

End-of-Sale and End-of-Life Announcement for the Cisco Unified Service Monitor 2.1

EOL6779

Cisco announces the end-of-sale and end-of life dates for the Cisco[®] Unified Service Monitor 2.1. The last day to order the affected product(s) is December 22, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Service Monitor 2.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 23, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 22, 2009
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 22, 2010
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 22, 2010
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 22, 2010
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	March 19, 2012
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 21, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CUSM-2.1-10K-K9	Cisco Unified Service Monitor 2.1 SW And 10K Phone Lic	CUSM-2.2-10K-K9	Cisco Unified Service Monitor 2.2 SW And 10K Phone Lic
CUSM-2.1-10K-K9=	Cisco Unified Service Monitor 2.1 SW And 10K Phone Lic	CUSM-2.2-10K-K9=	Cisco Unified Service Monitor 2.2 SW And 10K Phone Lic
CUSM-2.1-1K-K9	Cisco Unified Service Monitor 2.1 SW And 1K Phone Lic	CUSM-2.2-1K-K9	Cisco Unified Service Monitor 2.2 SW And 1K Phone Lic
CUSM-2.1-1K-K9=	Cisco Unified Service Monitor 2.1 SW And 1K Phone Lic	CUSM-2.2-1K-K9=	Cisco Unified Service Monitor 2.2 SW And 1K Phone Lic
CUSM-2.1-20K-K9	Cisco Unified Service Monitor 2.1 SW And 20K Phone Lic	CUSM-2.2-20K-K9	Cisco Unified Service Monitor 2.2 SW And 20K Phone Lic
CUSM-2.1-2K-K9	Cisco Unified Service Monitor 2.1 SW And 2K Phone Lic	CUSM-2.2-2K-K9	Cisco Unified Service Monitor 2.2 SW And 2K Phone Lic
CUSM-2.1-2K-K9=	Cisco Unified Service Monitor 2.1 SW And 2K Phone Lic	CUSM-2.2-2K-K9=	Cisco Unified Service Monitor 2.2 SW And 2K Phone Lic

CUSM-2.1-30K-K9	Cisco Unified Service Monitor 2.1 SW And 30K Phone Lic	CUSM-2.2-30K-K9	Cisco Unified Service Monitor 2.2 SW And 30K Phone Lic
CUSM-2.1-5K-K9	Cisco Unified Service Monitor 2.1 SW And 5K Phone Lic	CUSM-2.2-5K-K9	Cisco Unified Service Monitor 2.2 SW And 5K Phone Lic
CUSM-2.1-5K-K9=	Cisco Unified Service Monitor 2.1 SW And 5K Phone Lic	CUSM-2.2-5K-K9=	Cisco Unified Service Monitor 2.2 SW And 5K Phone Lic

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Service Monitor 2.2. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps6536/index.html>.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Unified Service Monitor 2.2, visit <http://www.cisco.com/en/US/products/ps6536/index.html>, or contact your local account representative.

To request information about the Cisco Unified Service Monitor 2.2, send an e-mail to ask-ipc-management@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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