

End-of-Sale and End-of-Life Announcement for the Cisco Unified Operations Manager 2.2

EOL6981 – Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Operations Manager 2.2. The last day to order the affected product(s) is August 19, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Operations Manager 2.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 18, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 19, 2010
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 17, 2010
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 19, 2011
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 19, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	November 14, 2012
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2013

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUCMS22-MON10K-PK9	CUCMS Monitoring Bundle Prem Edition 10K Lic OM/SM 2.2	UCMS-B-MON10K	UC Management Suite Mon Bundle 10K LIC for OM 8.0 SM 8.0-K9	-
CUCMS22-MON1K-PK9	CUCMS Monitoring Bundle Prem Edition 1K Lic OM/SM 2.2	UCMS-B-MON1K	UC Management Suite Mon Bundle 1K LIC for OM 8.0 SM 8.0-K9	-
CUCMS22-MON1K-SK9	CUCMS Monitoring Bundle Std Edition 1K Lic OM/SM 2.2	UCMS-B-MON1K	UC Management Suite Mon Bundle 1K LIC for OM 8.0 SM 8.0-K9	-
CUCMS22-MON20K-PK9	CUCMS Monitoring Bundle Prem Edition 20K Lic OM/SM 2.2	UCMS-B-MON20K	UC Management Suite Mon Bundle 20K LIC for OM 8.0 SM 8.0-K9	-
CUCMS22-MON2K-PK9	CUCMS Monitoring Bundle Prem Edition 2K Lic OM/SM 2.2	UCMS-B-MON2K	UC Management Suite Mon Bundle 2K LIC for OM 8.0 SM 8.0-K9	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUCMS22-MON2K-SK9	CUCMS Monitoring Bundle Std Edition 2K Lic OM/SM 2.2	UCMS-B-MON2K	UC Management Suite Mon Bundle 2K LIC for OM 8.0 SM 8.0-K9	-
CUCMS22-MON30K-PK9	CUCMS Monitoring Bundle Prem Edition 30K Lic OM/SM 2.2	UCMS-B-MON30K	UC Management Suite Mon Bundle 30K LIC for OM 8.0 SM 8.0-K9	-
CUCMS22-MON5K-PK9	CUCMS Monitoring Bundle Prem Edition 5K Lic OM/SM 2.2	UCMS-B-MON5K	UC Management Suite Mon Bundle 5K LIC for OM 8.0 SM 8.0-K9	-
CUCMS22-MON5K-SK9	CUCMS Monitoring Bundle Std Edition 5K Lic OM/SM 2.2	UCMS-B-MON5K	UC Management Suite Mon Bundle 5K LIC for OM 8.0 SM 8.0-K9	-
CUOM-2.2-10K-P-K9	Cisco Unified Operations Manager 2.2 Premium 10K Phones	L-UOM-B-10K=	Unified Operations Manager 8.x, up to 10K IP Phone LIC-K9	-
CUOM-2.2-1K-P-K9	Cisco Unified Operations Manager 2.2 Premium 1K Phones	L-UOM-B-1K=	Unified Operations Manager 8.x, up to 1K IP Phone LIC-K9	-
CUOM-2.2-1K-S-K9	Cisco Unified Operations Manager 2.2 Standard 1K Phones	L-UOM-B-1K=	Unified Operations Manager 8.x, up to 1K IP Phone LIC-K9	-
CUOM-2.2-20K-P-K9	Cisco Unified Operations Manager 2.2 Premium 20K Phones	L-UOM-B-20K=	Unified Operations Manager 8.x, up to 20K IP Phone LIC-K9	-
CUOM-2.2-2K-P-K9	Cisco Unified Operations Manager 2.2 Premium 2K Phones	L-UOM-B-2K=	Unified Operations Manager 8.x, up to 2K IP Phone LIC-K9	-
CUOM-2.2-2K-S-K9	Cisco Unified Operations Manager 2.2 Standard 2K Phones	L-UOM-B-2K=	Unified Operations Manager 8.x, up to 2K IP Phone LIC-K9	-
CUOM-2.2-30K-P-K9	Cisco Unified Operations Manager 2.2 Premium 30K Phones	L-UOM-B-30K=	Unified Operations Manager 8.x, up to 30K IP Phone LIC-K9	-
CUOM-2.2-5K-P-K9	Cisco Unified Operations Manager 2.2 Premium 5K Phones	L-UOM-B-5K=	Unified Operations Manager 8.x, up to 5K IP Phone LIC-K9	-
CUOM-2.2-5K-S-K9	Cisco Unified Operations Manager 2.2 Standard 5K Phones	L-UOM-B-5K=	Unified Operations Manager 8.x, up to 5K IP Phone LIC-K9	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Operations Manager 2.3. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps6535/index.html>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>

Customers may be able to continue to purchase the Cisco Unified Operations Manager 2.2 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Unified Operations Manager 2.3, visit

<http://www.cisco.com/en/US/products/ps6535/index.html>, or contact your local account representative.

To request information about the Cisco Unified Operations Manager 2.3, send an e-mail to ask-ipc-management@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco Logo are trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and other countries. A listing of Cisco's trademarks can be found at www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1005R)