

End-of-Sale and End-of-Life Announcement for the Select Cisco Prime Home and Connected Analytics for Home

EOL11842

Cisco announces the end-of-sale and end-of-life dates for the Select Cisco Prime Home and Connected Analytics for Home. The last day to order the affected product(s) is November 29, 2017. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions.

Table 1. End-of-Life Milestones and Dates for the Select Cisco Prime Home and Connected Analytics for Home

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 31, 2017
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 29, 2017
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 27, 2018
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 29, 2018
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 29, 2018
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	February 25, 2020
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	November 30, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-ANL-100K-H-1Y	Cisco Prime Home Analytics-Hosted 1 Yr -100K devices		There is currently no replacement product available for this product.	-
L-ANL-25K-H-1Y	Cisco Prime Home Analytics-Hosted 1 Yr-25K devices		There is currently no replacement product available for this product.	-
L-ANL-500K-H-1Y	Cisco Prime Home Analytics-Hosted 1 Yr-500K devices		There is currently no replacement product available for this product.	-
L-CSR-USR-H-ALL=	Cisco Prime Home Unlimited Customer Service Rep licenses		There is currently no replacement product available for this product.	-
L-DVC-25K-H-1M=	Cisco Prime Home Base TR-069 Mgmt-Hosted 1 Mo -25K devices		There is currently no replacement product available for this product.	-
L-PC-CF-10K-1Y=	1 year subscription for PC content filtering - 10K subs		There is currently no replacement product available for this product.	-
L-PC-CF-2.5K-1Y=	1 year subscription for PC content filtering - 2,500 subs		There is currently no replacement product available for this product.	-
L-PC-TOD-10K-1Y=	1 year subscription for PC time of day blocking - 10K subs		There is currently no replacement product available for this product.	-
L-PC-TOD-2.5K-1Y=	1 year subscription for PC time of day blocking - 2,500 subs		There is currently no replacement product available for this product.	-
L-PHOME-LEARN=	Cisco Prime Home CSR and Admin Portal user guide tutorial		There is currently no replacement product available for this product.	-
L-PHOME-SCRIPT-1Y	Access to scripting for legacy ClearAccess customers		There is currently no replacement product available for this product.	-
L-PPREM-DVC-100K=	Cisco Prime Home Manager - 100K Devices License		There is currently no replacement product available for this product.	-
L-PPREM-SDK-5.0=	Cisco Prime Home Manager SDK		There is currently no replacement product available for this product.	-
PPREM-ANL-50K	Cisco Prime Home Analytics - 50K Devices License		There is currently no replacement product available for this product.	-
PPREM-BASE-K9	Cisco Prime Home Manager Base Package - Physical Delivery		See the Product Migration Options section below for detailed information on replacing this product.	-

Product Migration Options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

**For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)