

End-of-Sale and End-of-Life Announcement for the Cisco Prime IP Express 8.2

EOL11581

Cisco announces the end-of-sale and end-of-life dates for the Cisco Prime IP Express 8.2. The last day to order the affected product(s) is August 29, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Prime IP Express 8.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 28, 2017
End-of-Sale Date: App. SW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 29, 2017
Last Ship Date: App. SW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 27, 2017
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 29, 2018
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 29, 2018
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	November 25, 2019
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ENT-8.2-DD-1K-K9	Prime IP Express DHCP/DNS 8.2 Base - 1K IP Leases	ENT-8.3-DD-1K-K9	Prime IP Express DHCP/DNS 8.3 Base - 1K IP Leases	-
ENT-8.2-DDI-1K-K9	Prime IP Express DDI 8.2 - 1,000 IP Nodes	ENT-8.3-DDI-1K-K9	Prime IP Express DDI 8.3 - 1,000 IP Nodes	-
ENT-8.2-DHCP-1K-K9	Prime IP Express DHCP 8.2 Base - 1K IP Leases	ENT-8.3-DHCP-1K-K9	Prime IP Express DHCP 8.3 Base - 1K IP Leases	-
ENT-8.2-DNSCSH-K9	Cisco Prime IP Express DNS Caching Server	ENT-8.3-DNSCSH-K9	Cisco Prime IP Express DNS Caching Server	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ENT-8.2-DD-100K	Prime IP Express DHCP/DNS 8.2 - 100,000 IP Nodes	ENT-8.3-DD-100K	Prime IP Express DHCP/DNS 8.3 - 100,000 IP Nodes	-
ENT-8.2-DD-10K	Prime IP Express DHCP/DNS 8.2 - 10,000 IP Nodes	ENT-8.3-DD-10K	Prime IP Express DHCP/DNS 8.3 - 10,000 IP Nodes	-
ENT-8.2-DD-200K	Prime IP Express DHCP/DNS 8.2 - 200,000 IP Nodes	ENT-8.3-DD-200K	Prime IP Express DHCP/DNS 8.3 - 200,000 IP Nodes	-
ENT-8.2-DD-25K	Prime IP Express DHCP/DNS 8.2 - 25,000 IP Nodes	ENT-8.3-DD-25K	Prime IP Express DHCP/DNS 8.3 - 25,000 IP Nodes	-
ENT-8.2-DD-50K	Prime IP Express DHCP/DNS 8.2 - 50,000 IP Nodes	ENT-8.3-DD-50K	Prime IP Express DHCP/DNS 8.3 - 50,000 IP Nodes	-
ENT-8.2-DD-5K	Prime IP Express DHCP/DNS 8.2 - 5,000 IP Nodes	ENT-8.3-DD-5K	Prime IP Express DHCP/DNS 8.3 - 5,000 IP Nodes	-
ENT-8.2-DDI-100K	Prime IP Express DDI 8.2 - 100,000 IP Nodes	ENT-8.3-DDI-100K	Prime IP Express DDI 8.3 - 100,000 IP Nodes	-
ENT-8.2-DDI-10K	Prime IP Express DDI 8.2 - 10,000 IP Nodes	ENT-8.3-DDI-10K	Prime IP Express DDI 8.3 - 10,000 IP Nodes	-
ENT-8.2-DDI-200K	Prime IP Express DDI 8.2 - 200,000 IP Nodes	ENT-8.3-DDI-200K	Prime IP Express DDI 8.3 - 200,000 IP Nodes	-
ENT-8.2-DDI-25K	Prime IP Express DDI 8.2 - 25,000 IP Nodes	ENT-8.3-DDI-25K	Prime IP Express DDI 8.3 - 25,000 IP Nodes	-
ENT-8.2-DDI-50K	Prime IP Express DDI 8.2 - 50,000 IP Nodes	ENT-8.3-DDI-50K	Prime IP Express DDI 8.3 - 50,000 IP Nodes	-
ENT-8.2-DDI-5K	Prime IP Express DDI 8.2 - 5,000 IP Nodes	ENT-8.3-DDI-5K	Prime IP Express DDI 8.3 - 5,000 IP Nodes	-
ENT-8.2-DHCP-100K	Prime IP Express DHCP 8.2 - 100,000 IP Leases	ENT-8.3-DHCP-100K	Prime IP Express DHCP 8.3 - 100,000 IP Leases	-
ENT-8.2-DHCP-10K	Prime IP Express DHCP 8.2 - 10,000 IP Leases	ENT-8.3-DHCP-10K	Prime IP Express DHCP 8.3 - 10,000 IP Leases	-
ENT-8.2-DHCP-200K	Prime IP Express DHCP 8.2 - 200K IP Leases	ENT-8.3-DHCP-200K	Prime IP Express DHCP 8.3 - 200K IP Leases	-
ENT-8.2-DHCP-25K	Prime IP Express DHCP 8.2 - 25,000 IP Leases	ENT-8.3-DHCP-25K	Prime IP Express DHCP 8.3 - 25,000 IP Leases	-
ENT-8.2-DHCP-50K	Prime IP Express DHCP 8.2 - 50,000 IP Leases	ENT-8.3-DHCP-50K	Prime IP Express DHCP 8.3 - 50,000 IP Leases	-
ENT-8.2-DHCP-5K	Prime IP Express DHCP 8.2 - 5,000 IP Leases	ENT-8.3-DHCP-5K	Prime IP Express DHCP 8.3 - 5,000 IP Leases	-
ENT-8.2-DNS-100K	Prime IP Express DNS 8.2 - 400,000 RRs	ENT-8.3-DNS-100K	Prime IP Express DNS 8.3 - 400,000 RRs	-
ENT-8.2-DNS-10K	Prime IP Express DNS 8.2 - 40,000 RRs	ENT-8.3-DNS-10K	Prime IP Express DNS 8.3 - 40,000 RRs	-
ENT-8.2-DNS-200K	Prime IP Express DNS 8.2 - 800,000 RRs	ENT-8.3-DNS-200K	Prime IP Express DNS 8.3 - 800,000 RRs	-
ENT-8.2-DNS-25K	Prime IP Express DNS 8.2 - 100,000 RRs	ENT-8.3-DNS-25K	Prime IP Express DNS 8.3 - 100,000 RRs	-
ENT-8.2-DNS-50K	Prime IP Express DNS 8.2 - 200,000 RRs	ENT-8.3-DNS-50K	Prime IP Express DNS 8.3 - 200,000 RRs	-
ENT-8.2-DNS-5K	Prime IP Express DNS 8.2 - 20,000 RRs	ENT-8.3-DNS-5K	Prime IP Express DNS 8.3 - 20,000 RRs	-

Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Prime IP Express 8.2 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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