

Cisco Small Business FindIT Network Discovery Utility

Product Overview

Finding even basic information about the devices in your small business network can be difficult. Determining the IP address assigned to a particular piece of equipment can mean a search through notebooks or a nonintuitive device manager. Even finding a serial number, often needed when making a support call, can mean a trip to the equipment closet to look at the device itself.

The Cisco® Small Business FindIT Network Discovery Utility simplifies your search for this basic information by adding an intuitive sidebar to your web browser. FindIT automatically discovers Cisco Small Business products in your network and displays the information you need to manage, troubleshoot, or add a new component to your network. For instance, the utility displays the device support status, serial number, hardware or software version, and IP address. The latest firmware for the devices is automatically identified, and you can download it with a single click.

Features

The FindIT Network Discovery Utility includes:

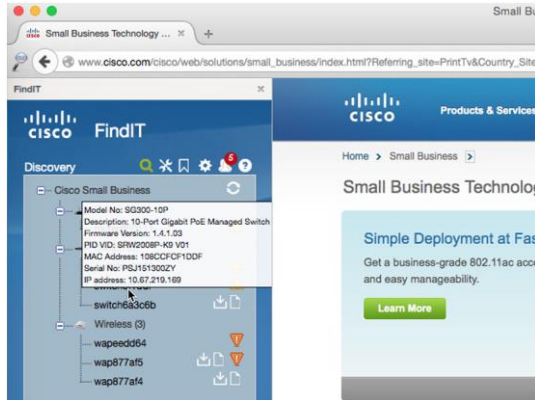
- Support for Apple Safari, Google Chrome, Microsoft Internet Explorer, and Mozilla Firefox browsers running on Microsoft Windows and Apple OS X
- Automatic discovery and display of information about any Cisco Small Business devices on the network, including device type, serial number, hardware and firmware version, and IP and MAC addresses
- Automatic discovery and display of new firmware updates, and capability to download updates to the PC with just a few clicks
- Basic reports, including inventory, maintenance, and end-of-life reports
- One-click uploading of devices discovered by FindIT to Cisco Active Advisor (www.ciscoactiveadvisor.com)
- Easy access to the Cisco Small Business community on social media
- A list of recent articles in the Cisco Small Business blog and within the Cisco Small Business Support Community, along with one-click access to view an article
- A Bookmark view button with direct links to the Cisco Small Business Support Center and Cisco Small Business Support Community
- Customization options to enable partners to add links to enhance the user experience

Applications

The FindIT Network Discovery Utility enables you to:

View basic information about devices in your network:

Rolling over the device name in the list of discovered devices displays the model number, device type, basic description, firmware and hardware version, MAC address, and serial number.



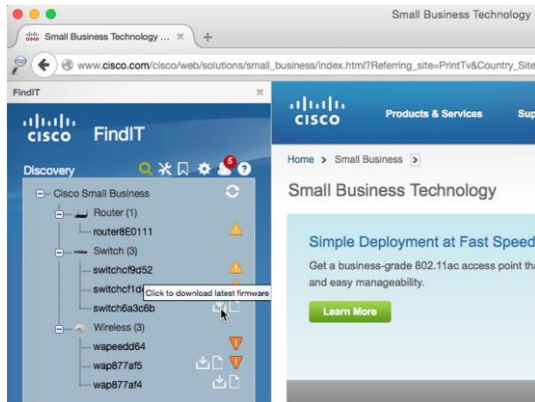
Launch the device manager:

Click on the device name and launch the device manager to see additional detail and to make changes to the device configuration.



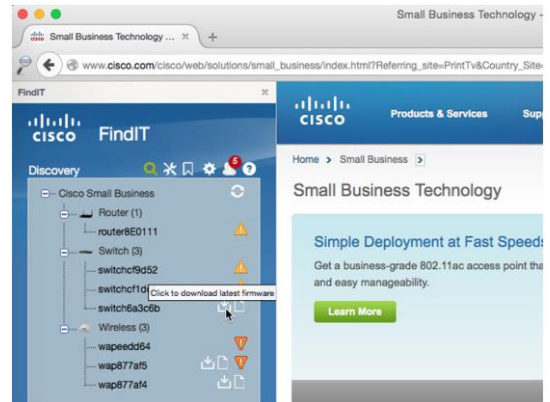
Get firmware updates:

FindIT automatically notifies you when firmware updates are available for your devices. Click the icon to download the firmware to your PC.



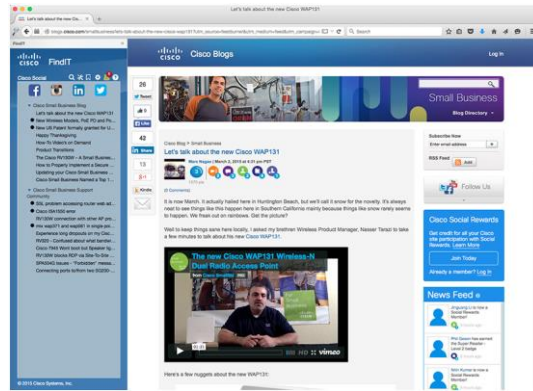
View reports:

Select the Tools view to generate reports about the network, including inventory, maintenance, end-of-life, and network health reports.



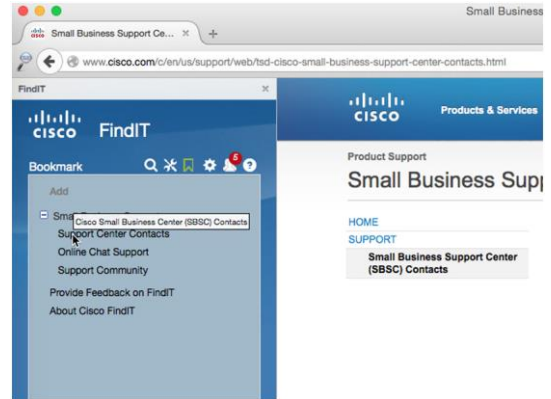
Connect with social media:

Connect with Cisco Small Business on Facebook, Instagram, LinkedIn, and Twitter. Also read the Cisco Small Business blog and Small Business support community articles.



Reach Cisco support:

Clicking the Cisco button provides direct links to the Cisco Small Business Support Center and Cisco Small Business Support Community.



System Requirements

Table 1 shows system requirements for the FindIT Network Discovery Utility.

Table 1. System Requirements

Operating system	Microsoft Windows 7, 8, or 8.1 Apple Macintosh OS X 10.8 or later
Browser	Apple Safari Version 7 or later (OS X), or Version 5 or later (Windows) Google Chrome Version 34 or later Microsoft Internet Explorer Version 10 or later Mozilla Firefox 30 or later

Ordering Information

You can download FindIT at no charge at <http://www.cisco.com/go/findit>.

Cisco Services

Support for the FindIT Network Discovery Utility can be found in the Cisco Small Business Support Community at <https://www.myciscocommunity.com/community/smallbizsupport>.

Cisco Capital

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For More Information

For more information about the Cisco Small Business FindIT Network Discovery Utility, visit <http://www.cisco.com/go/findit>.




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