.html>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

<https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html>.

## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Americas Headquarters  
Cisco Systems, Inc.  
San Jose, CA

Asia Pacific Headquarters  
Cisco Systems (USA) Pte. Ltd.  
Singapore

Europe Headquarters  
Cisco Systems International BV Amsterdam,  
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at <https://www.cisco.com/go/offices>.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/go/trademarks>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)