

# End-of-Sale and End-of-Life Announcement for the Cisco Headset 730 Platinum 2nd Generation

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## Overview

### EOL15924

Cisco announces the end-of-sale and end-of-life dates for the Cisco Headset 730 Platinum 2nd Generation. The last day to order the affected product(s) is September 25, 2026. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Headset 730 Platinum 2nd Generation

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 26, 2026
<b>End-of-Sale Date: HW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 25, 2026
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 25, 2026
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	September 25, 2027
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 25, 2027
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	December 22, 2030
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2031

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Migration Product Part Number	Migration Product Description	Additional Information
<b>HS-WL-730-P</b>	730 Headset, USB-C to USB-A Cable, Case, Platinum	HS-WL-730-BUNA-P-I	730 Wireless On-ear Headset USB-A Bundle - Platinum. 1st Gen	-
<b>HS-WL-730-P=</b>	730 Headset, Platinum - SPARE (Service Unit Only)	HS-WL-730-BUNA-P-I	730 Wireless On-ear Headset USB-A Bundle - Platinum. 1st Gen	-
<b>HS-WL-730-BUNA-P</b>	730 Wireless Dual On-ear Headset USB-A Bundle - Platinum	HS-WL-730-BUNA-P-I	730 Wireless On-ear Headset USB-A Bundle - Platinum. 1st Gen	-
<b>HS-WL-730-BUNAS-P</b>	730 Wireless Dual On-ear Headset+Stand USB-A Bundle-Platinum	HS-WL-730-BUNA-P-I	730 Wireless On-ear Headset USB-A Bundle - Platinum. 1st Gen	-
<b>HS-WL-730-BUNAS-P</b>	730 Wireless Dual On-ear Headset+Stand USB-A Bundle-Platinum	HS-WL-730-DSKCH-A=	730 Wireless Headset Desk Charging Stand w/USB-A	-
<b>HS-WL-ADPT-USBA=</b>	Headset Wireless Bluetooth USB-A HD Adapter - SPARE	HS-WL-700-BA-USBA=	700 Series Wireless Bluetooth USB-A Adapter - SPARE	-
<b>HS-WL-ADPT-USBA</b>	NOT USED> Cisco Headset Wireless Bluetooth USB-A HD Adapter	HS-WL-700-BA-USBA	NOT USED> 700 Series Wireless Bluetooth USB-A Adapter	-

## Product migration options

For the migration of HS-WL-730-BUNAS-P, it is recommended to buy both HS-WL-730-BUNA-P-I AND HS-WL-730-DSKCH-A=.

Customers may be able to use the Cisco Takeback and Reuse Program where applicable to return hardware that has reached end-of-use, at no cost. Returned products are put to their next best use, whether reused, remanufactured, or recycled by one of Cisco's certified contracted recyclers. For more information, go to: <https://www.cisco.com/c/en/us/about/takeback-and-reuse.html>.

Customers may be able to continue to purchase the Cisco Headset 730 Platinum 2nd Generation through the Cisco Refresh (certified remanufactured) program. Remanufactured units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Refresh program, go to: <https://www.cisco.com/c/en/us/products/remanufactured.html>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: <https://www.cisco.com/c/en/us/about/takeback-and-reuse/product-recycling.html>.

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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