

End-of-Sale and End-of-Life Announcement for the Cisco Unified Service Statistics Manager 1.3

EOL7801

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Service Statistics Manager 1.3. The last day to order the affected product(s) is February 22, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Service Statistics Manager 1.3

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 24, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 22, 2012
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 22, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 21, 2013
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 21, 2013
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	May 20, 2014
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-USSM-1.3-10KP	Cisco USSM 1.3 Premium Edition 10K phones-Suite	There is currently no replacement product available for this product.		-
L-USSM-1.3-10KP=	Cisco USSM 1.3 Premium Edition 10K phones-K9	L-USSM-B-10K=	Unified Service Statistics Manager 8.x, 10K Phone License-K9	-
L-USSM-1.3-1KP	Cisco USSM 1.3 Premium Edition 1K phones-Suite	There is currently no replacement product available for this product.		-
L-USSM-1.3-1KP=	Cisco USSM 1.3 Premium Edition 1K phones-K9	L-USSM-B-1K=	Unified Service Statistics Manager 8.x, 1K Phone License-K9	-
L-USSM-1.3-1KS=	Cisco USSM 1.3 Standard Edition 1K phones-K9	L-USSM-B-1K=	Unified Service Statistics Manager 8.x, 1K Phone License-K9	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-USSM-1.3-20KP	Cisco USSM 1.3 Premium Edition 20K phones-Suite	There is currently no replacement product available for this product.		-
L-USSM-1.3-20KP=	Cisco USSM 1.3 Premium Edition 20K phones-K9	L-USSM-B-20K=	Unified Service Statistics Manager 8.x, 20K Phone License-K9	-
L-USSM-1.3-2KP=	Cisco USSM 1.3 Premium Edition 2K phones-K9	L-USSM-B-2K=	Unified Service Statistics Manager 8.x, 2K Phone License-K9	-
L-USSM-1.3-2KS=	Cisco USSM 1.3 Standard Edition 2K phones-K9	L-USSM-B-2K=	Unified Service Statistics Manager 8.x, 2K Phone License-K9	-
L-USSM-1.3-30KP	Cisco USSM 1.3 Premium Edition 30K phones-Suite	There is currently no replacement product available for this product.		-
L-USSM-1.3-30KP=	Cisco USSM 1.3 Premium Edition 30K phones-K9	L-USSM-B-30K=	Unified Service Statistics Manager 8.x, 30K Phone License-K9	-
L-USSM-1.3-5KP	Cisco USSM 1.3 Premium Edition 5K phones-Suite	There is currently no replacement product available for this product.		-
L-USSM-1.3-5KP=	Cisco USSM 1.3 Premium Edition 5K phones-K9	L-USSM-B-5K=	Unified Service Statistics Manager 8.x, 5K Phone License-K9	-
L-USSM-1.3-5KS=	Cisco USSM 1.3 Standard Edition 5K phones-K9	L-USSM-B-5K=	Unified Service Statistics Manager 8.x, 5K Phone License-K9	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Service Statistics Manager 8.5. Information about this product can be found at: <http://www.cisco.com/go/cussm>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Unified Service Statistics Manager 1.3 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Service Statistics Manager 8.5, visit <http://www.cisco.com/go/cussm>, or contact your local account representative.

To request information about the Cisco Unified Service Statistics Manager 8.5, send an e-mail to ask-ucms@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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