

End-of-Sale and End-of-Life Announcement for the Cisco HW Collaboration PIDs

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Overview

EOL14492 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco HW Collaboration PIDs. The last day to order the affected product(s) is March 18, 2022. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco HW Collaboration PIDs

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 17, 2021
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 18, 2022
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 16, 2022
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 18, 2023
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	March 17, 2025
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 18, 2023
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 18, 2023
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 13, 2026

Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2027

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
AVIZ-CA300-A-K9	SolutionsPlus: Avizia Clinical Cart CA300
AVIZ-CA300-ACC-PCC	Avizia CA300 PC cabinet
AVIZ-CA300-SW-MS	Avizia CA300 Multisite Option
AVIZ-CA750-2-K9	SolutionsPlus:Avizia ClinicalCart CA750 1 screen-PC cabinet
AVIZ-CA750-ACC-KB	Avizia CA750 Keyboard / Mouse Tray
AVIZ-CA750-ACC-RNC	Avizia CA750 Retractable Network Cord
AVIZ-CA750-ACC-RPC	Avizia CA750 Retractable Power Cord
AVIZ-TAC-SW-MS	Avizia Tactical Software for MultiSite
BRKT-PHD2X-MONITR	^Not Used
BRKT-PHD2X-MONITR=	^Not Used
BRKT-PHDX-WMK	^Not Used
BRKT-PHDX-WMK=	^Not Used
CAB-2HDMI-2M	HDMI-HDMI cab, 2m auto expand
CAB-2HDMI-2M=	HDMI-HDMI cab, 2m auto expand
CAB-2HDMI-3M	HDMI to HDMI cable
CAB-2HDMI-3M=	HDMI to HDMI cable (3m)
CAB-2HDMI-6M	HDMI to HDMI cable 6M
CAB-2HDMI-6M=	HDMI to HDMI cable 6M
CAB-DVI-VGA-PHOEN	Presentation cable w/audio, VGA/Jack to DVI/Phoenix
CAB-DVI-VGA-PHOEN=	Presentation cable w/audio, VGA/Jack to DVI/Phoenix - Spare
CAB-DX-2HDMI-3M	HDMI to HDMI cable 3M
CAB-ETH-5M	Ethernet cable (5m) for auto expand
CAB-ETH-5M=	Ethernet Cable - 5M
CAB-MIC20-EXT	Extension cable for the TABL MIC20 microphone
CAB-MIC20-EXT=	Extension cable for the Performance microphone
CAB-NET-EN5M-	Ethernet cable for MX300

End-of-Sale Product Part Number	Product Description
CAB-NET-EN5M=	Ethernet cable for MX300 - Spare
CAB-PRESO-2HDMI	Presentation cable, HDMI to HDMI, 8 meter, gray
CAB-PRESO-2HDMI-	Presentation cable, HDMI to HDMI, 8 meter, gray
CAB-PRESO-2HDMI=	Presentation cable, HDMI to HDMI, 8 meter, gray
CAB-PWR-2WR-KOR	Cisco Two Conductor AC Power Cable KOR
CAB-PWR-2WR-KOR=	Cisco Two Conductor AC Power Cable KOR
CAB-VC-5M	^Standard camera control cable DSUB/RJ45
CAB-VC-5M=	Visca-Cable-DSUB9-RJ45-5m
CAB-VGA-8M	VGA to VGA Cable 8m
CAB-VGA-8M=	VGA to VGA Cable 8m
CAB-VGA-DVI-AUD=	Presentation VGA-DVI + Audio Jack short cable 6 meters
CAB-XLR-EUROBLOCK	^Cable XLR to Euroblock/Phoenix connector, 20 cm
CAB-XLR-EUROBLOCK=	Cable XLR to Euroblock/Phoenix connector, 20 cm
CS-KIT-MIN-MSRP-K9	Room Kit Mini with Touch10 - SUBSCRIPTION ONLY
CS-RCODPLUS-NR-K9	Cisco Room CodecPLUS Non Radio
CS-RCODPLUS-NR-K9=	Cisco Room CodecPLUS Non Radio Spare
CS-ROOM55D-MON-L-	^Left Monitor for Room 55 Dual
CS-ROOM55D-MON-R-	^Right Monitor for Room 55 Dual
CTS-5K-18-SEAT-TBL	CTS-IX5000 18 Seat Table Option
CTS-5K-DISP42-KIT	CTS-IX5000 42" Brackets and Cable Runner
CTS-5K-DISP42-KIT=	CTS-IX5000 42
CTS-5K-ENCODER++	CTS-IX5000 TAA Encoder / Decoder for US only
CTS-5K-ENCODER++=	CTS-IX5000 TAA Encoder / Decoder for US only
CTS-5K-SHTML-MISC	CTS-IX5000 Sheetmetal Kit Miscellaneous
CTS-5K-SHTML-MISC=	^CTS-IX5000 Sheetmetal Kit Miscellaneous
CTS-LAPT-DISP	TelePresence Laptop Display
CTS-LAPT-DISP=	^TelePresence Laptop Display
CTS-MX800-SDC-TGR=	MX800 Single Dual Camera Top Grill
CTS-SX20G2-K9+	^Not used
CTS-SX20G2-K9+=	^SX20 Codec - encrypted
PWR-CORD-ARG-A	Power cable ARG 1.8m black
PWR-CORD-ARG-A=	Cable Power ARG
PWR-CORD-AUS-A	Pwr Cord AUS 1.8m Black YP-35 To YC-12
PWR-CORD-AUS-A=	112983 Pwr Cord AUS 1.8m Black YP-35 To YC-12
PWR-CORD-BZ-A	Brazil Power Cord EL223, EL701B, 250V, 10A, 2M

End-of-Sale Product Part Number	Product Description
PWR-CORD-BZ-A=	Brazil Power Cord EL223, EL701B, 250V, 10A, 2M
PWR-CORD-CH-A	Pwr Cord CH 1.8m Black YP-46 To YC-12
PWR-CORD-CH-A=	112984 Pwr Cord CH 1.8m Black YP-46 To YC-12
PWR-CORD-CN-A	Pw Cord CN (China) 1.8m Black w. ground
PWR-CORD-CN-A=	113351 Pw Cord CN (China) 1.8m Black w. ground
PWR-CORD-CN-D	Pwr Cord China YP03 to YC1
PWR-CORD-CN-D=	Pwr Cord China YP03 to YC1
PWR-CORD-EUR-A	Pwr Cord Euro 1.8m Black YP-23 To YC-12
PWR-CORD-EUR-A=	Pwr Cord Euro 1.8m Black YP-23 To YC-12
PWR-CORD-IND-A	Power cable India 1.8 m
PWR-CORD-IND-A=	India Power Cord, 1.8 m spare
PWR-CORD-JP-A	115127 Pwr Cord Japan 1.8m With Label YP12/YC12
PWR-CORD-JP-A=	Pwr Cord Japan 1.8m With Label YP12/YC12
PWR-CORD-UK-A	Pwr Cord UK 1.8m Black YP-61 To YC-12
PWR-CORD-UK-A=	Pwr Cord UK 1.8m Black YP-61 To YC-12
PWR-CORD-US-A	Pwr Cord US 1.8m Black YP-12 To YC-12
PWR-CORD-US-A=	Pwr Cord US 1.8m Black YP-12 To YC-12
SPARK-BOARD55S	Cisco Spark Board 55s - unit
SPARK-BOARD70-FSK	Cisco Spark Board 70 Floor Stand Kit - Freestanding
SPARK-BOARD70-FSK=	^Cisco Spark Board 70 Floor Stand Kit - Spare
SPARK-BOARD70-WSK	Cisco Spark Board 70 Wall Stand Kit
SPARK-BOARD70S	Cisco Spark Board 70s - unit
SPBOARD-WS-SCRW=	Screw kit for Cisco Webex Board Wall Stand
SPVAC-H450-W-EU=	SolutionsPlus: Jabra Handset 450 for Cisco -White-EU
SPVAC-H450-W-JP=	SolutionsPlus: Jabra Handset 450 for Cisco -White-Japan
SPVAC-H450-W-US=	SolutionsPlus: Jabra Handset 450 for Cisco -White-US

Product migration options

Cisco There is no replacement available for the Cisco HW Collaboration PIDs at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco HW Collaboration PIDs through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

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Cisco Systems International BV Amsterdam,
The Netherlands

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